CITY OF OAKLAND

The State has required all California cities to publish a catalog of technology systems. This list includes technologies that the State considers to be "enterprise" and "systems of record."
For more information, please read Senate Bill 272 or the California Public Records Act, Section 6270.5.

DEPARTMENT	SYSTEM VENDOR	PRODUCT NAME	PURPOSE	CATAGORIES OF TYPES OF DATA	HOW OFTEN IS DATA COLLECTED	HOW OFTEN IS SYSTEM UPDATED
CITY ADMINISTRATOR'S OFFICE	Pet Data	PetPoint	Collect data about animals in care	Animal related data, health information about animals	Daily	Daily
	Volgistics, Inc.	Volgistics	Manage Volunteers	Information about volunteers, volunteer tasks jobs, animals worked with, contact information	Daily	Daily
	Microsoft	Access	Projects	Status, next steps	Weekly/Monthly	Weekly/Monthly
	RecordTrac	RecordTrac	Communication and tracking	Public Records Requests	Daily	Daily
	Buffer	Buffer	Publish social media	Media messages	As needed	As needed
	Socrata	OpenData.Oaklandnet.com	Provide information to public	Administrative and operational	Daily	As needed
	Microsoft	Access	Track nuisance issues, cases and warnings	Complainant Info	Daily	As needed
OFFICE OF THE CITY ATTORNEY	Cycom Data Systems	CityLaw	Case Management	Claims	Daily	Daily
CITY AUDITOR	Wolter Kluwer	Teammate	System of Record	Financial data, interviews, work process mappings, Auditors' original analysis of data, narratives.	Daily	Daily
OFFICE OF THE CITY CLERK	NetFile	NetFile	Citywide: Filing of Statements	FPPC Forms 301, 410, 460, 501, 700's 497's, 800 series	Daily	Daily
	Granicus	Granicus	Agenda Publication	Agendas, minutes, reports, legislation	Daily	Daily
	Trumba	Trumba	Program guide	Programming information	As needed	Weekly
	ECS	Laserfiche	Legislative History	Historical agendas and reports	As needed	As needed
CITY COUNCIL	Salesforce	Salesforce	Track Oaklander Assistance Center Calls	Inquiry on city services	Daily	Daily
CONTROLLER'S OFFICE	Active Networks	Point of Sale	Electronic Cashiering	Payment processing	Daily	Daily
	Oracle	Financials	Finance Management	Citywide: Accounts payables/receivables, contract/supplier information, payroll, purchasing	As Needed	Daily
ECONOMIC/WORKFORCE DEVELOPMENT	Geographic Solutions, Inc.	CalJOBS	Workforce Data & Reporting	Client & Employer Records; State & Federal WIOA Reports	Daily	Daily
	Salesforce	Salesforce	Track clients	Fulfillment of assistance needs	As needed	Daily
	Screendoor	Screendoor	Public Art	Artists/art org info	As needed	As needed
	Western States Art Federation	CallForEntry	Grants Application	Qualifications	As needed	As needed
FIRE DEPARTMENT	OneStep	OneStep	Fire Prevention Bureau Permit and Inspection Tracking	Permit and Inspection Information	Daily	Daily
	Kronos	TeleStaff	Workforce Management	Timekeeping, scheduling and notifications for emergency services personnel	Daily	Daily
	Telestaf	SQL	Personnel assignment tracking	Staff scheduling	As needed	As needed
	Apple	FileMaker Pro	Data Management	Training and certifications	As needed	As needed
	Target Solutions	Target Solutions	Online Training Management System	Training	As needed	As needed
	Twitter	Twitter	Social Media	Communications	As needed	As needed
HOUSING & COMMUNITY DEVELOPMENT	Microsoft	Access	Program and project management	Property and projects	Weekly/Monthly	Weekly/Monthly
	Salesforce	Salesforce	Property Information , Customer Database	Property Profiles, Customer Information	Daily	As needed
	Core Logic	Realquest	Property Information	Property Profiles	Daily	As needed
	Federal Government	FSRS (Federal Subaward Reporting System)	Track CDBG allocations	Fund allocations	Annually	Annually
	HUD	IDIS	Grant management, award tracking	Expenditures, status plan performance and reporting	Monthly/Annually	Monthly/Quarterly/Annually
HUMAN RESOURCE MANAGEMENT	Target Solutions	Target Solutions	Web-based Safety Training Program	Employee training course history	Daily	As needed
	ICMA	EasyLink	Deferred Comp Participant Database	Participants' account information and balances	Daily	As needed
	Sigma	Sigma	Recruitment	Job Applications, resumes, exam results and eligible lists	Daily	As needed
	NeoGov	NeoGov	Recruitment & Classification	Job classification, postings and announcements	Daily	As needed
HUMAN SERVICES	Child Plus	Child Plus	Monitoring	Program Requirements	As needed	Daily
	Cityspan Inc.	Cityspan	Grants management	Participant, Activity, Expenditure, Billing	Daily	Annually
	Data Quest - State	Data Quest	Meal enrollment tracking	Track free and reduced cost meals	Annually	Annually
	OUSD	School Finder	Find closest elementary school to service site	Location proximity	As needed	Annually
	Constant Contact	Constant Contact	Client communication	Contact Info	Monthly	As needed
	Bowman Systems	Homeless Management Information	Service entry/exit, outcomes	Case notes and reports	Monthly	As needed

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HUMAN SERVICES, continued	Azteca Systems, Inc.	Cityworks	Work Orders for Outreach and Homeless Encampments	Location, people count, animal count, site profile/conditions	As Needed	As needed
	CNCS/National Funder	Egrants	Grant Mgmt.	Grants/Report	Annually	Annually
	Sourcewise	Q Continuum System	Client maintenance	Complaints, case notes and assessments.	Daily	Daily
	CALJOBS	Maintain Client Data	Demographics of clients	Service Activities	Daily	Daily
	Youth Services Database	Track grantee service delivery	Delivery of funded services	Reporting	Quarterly	Annually
	Department of Labor	SPARQ	Maintain client data	Demographics and Service Activities	Daily	As needed
	Innovative Interfaces	Sierra	Book, DVD, CD, eBook, etc. Circulation to the Public	Check out and due date by patron account	Daily	Daily
INFORMATION TECHNOLOGY	Salesforce	RemedyForce	System incident tracking	User, equipment and issue reporting	Daily	Daily
	ESRI	ArcGIS/ArcSDE	GIS(Geographic Information Systems)	Boundary Layers, Council Districts, Police & fire District, Police Areas, Assessors Parcels, Code Enforcement	As Needed	As needed
	Oracle	Financials	Citywide: Finance Management	Accounts Payable, Accounts Receivable, Contracts, Supplier information, Payroll, Purchasing, Personnel	As Needed	Daily
	Oracle	Universal Content Management System	Citywide: Planning and Building Services, Housing Development	File inventory and content	As Needed	Daily
	Microsoft	Office O365	Citywide: Email, SharePoint, Skype, etc	Communication	As Needed	Daily
MAYOR'S OFFICE	Romulus	Romulus	Constituent Tracking	Requests and Inquiries	Daily	Daily
PARKS AND RECREATION	Constant Contact Inc.	Constant Contact	e-newsletter	customer email address	As needed	As needed
	Active Network	RecWare Safari	Allow customers to receive services	Activity Registration / Facility Rental	Daily	Daily
PLANNING & BUILDING	Oracle / Active Networks / Accela	E-Business Suite / Point of Sale / Accela Automation	Fiscal and Budgetary management	Fee amounts, GL Accounting Codes, Receipt information	Daily	Daily
	Accela Inc. / IBM SAP	Accela Suites / Permit Tracking Systems	Permit tracking and Inspections management	Parcels, address, customer demographic data, permit, financials, Parcels, address, customer demographic data, permit, financials	Daily	Quarterly
	Active Networks	Point of Sale	Cashiering	Transaction Receipts: (Customer Name, Date and Time of Transaction)	As needed	As needed
	ImageSource	Stellant	Document management and process workflow	Permits, Code Enforcement Violations, Maps, Zoning Reports, etc…	Daily	As needed
POLICE SERVICES	Telestaff	SQL	Staff scheduling	Personnel assignment tracking	Daily	Daily
	Microsoft	Access	Task management	Progress of tasks	As needed	As needed
	Apple	FileMaker Pro	Complaint and report tracking	Alcohol Beverage Action	Daily	Daily
PUBLIC ETHICS COMMISSION	N/A	N/A	N/A	N/A	N/A	N/A
PUBLIC WORKS	Azteca Systems	Cityworks	Public Infrastructure Asset Management	Service Requests and Work Orders	Daily	Daily
	SeeClickFix	SeeClickFix	Mobile App for Service Requests	Service Requests	Daily	Daily
	Open Oakland	Adopt a Drain Oakland	Volunteers Find and Adopt Storm Drains	Volunteers, Storm Drains	Daily	Daily
	OurVolts LLC	Track It Forward	Volunteer Hours and Activities	Volunteer Hours and Activities	Daily	Daily
REVENUE	ACS/Xerox	Xerox Etims	Citation/Permit tracking	Revenue	Daily	Daily
	PayLock Solutions	PayLock	Citation Booting	Citation frequency	Daily	Daily
	Park Mobile	Park Mobile	Mobile parking solutions	Extend/pay meter	As needed	Daily
	Progressive Solutions Inc.	PSI	Tracking of delinquent invoices	Business/Parking/Transient/Rent Adjustments	Daily	Daily
TREASURY, PAYROLL & RETIREMENT	Active Networks	Point of Sale	Electronic Cashiering	Payment processing	Daily	Daily