



## OTHER SERVICES

### Bay Area Legal Aid

(510) 663-4744 or (800) 551-5554

[www.baylegal.org](http://www.baylegal.org)

Provides low-income clients with free civil legal assistance, including legal advice, counsel, referrals, and representation.

### East Bay Community Law Center

(510)-548-4040

[www.ebclc.org](http://www.ebclc.org)

Counseling and assistance in eviction defense for low income tenants.

### Eviction Defense Center

(510)-452-4541

Sliding scale legal assistance to tenants who have been served with an unlawful detainer or summons.

**Echo Fair Housing - (510)496-0496 or (888) 922-ECHO**

[www.echofairhousing.org](http://www.echofairhousing.org)

Site investigations and enforcement in response to housing discrimination; tenant landlord mediators; housing rights and responsibilities.

### CAUSA JUSTA: JUST CAUSE

(510) 836-2687 [www.cjjc.org](http://www.cjjc.org)

Free tenant counseling and case management for low-income residents. Assistance for problems with repairs, rent increases, evictions, harassment or other problems with your tenancy.

### CENTRO LEGAL DE LA RAZA

510-437-1554

[www.centrolegal.org](http://www.centrolegal.org)

Free tenant counseling for problems with repairs, rent increases, evictions, harassment.

### Rebuilding Together Oakland (510) 625-0316 [www.rroakland.org](http://www.rroakland.org)

Free home repair for low-income elderly, disabled, and veteran homeowners, including carpentry, plumbing, flooring, heating, electrical, landscaping, painting, fencing and debris removal.

### Safe at Home Program

(510)-625-0316 x 104

Performs modifications and minor repairs in the house. Modifications include grab bars, raised toilet seat adapters, shower stools, handheld showers, stair railings, smoke, fire and carbon monoxide detectors. Installation of wheelchair ramps and lifts depending on the availability of funding.

### SEEDS Community Resolution Center

(510)-548-2377 [www.seedscrc.org](http://www.seedscrc.org)

Low cost community mediation services to help individuals solve problems and rebuild relationships.

### Waste Management - 510-613-8710

EDMUD -866-403-2683

Bay Area Air Quality Control -415-749-4900

### P.G. & E. - 800-743-5002 (Electrical)

Report wires down, low-hanging obstructed tree limbs.

**800-743-5000(Gas)**

Gas leaks, downed power lines, emergencies.

BUREAU OF BUILDING  
250 FRANK H OGAWA  
PLAZA 2<sup>ND</sup> FLOOR  
OAKLAND, 94612



# Residential & Commercial Property Resource Guide

## PLANNING & BUILDING DEPARTMENT

*Living and Sharing Our  
Community*



## City Services

### CODE ENFORCEMENT SERVICES

(510) 238-3381

[www.aca.accela.com/oakland](http://www.aca.accela.com/oakland)

APP: TELL US CODE ENFORCEMENT

Residential and Commercial Building Complaints:

Blight: trash, debris, overgrown vegetation, graffiti, trash bins left in public view, deteriorated buildings, unapproved storage, vacant lots.

Housing: Habitability problems i.e. no heat, water, electricity, unpermitted renovations, plumbing, mold/mildew,

Zoning: unpermitted business in residential area, unapproved activity, construction/persistent noise.

### HOUSING ASSISTANCE CENTER

(510) 238-6182

[www.oaklandca.gov/hcd](http://www.oaklandca.gov/hcd)

Program provides advocacy to citizens to Housing Services:

- Tenant petitions and landlord/tenant mediation through the **Rent Adjustment Program. 510-238-3721**
- Listings or shelters, transitional and affordable housing.
- Counseling and legal services for tenants.
- Landlord support resources.
- Understanding the Relocation Ordinance
- Homelessness and dealing with criminal records.
- Resources for paying utilities, back rent and help with deposits.

### HOUSING ASSISTANCE CENTER (CONT'D)

### RESIDENTIAL LENDING & HOUSING REHABILITATION -(510) 238-3909

- Foreclosure prevention and mitigation assistance
- Loans and grants for residential rehabilitation, home repair and energy retrofits for eligible residents.
- Information about 1<sup>st</sup> time homebuyers' assistance and workshops.
- Home repair, weatherization, and energy efficiency services
- Financial resources for homeowners and tenants.
- Housing counseling for predatory or subprime lending.

### City Complaint Line -311 or (510) 615-5566

Services: Main City complaint line for:

- Potholes in the street
- blight on public property
- street/sidewalk obstructions
- construction projects in the street or right of way
- Abandoned/unregistered vehicles on the street
- Illegal dumping
- Sewer overflow complaints
- Downed signs
- Flooding
- Traffic signal outage
- Fallen trees or branches
- Homeless encampments

### ANIMAL CONTROL

(510) 535-5602 (Live Animals)

(510) 535-4888 (Dead Animals)

### PARKING CITATIONS

(800) 500-6484

OAKLAND POLICE – 911 or

Non-Emergency (510) 777-3333



### City Services(cont'd)

### POLICE (Cont'd)

#### Vehicle Abatement

(510) 777-8538 (private property)

(510) 311/510-615-5566 (public street)

### ALAMEDA COUNTY SERVICES

### Healthy Homes - (510) 567-8280

[www.achhd.org](http://www.achhd.org)

Provides public information, services and referrals to promote lead poisoning prevention and improve the health and safety of the home.

### Lead Poisoning Prevention

(510) 567-8280

Free Services for property owners of pre-1978 residential properties related to lead safety.

### Asthma Start (510) 383-5181

Free Program for parents/guardians of children under 18 years old who have asthma.

### Legal Assistance for Seniors

(510) 832-3040

### Vector Control (510) 567-6800

Determines the causes of vector-related problems e.g. rats, roaches, bedbugs etc.

### Supportive Services

(510) 577-1900 (In-Home Care)

(510) 577-3500 (Adult Protective)