



The City of Oakland offers two Parking Ticket Payment Plans; 1) Income Driven Payment Plan; 2) Traditional Payment Plan, that can help you avoid booting, towing, and registration problems.

If you are applying for the Income Driven Payment Plan, print, complete and bring the Ability to Pay Application with you to Citywide Collections 150 Frank H. Ogawa Plaza, Suite 5342 or call (510) 238-7317. If you wish to enter a Traditional Payment Plan you must appear in person at Citywide Collections, 150 Frank H. Ogawa Plaza, Suite 5342. **Please obtain a current copy of your ticket list from the Parking Citation Assistance Center at 250 Frank H. Ogawa Plaza, suite 6300 prior to visiting Citywide Collections.**

Income Driven Payment Plan

Who can apply?

Individuals who receive public benefits and can verify low income status.

How do I apply?

Complete the Ability to Pay Application and appear in person at 150 Frank H. Ogawa Plaza, Suite 5342 with income verification and all supporting documentation to prove eligibility. No appointment is required.

How does the application process work?

The application requires proof of income from all sources, including others in your household, expenses, as well as financial accounts and a list of all vehicles registered to you. Your monthly disposable income must not exceed \$250 to qualify. Failure to provide these documents could result in your request for the income driven payment plan being denied. There is a payment plan set-up fee that is added to the ticket amount.

When can you apply?

For the Income Driven Payment Plan, you must apply within 60 calendar days from citation issuance or 10 days of hearing of determination, whichever is later. (Except in the case of citations issued prior to July 1, 2018).

How many times can I apply?

You may apply for the Income Driven Payment Plan ***one time only***.

If the income driven payment plan is defaulted, all penalties and interest will be applied to each citation and a collection fee of \$300 or 10%, whichever is greater, will be assessed on the unpaid balance and collections action will be taken immediately.

Traditional Non-Income Driven Payment Plan

Who can Apply?

Individuals who have parking citations in amounts of more than \$250 and would like to make payments.

How do I apply?

You must appear in person at Citywide Collections, 150 Frank H. Ogawa Plaza, Suite 5342.

How does the application process work?

There is no application needed however, you **must** provide the following items:

50% Down Payment- down payment and monthly payments may be paid by cash, cashier's check, money order, debit card w/ VISA or MasterCard logo, VISA, MasterCard or Discover. **Personal checks are not accepted.**

Most recent pay stub, dated within the last 30 days - if self-employed, we need most recent completed 1040 tax return, last 3 month's bank statements and if the business is in Oakland, a current business tax certificate. There is a payment plan set up fee that is added to the ticket amount.

When can you apply?

For the Traditional Payment Plan, you can enter a plan once your outstanding ticket(s) have exceeded \$250.

How many times can I apply?

You may apply for the Traditional Payment Plan more than once, but you must complete one plan at a time and additional tickets will not be added to existing plans.

If the traditional payment plan is defaulted, a collection fee of \$300 or 10%, whichever is greater, will be assessed on the unpaid balance and collections action will be taken immediately.

PLEASE NOTE: All citations on the ticket list will be included in the Payment plan unless they are removed by the Parking Citation Assistance Center at 250 Frank H. Ogawa, Suite 6300.

We do not add new tickets to existing payment plans.

Payment Plans are given as a courtesy at the discretion of the City. Failure to make payment as agreed will result in a DMV hold, the towing of your vehicle, action in Small Claims Court and/or reporting to a credit bureau.

Please bring the required documents to the Citywide Collections Section, 150 Frank H. Ogawa Plaza, Suite 5342, Oakland, CA 94612. For questions, please call (510) 238-7317

