

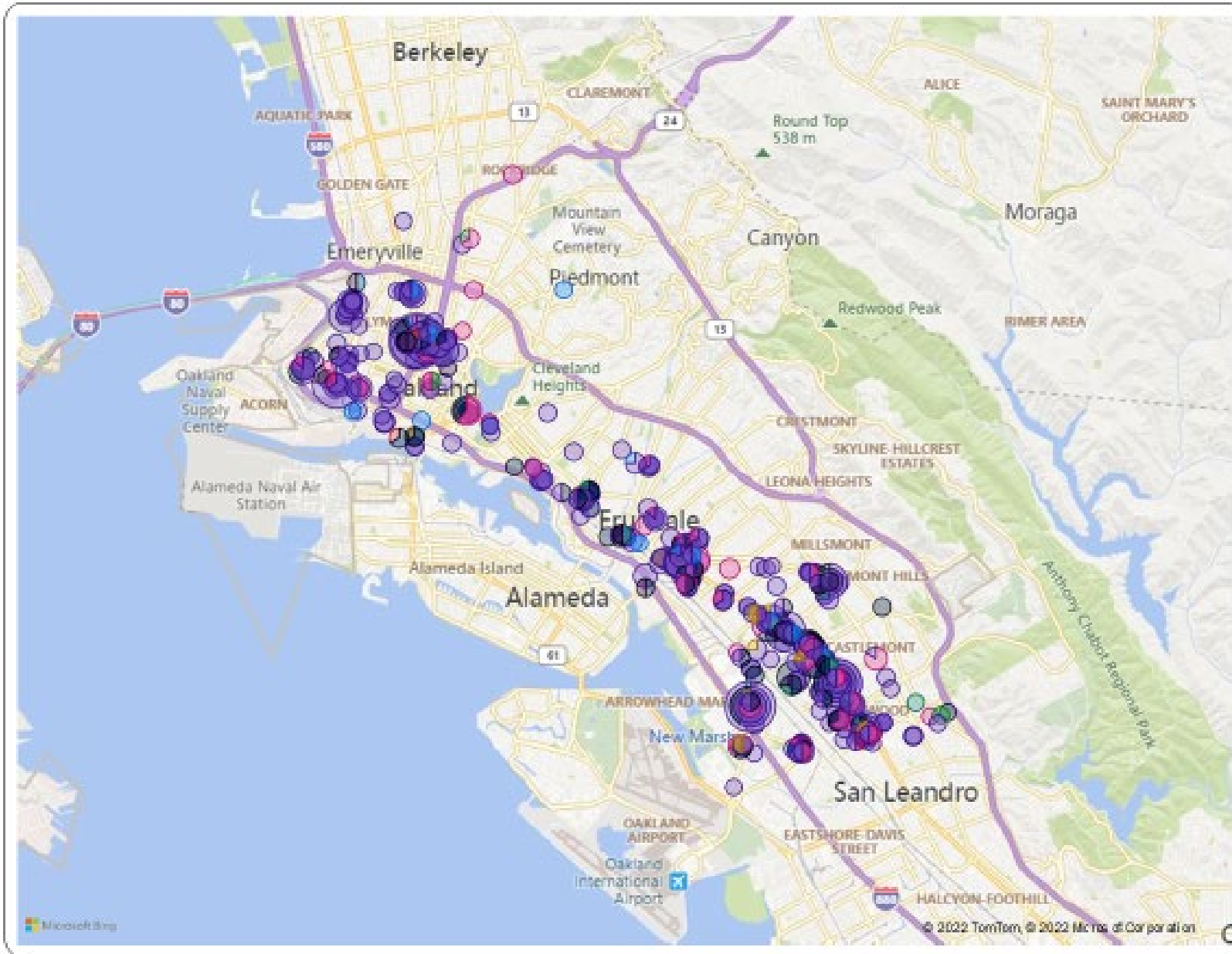
**MACRO
IMPACT SEPT
1-16 2022**

306 Total Contacts

[Approx. 20/day]



MACRO Lifetime Contact Map



Incident Count

4151

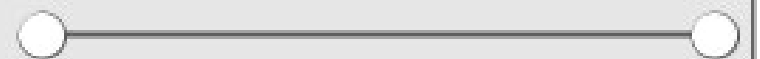
Incident Date

4/9/2022 9/16/2022



Time of Incident

7 2122



Incident Type

All ↓

Incident Resolution

All ↓

Patient Perceived Race

All ↓

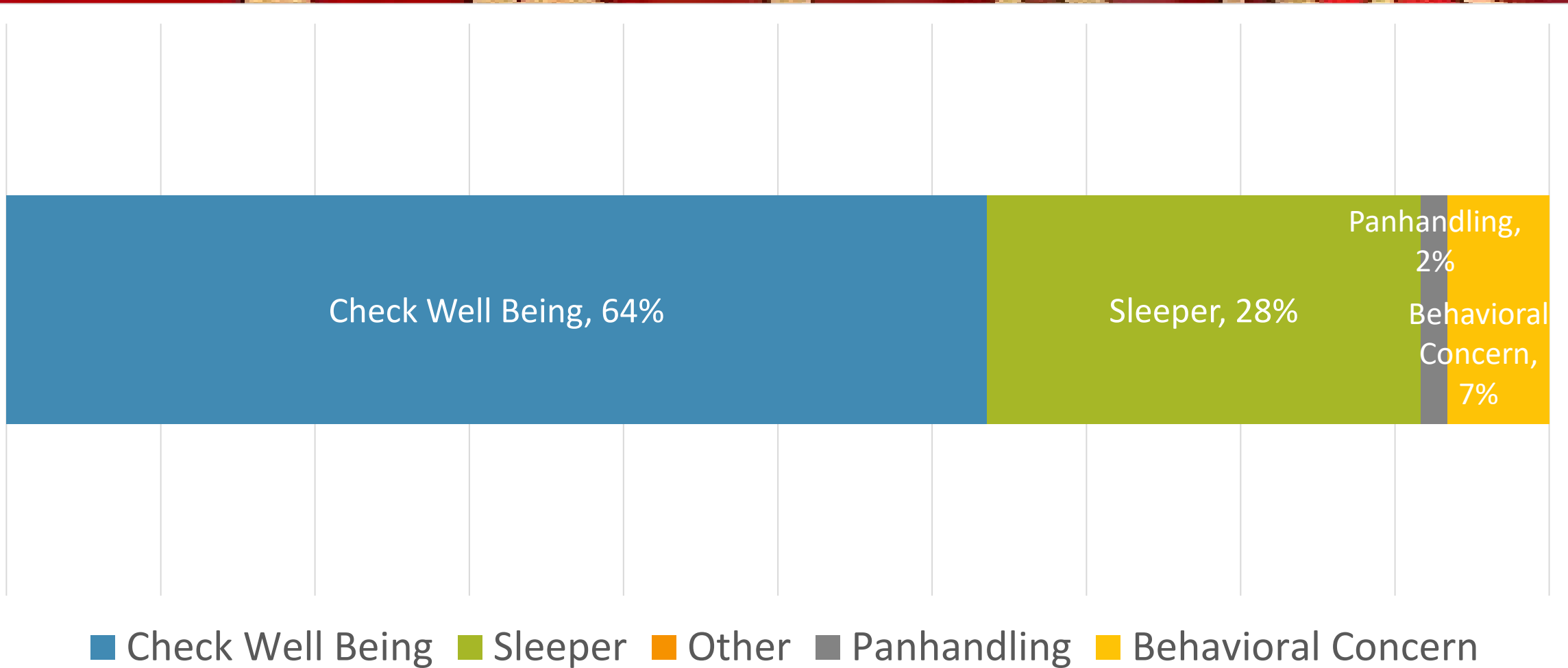
Referring Individuals Ready for Recovery to Substance Abuse Programs

9/8/22

MACRO arrived on scene after being dispatched by 911. Upon arriving on scene, individual was slouched over and sweating. Falck ambulance arrived shortly after and took recipient. Recipient was interested in help for their substance use disorder. MACRO recommended Bridge Clinic. No medical attention needed. MACRO call complete.

INCIDENT TYPES

SEPTEMBER 1-16, 2022



INCIDENT TYPES

AUGUST 2022

Incident Type	May 2022	June 2022	July 2022	August 2022	Sept 1-16 2022
Check Well Being	508	687	921	809	183
Sleeper	153	167	219	215	81
Other	10	9	1	0	0
Panhandling	6	11	15	12	5
Behavioral Concern	17	29	64	61	19
Public Indecency	1	1	7	3	2
Total	694	903	1,220	1,097	288

INCIDENT RESOLUTIONS

AUGUST 2022

Call Resolution	Sept 1-16, 2022	%
Call Completed (MCC)	304	98%
Not Located (MNL)	0	0%
Transferred to PD (MPD)	1	1%
Transferred to Emergency Medical (MEM)	1	1%
Total	306	100%

Getting an Unhoused Oakland Family Connected with Rapid Rehousing Services

9/9/22

MACRO was dispatched by OPD to assist a family that was living in their car. The original call had been made by a concerned citizen, that was also on scene. After introductions, the mother stated that they had been awarded a "lottery-type" spot for housing through Rosefield Village in Alameda. As she was preparing her paperwork, she was told she needed certain documents that she had lost so she'd need to mail out for them. During the waiting period, her case manager told her she couldn't hold the housing for them anymore and they lost their spot. They are now living out of their vehicle next to a gas station. MACRO CIS informed her that they would connect with her original case manager and see if we could get the family re-established into Rosefield. The family was given the contact info for Family Front Door for temporary housing and case management in the event that they need housing resource center connections or CES to further their search for permanent housing. Macro CIS provided his email so they could stay in touch and MACRO intends to see the family through to a housing program. MACRO will also be supporting the family with peripheral resources for food, hygiene, and pet supplies for their dog. MCC

LOCAL SERVICE REFERRALS

AUGUST 2022

➤ The MACRO Program referred **8%** of its total calls from September 1-16, 2022 to local services to meet the specialized needs of individuals seeking care.

Local Service Providers	August 2022	Sept 1-16, 2022	Change from August to September
CARES Navigation / La Familia	15	30	+15
West Oakland Health Clinic	0	8	+8
Lifelong Mobile Clinic	3	5	+2
Alameda County Health Care for the Homeless	0	1	+1
Lifelong Eastmont Clinic	0	0	0
Dignity on Wheels	1	0	-1
HIV Education and Prevention Project of Alameda County (HEPPAC)	2	0	-2
Total	21	44	+23

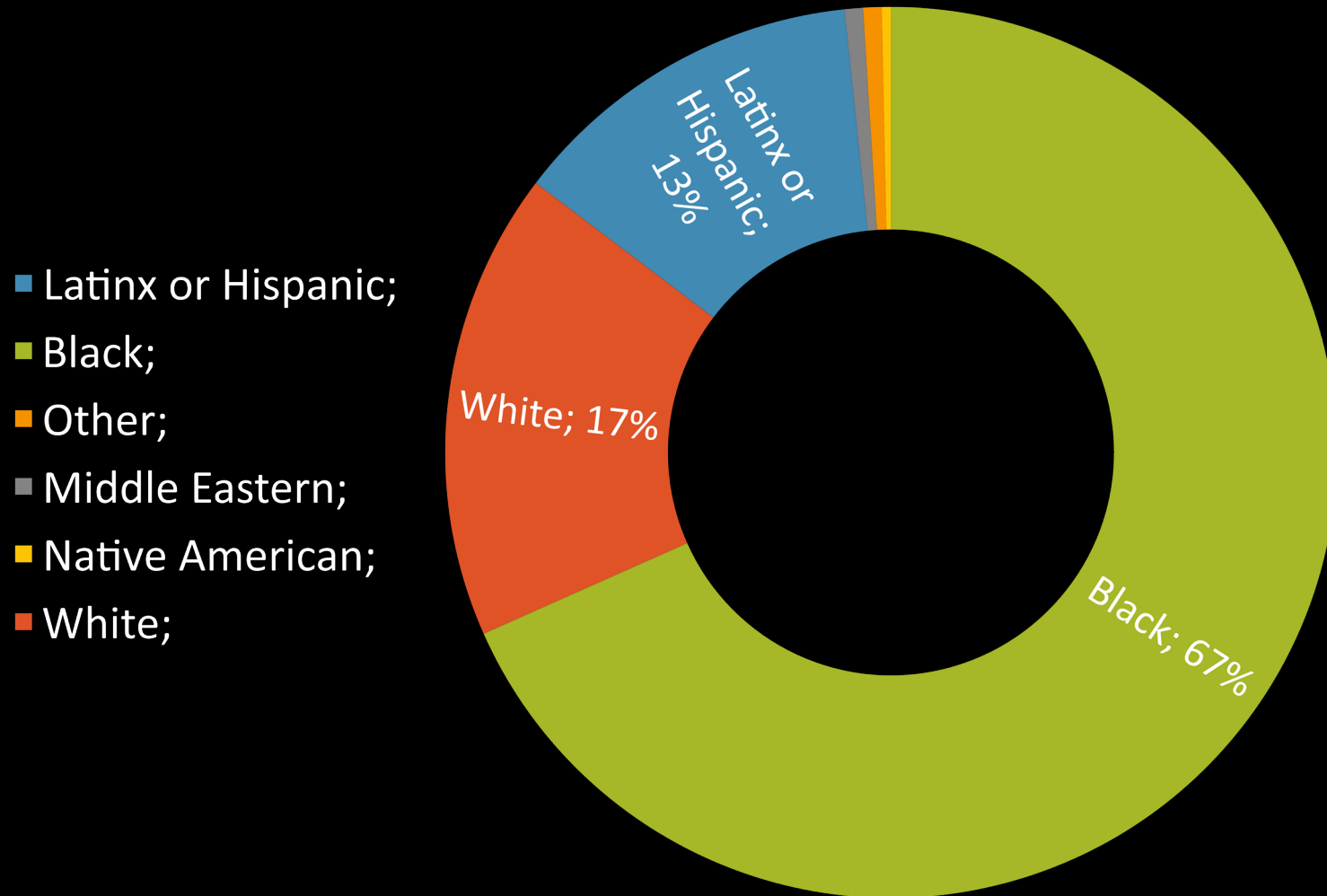
LOCAL SERVICE REFERRALS

AUGUST 2022



► Approximately 3 individuals per day expressed desire and were transferred by MACRO responders to local service providers for more targeted support from September 1-16, 2022.

MACRO Service Recipient Racial Demographics



- ▶ Black individuals make up 67% of people receiving MACRO services while making up only 23% of Oakland's population.
- ▶ As MACRO was designated to do, over 80% of its service recipients are BIPOC.