

City of Oakland, Human Services Department - MSSP  
150 Frank H. Ogawa Plaza  
4th floor, Oakland, CA, 94612  
Fax : 510-238-7696

Case Management CLIENT REFERRAL FORM

Date: \_\_\_\_\_  
Site Number: \_\_\_\_\_ MSSP Number: \_\_\_\_\_  
Enrollment Date SSN Medicare/RRB Number County Code Aide Code

Medi-Cal Number: \_\_\_\_\_ Issue Date: \_\_\_\_\_

Client Name: \_\_\_\_\_ Gender: \_\_\_\_\_  
Last Name, First Name, Middle Initial

Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Lives Alone? \_\_\_\_\_ Partner/Spouse/  
Significant Other Status: \_\_\_\_\_

Client Address:  
\_\_\_\_\_  
Street Address

Race Origin: \_\_\_\_\_

\_\_\_\_\_  
City, State, Zip

Ethnic Background: \_\_\_\_\_

\_\_\_\_\_  
Telephone (Home) Telephone (Cell)

Level of Care: \_\_\_\_\_

Major Language Spoken: \_\_\_\_\_

Client Mailing Address (if different from above):

Other: \_\_\_\_\_

\_\_\_\_\_  
Address

Years of School: \_\_\_\_\_

\_\_\_\_\_  
City, State, Zip

Emergency Contact Information:

Physician Information:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Name

\_\_\_\_\_  
Street Address

\_\_\_\_\_  
Street Address

\_\_\_\_\_  
City, State, Zip

\_\_\_\_\_  
City, State, Zip

\_\_\_\_\_  
Telephone # (Work) Telephone # (Home)

\_\_\_\_\_  
Telephone Fax

Relationship of  
Emergency Contact: \_\_\_\_\_

Referral Source Information:

Any Animals? \_\_\_\_\_

\_\_\_\_\_  
Name

Number of Steps to front door/access: \_\_\_\_\_

\_\_\_\_\_  
Street Address

\_\_\_\_\_  
City, State, Zip

\_\_\_\_\_  
Telephone

Relationship/Referral Source: \_\_\_\_\_

Any firearms in the home? If yes, describe: \_\_\_\_\_

Is prospective enrollee aware of referral? \_\_\_\_\_

<u>DIAGNOSIS</u>	<u>DATE OF ONSET</u>	<u>MEDICATIONS</u>	<u>DOSE METHOD</u>	<u>FREQUENCY</u>

Hospitalization last 12 months: (i.e. number, length, facility)

Reason: \_\_\_\_\_

SNF or ICF last 12 months: (i.e. number, length, facility)

Lives With: \_\_\_\_\_ Living Conditions: \_\_\_\_\_

Formal Supports: \_\_\_\_\_

Informal Supports: \_\_\_\_\_

Psycho/Social Problems: \_\_\_\_\_

Currently receiving assistance from a Medicaid Waiver program: Yes \_\_\_\_\_ No \_\_\_\_\_

Incontinence:

Bowel No \_\_\_\_\_ Yes \_\_\_\_\_ How frequent \_\_\_\_\_

Bladder No \_\_\_\_\_ Yes \_\_\_\_\_ How frequent \_\_\_\_\_

Comments: \_\_\_\_\_

Impaired Hearing: No \_\_\_\_\_ Yes \_\_\_\_\_ Degree: (i.e. hearing aide) \_\_\_\_\_

Speech Impaired: No \_\_\_\_\_ Yes \_\_\_\_\_ Degree: \_\_\_\_\_

Impaired Vision: No \_\_\_\_\_ Yes \_\_\_\_\_ Degree: (i.e. glasses) \_\_\_\_\_

Other Impairments: No \_\_\_\_\_ Yes \_\_\_\_\_ Type: \_\_\_\_\_

Comments: \_\_\_\_\_

**FUNCTIONAL IMPAIRMENT:**

(1) Independent (2) Standby or minimal assistance  
(3) Frequent assistance (4) Totally dependent

	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<b>Comments: kind &amp; amount of assistance needed</b>
a. Transferring	—	—	—	—	_____
b. Toileting	—	—	—	—	_____
c. Bathing	—	—	—	—	_____
d. Grooming	—	—	—	—	_____
e. Dressing	—	—	—	—	_____
f. Ambulation	—	—	—	—	_____
g. Stairs	—	—	—	—	_____
h. Eating	—	—	—	—	_____
i. Housekeeping	—	—	—	—	_____
j. Transportation	—	—	—	—	_____
k. Food Preparation	—	—	—	—	_____
l. Grocery Shopping	—	—	—	—	_____
m. Money Management	—	—	—	—	_____
n. Special Care Needed: (wound, colostomy care, oxygen/IPPB, skin care/decubitus, etc.) Specify:					_____
	—	—	—	—	_____
	—	—	—	—	_____
	—	—	—	—	_____
	—	—	—	—	_____
o. Other: Specify:					_____
	—	—	—	—	_____

**Treatments**

1 2 3 4 **Problems:**

a. Medications	—	—	—	—	_____
b. Injections	—	—	—	—	_____
c. Oxygen	—	—	—	—	_____
d. Other	—	—	—	—	_____

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**EMOTIONAL CONDITIONS:**

**(1) No impairment (2) Mild (3) Moderate (4) Severe**

	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	Comments:
a. Abusive	__	__	__	__	_____
b. Anxiety	__	__	__	__	_____
c. Combative	__	__	__	__	_____
d. Confusion	__	__	__	__	_____
e. Delusion	__	__	__	__	_____
f. Depression	__	__	__	__	_____
g. Disoriented	__	__	__	__	_____
h. Impaired Judgment	__	__	__	__	_____
i. Memory Loss	__	__	__	__	_____
j. Social Isolation	__	__	__	__	_____
k. Wanders	__	__	__	__	_____
l. Withdrawn	__	__	__	__	_____
m. Other (Specify)	__	__	__	__	_____

n. Evidence or indications of abuse, neglect or exploitation  
Yes\_\_\_\_\_ No\_\_\_\_\_ Type, degree: \_\_\_\_\_

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o. Past history of Psychiatric Care: \_\_\_\_\_

p. History of substance abuse: \_\_\_\_\_

q. Is client a smoker? \_\_\_\_\_

Is anyone considering placement? Yes\_\_\_\_\_ No\_\_\_\_\_ Who\_\_\_\_\_

Does applicant want to remain at/return home? Yes\_\_\_\_\_ No\_\_\_\_\_

Is client appropriate for MSSP case management? Yes\_\_\_\_\_ No\_\_\_\_\_

ICF or SNF eligible? Yes\_\_\_\_\_ No\_\_\_\_\_

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Comments: \_\_\_\_\_

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