



Alameda County Oakland Community Action Partnership (AC-OCAP)



Visit us on the web at OaklandCap.org or contact us by mail at AC-OCAP@oaklandnet.com

Vision Statement: To end poverty within the City of Oakland and throughout Alameda County

PROGRAM PLANNING COMMITTEE MEETING – SPECIAL MEETING

Purpose: The Program Planning Committee is responsible for working to implement AC-OCAP's strategic plan, and identify/develop programs and services that support AC-OCAP's mission.

Wednesday, October 16, 2019, 6:00- 8:00 p.m.

150 Frank Ogawa Plaza, 4th Floor, Conference Room #1

Committee Members: Supervisor Nate Miley (Angelica Gums), Lisa Ruhland, Sean Callum, Teresa Jackson, Njeri McGee-Tyner, and Vacant - Alameda County

Staff: Estelle Clemons, Emily Derenthal and Melissa Francisco

AGENDA

1. Call to Order/Roll Call/Determination of Quorum
2. Review and Approval of March 7, 2018 Program Planning Minutes – **Attachment 2**
3. 2019 Mid-Year Report/2018 Annual Report - **Attachment 3**
4. 2020 – 2022 RFP Review & Recommendations – **Attachment 4**
 - **AC-OCAP Proposal Evaluation Criteria/Guidelines**
 - **AC-OCAP Previously Funded Programs**
 - **AC-OCAP RFP List**
 - **RFP Review Discussion**
5. Agenda Attachments
 - 2 March 7, 2018 Program Planning Minutes
 - 3 2019 Mid-Year Report/2018 Annual Report
 - 4 Evaluation Criteria, Previously Funded Programs, RFP List
6. Future/Proposed Agenda Items
7. Announcements
8. Open Forum
9. Adjournment

Program Planning Committee Future Tentative Meeting Dates: October 23 & 30 at 6:00PM



**ALAMEDA COUNTY
OAKLAND COMMUNITY ACTION PARTNERSHIP (AC-OCAP)**

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PROGRAM PLANNING COMMITTEE MEETING (Standing)

Wednesday, March 7, 2018 6:30pm – 7:30pm

150 Frank Ogawa Plaza, 4th Floor, Conference Room #1

Committee Members Present Sean Callum, Angelica Gums, Phuong Hang Duong, Lisa Ruhland and Lisa Ruhland (Chair)

Excused: Janice Heredia

Staff Present: Estelle Clemons and Sytara Ellis

1. Call to Order/Roll Call/Determination of Quorum

The meeting began at 6:43p.m. E. Clemons stated that the Planning Committee does not have a Chair. After a brief discussion, Lisa Ruhland volunteered to serve as the Chair. Roll was called by staff member S. Ellis. A quorum was established.

2. Review and Approval of January 3, 2018 Program Planning Minutes – Motion: To approve the January 3, 2018 minutes. M/S/Carried: S. Callum/A. Gums/Unanimous/Motion Carried.

3. 2017 – 2018 AC-OCAP Program

E. Derenthal created the 2017 Annual Outcome Chart and 2017 Fact Sheet documents which were included in the Committee packets.

A. Annual Outcome - E. Clemons did an overview of the 2017 Annual Outcome Chart by sharing the grantee services, goals and outcomes and answering Committee member questions.

B. 2017 Fact Sheet – E. Clemons said that the grantees did good in 2017. However, there was a drop in the number that we served from 2016 and 2017 because less people used our services. She also spoke about the new coordinated entry housing system and said that Lara Tannenbaum, Community Housing Services, Acting Manager will make a presentation at the March 12th AC-OCAP Board Meeting. E. Clemons stated that the Fact Sheet can also be used as a marketing tool to build the community knowledge of AC-OCAP.

4. Internal Programming Discussion

Hunger Program – The number of participating sites for the free summer lunch program have decreased due to the shift in neighborhoods and increase in participants.

EITC – E. Clemons stated that the United Way runs this campaign for Alameda County. Hopefully, next year we will look at marketing this program in a different way.

Public Forum Event – E. Clemons stated AC-OCAP Board members usually do an event each year. She asked the Committee members to think about what type of event they would like to do this year. After an open discussion, members agreed that their number one focus should be one homelessness. E. Clemons stated that although May is Community Action Month, community events can also be held in the fall.

ACTION: Committee members should create a list of possible events for the Community Action Month of May. This item will be discussed at the next meeting.



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Wednesday, March 7, 2018 6:30pm – 7:30pm

150 Frank Ogawa Plaza, 4th Floor, Conference Room #1

5. Agenda Attachments

2. January 3, 2018 Program Planning Minutes

3A. 2017 Annual Outcome Chart

3B. 2017 Fact Sheet

6. Future/Proposed Agenda Items

- Align partnerships with other agencies

S. Callum gave his perspective on homelessness in Oakland. He stated that he is the Chair of the Oakland Rotary and that they have \$400,000.00 that they would like to redirect and partner with other organizations to help with Oakland's homeless plight. He said that they currently have partnership with the City of Oakland and Laney College Carpenter's Program. There was an open discussion and all committee members chimed in on this pressing issue.

ACTION: The Committee decided to address this issue at the March 12, 2018 AC-OCAP Board meeting.

7. Announcements

8. Open Forum

9. Adjournment

Motion: The meeting concluded at 8:05 p.m. M/S/Carried: S. Lai/S. Callum. Motion Carried.

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



HOUSING AND COMMUNITY DEVELOPMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
AnewAmerica Community Corporation 360 14 th Street #500 Oakland, CA 94612	Microenterprise Development & Asset Building for Low-Income Entrepreneurs	\$40,000 Oakland \$25,000 Alameda County	Provides targeted microenterprise development and asset building services to low-income Oakland and Alameda County families.	60 (35 Oakland & 25 Alameda County) low income residents projected to be served through targeted microenterprise development and asset building services. 18 (11 Oakland and 7 Alameda County) participants will start or expand a business, creating 15 (9 Oakland and 6 Alameda County) new jobs. Of these, 9 jobs (5 Oakland & 4 Alameda County) will pay a living wage or higher.	14 (11 Oakland & 3 Alameda County) low-income residents enrolled in the program and received targeted microenterprise development and asset building services. 1 (1 Oakland and 0 Alameda County) participants will start or expand a business, creating 6 (6 Oakland and 0 Alameda County) new jobs. Of these, 6 jobs (6 Oakland & 0 Alameda County) will pay a living wage or higher. <i>Grantee has had key staff turnover and their partners from 2018 did not respond when their staff reached out to offer AC-OCAP classes.</i>	Oakland: 94601 (7) 94603 (1) 94604 (0) 94606 (1) 94607 (1) 94619 (0) 94621 (1) Alameda County: North County (1) South County (2)
Family Emergency Shelter Coalition (FESCO) 21455 Birch Street #5 Hayward, CA 94541	Homeless Family Services	\$40,000 Alameda County	Provides housing and wraparound services to extremely low-income homeless families in Alameda County.	45 Alameda County low-income homeless families (172 individuals) projected to be housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 22 families (83 individuals) will exit to more permanent housing. Of these, 15 families will obtain safe and affordable housing and 7 families will obtain safe temporary housing. 28 adults exiting will have earned income.	27 Alameda County low-income homeless families (105 individuals) were housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 15 families (63 individuals) exited the program and obtained more permanent housing. Of these, 8 families (29 individuals) obtained safe and affordable housing and 7 families (34 individuals) obtained safe temporary housing (including 2 families who transferred from FESCO's emergency shelter to transitional housing program. 15 adults exited the program with earned income.	Alameda County: Central County (105) North County (0) South County (0) East County (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



HOUSING AND COMMUNITY DEVELOPMENT						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Satellite Affordable Housing Associates (SAHA) 1835 Alcatraz Avenue Berkeley, CA 94703	Lakeside Senior Apartments: Resident Services Program	\$40,000 Oakland	Provides permanent affordable housing with wraparound services to low-income and formerly homeless Oakland seniors age 55+.	57 Oakland seniors (including 21 with disabilities) age 55+ will maintain independent living by remaining at Lakeside, or leaving with an exit plan to permanent housing. 57 seniors will increase or maintain their income/benefits.	73 of 75 Oakland seniors (including 15 with disabilities) age 55+ maintained independent living by remaining at Lakeside. 70 seniors age 55+ maintained their income/benefits.	Oakland: 94606 (75)
St. Mary's Center 925 Brockhurst Street Oakland, CA 94608	Senior Homeless Program	\$40,000 Oakland	Provides critical basic needs to low income seniors age 55+, including winter shelter, health assessments, psychiatric care, an outpatient addiction recovery program, a daily meal, social stimulation, and permanent supportive housing.	58 Oakland homeless seniors age 55+ projected to receive housing service; 50 seniors will be served in emergency shelter, 4 in transitional housing, and 4 in permanent housing. 62 participants will receive professional individual or group counseling.	71 Oakland homeless seniors age 55+ received housing service; 51 seniors were served in emergency shelter, 20 in transitional housing, and 6 in permanent housing. 71 participants received professional individual or group counseling.	Oakland: 94601 (0) 94609 (0) 94603 (0) 94610 (0) 94604 (0) 94611 (0) 94605 (0) 94612 (8) 94606 (0) 94619 (0) 94607 (0) 94620 (0) 94608 (7) 94621 (0) Unknown (56)
The Spanish Speaking Unity Council of Alameda County, Inc. DBA The Unity Council 1900 Fruitvale Ave, Suite 2A Oakland, CA 94601	The Housing & Financial Connection Program	\$40,000 Oakland \$25,000 Alameda County	Provides housing clinics, case management, and financial coaching to Alameda County low-income residents to strengthen their economic self-sufficiency and housing stability.	60 (40 Oakland & 20 Alameda County) low-income residents projected to be enrolled in housing and financial case management and coaching. 45 (30 Oakland & 15 Alameda County) participants will report improved financial empowerment; 45 (30 Oakland & 15 Alameda County) will report improved housing status. 36 (24 Oakland & 12 Alameda County) households will obtain permanent housing.	51 (38 Oakland & 13 Alameda County) low-income residents enrolled in housing and financial case management and coaching. 13 (8 Oakland & 5 Alameda County) participants report improved financial empowerment; 11 (9 Oakland & 2 Alameda County) participants report improved housing status. 4 (4 Oakland & 0 Alameda County) households obtained permanent housing. <i>Note: the affordable housing crisis in Alameda County is a significant barrier to people obtaining housing in their desired community.</i>	Oakland: 94601 (21) 94608 (0) 94602 (1) 94619 (2) 94603 (0) 94620 (0) 94605 (6) 94621 (5) 94606 (3) Alameda County: Central County (7) North County (6) East County (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



JOB TRAINING AND EMPLOYMENT PLACEMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Center for Media Change, Inc. DBA Hack the Hood 360 14th Street, 5th Floor Oakland, CA 94612	Hack the Hood Boot Camp & Membership Program	\$40,000 Oakland \$28,854 Alameda County	Provides low-income Oakland youth age 16-25 with technology and professional training, coaching, and support necessary to access higher education and highly paid technology-related jobs.	100 (63 Oakland & 37 Alameda County) low-income youth will participate in the Hack the Hood Boot Camp and/or Membership Program. 36 (23 Oakland & 13 Alameda County) low-income high school youth will persist in studies, and 16 (10 Oakland & 6 Alameda County) will graduate. 30 (19 Oakland & 11 Alameda County) low-income post-high school youth will enroll or persist in higher education or specialized technical training. 10 (6 Oakland & 4 Alameda County) low-income youth age 16-25 projected to enter paid employment or internships.	20 (19 Oakland & 1 Alameda County) low-income youth participated in the Hack the Hood Boot Camp and/or Membership Program 1 (1 Oakland & 0 Alameda County) low-income high-school students persisted in studies, and 13 Oakland students currently enrolled, 5 to graduate in May 2020. 2 (2 Oakland & 0 Alameda County) low-income post-high school youth enrolled, or persisted in higher education or specialized technical training. 5 (5 Oakland & 0 Alameda County) low-income youth age 16-25 obtained paid employment or internships.	Oakland: 94601 (7) 94608 (1) 94602 (0) 94609 (1) 94603 (0) 94610 (0) 94604 (0) 94612 (1) 94605 (2) 94619 (0) 94606 (4) 94621 (2) 94607 (1) Alameda County: Central County (0) North County (1) South County (0)
Civicorps 101 Myrtle Street Oakland, CA 94607	Professional Pathway	\$40,000 Oakland	Provides low-income Oakland youth age 18-26 with an employment-focused program that involves paid job training and employment placement as well as a high school diploma program, internships, and wraparound services.	40 Oakland low-income young adults age 18-26 projected to participate in job training, a high school diploma program, internships, and wraparound services. 20 will graduate with a high school diploma. 40 participants will obtain a job and of these, 10 will obtain a job paying a living wage or higher. 35 participants will maintain a job for at least 90 days and of these, 8 will maintain a job paying a living wage or higher.	39 Oakland low-income young adults age 18-26 participated in job training, high school diploma programming, internships, and wraparound services. 12 graduated with a high school diploma. 28 Oakland participants obtained a job, 5 with a living wage or higher and 23 below. 13 have maintained employment for at least 90 days.	Oakland: 94601 (5) 94621 (6) 94602 (2) 94603 (1) 94605 (6) 94606 (3) 94607 (8) 94608 (1) 94609 (3) 94611 (2) 94612 (1) 94619 (1)
Rubicon Programs Incorporated 2500 Bissell Ave Richmond, CA 94804	Eden Area One Stop	\$40,000 Alameda County	Provides low-income Alameda County residents experiencing significant barriers to employment an array of workforce development and education services.	68 Alameda County low-income residents projected to be served. 19 residents will receive in-demand sector training. 11 will secure employment, and of these, 6 will secure employment paying a living wage or higher.	32 Alameda County low-income residents served. 10 received in-demand sector training. 12 secured employment, and of these, 11 secured employment paying a living wage or higher.	Alameda County: Central County (20) North County (1) South County (10) East County (1) Unknown (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



JOB TRAINING AND EMPLOYMENT PLACEMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Downtown Streets, Inc. 1671 The Alameda #306 San Jose, CA 95126	Downtown Streets Team	\$40,000 Alameda County	Provides unhoused low-income Alameda County residents with job training and volunteer work experience, coupled with case management and wraparound supportive services.	45 Alameda County unhoused or at-risk low-income residents projected to be served and become Team Members, engage in case management and/or employment services, and receive a stipend for their volunteer work. 12 Team Members projected to obtain permanent employment; of these, 6 will obtain employment paying a living wage or higher. 10 Team Members projected to obtain permanent housing	36 Alameda County unhoused or at-risk low-income residents participated in job training and volunteered as Team Members, engaging in case management and/or employment services, and receiving a basic needs stipend. 8 Team Members obtained permanent employment; of these, 2 obtained employment paying a living wage or higher. 2 Team Member obtained permanent housing. <i>Note: The affordable housing crisis is a significant barrier to people obtaining housing. In the past, DST worked directly with housing providers to place clients; the new County-wide Coordinated Entry System has disrupted this practice.</i>	Alameda County: Central County (36) South County (0)
Southern Alameda County Comite for Raza Mental Health DBA La Familia 26081 Mocine Avenue Hayward, CA 94544	Reengagement Academies	\$40,000 Alameda County	Provides disconnected low-income Alameda County students age 16-24 16-week cohort-based programs to progress towards GED completion, gain Career Technical Education (CTE) credits towards a certificate, and participate in a paid internship.	20 Alameda County disconnected low-income students age 16-24 will be served. All 20 will complete a Sector-Specific Career Pathway Plan. 12 are projected to attend 85% or more of pre-CTE sessions, and 20 are projected to enroll as a student with a CTE organization. 10 will pass at least one section of the GED. 16 will complete 60 hours of paid internship work, and 12 will obtain employment.	14 Alameda County disconnected low-income students age 16-24 have been served; 14 have completed a Sector-Specific Career Pathway Plan. 5 attended 85% or more of pre-CTE sessions, and 3 enrolled as a student with a CTE organization. 1 passed at least one section of the GED. 1 student has completed 60 hours of paid internship work. 9 have obtained employment. <i>All 14 students completed Career Pathway Plans. 11 of 14 students focused on working. GED testing takes a large amount of study time and can be a hindrance for the students based on their time available after working.</i>	Alameda County: South County (7) East County (7)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



JOB TRAINING AND EMPLOYMENT PLACEMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served		
Roots Community Health Center 9925 International Blvd #5 Oakland, CA 94603	Roots Emancipators Initiative	\$40,000 Oakland	Provides low-income Oakland and Alameda County residents with workforce opportunities through wraparound support, job training, and living wage job placement.	24 (16 Oakland & 8 Alameda County) low-income residents projected to enroll in the Emancipators Initiative and receive wrap-around support, job training, and living wage job placement services.	21 (16 Oakland & 5 Alameda County) low-income residents enrolled in the Emancipators Initiative and received wrap-around support, job training, and living wage job placement services. Participants also received a stipend (\$15 per hour) as a part of their job-training.	Oakland: 94601 (4) 94608 (1) 94602 (1) 94609 (1) 94603 (6) 94612 (2) 94604 (1) 94619 (1) 94605 (4) 94620 (0) 94606 (2) 94621 (4) 94607 (1) Unknown (6)		
		\$25,000 Alameda County		22 (15 Oakland & 7 Alameda County) projected to complete the Initiative and 20 (14 Oakland & 6 Alameda County) will obtain employment paying a living wage or higher. Of these, 19 (13 Oakland & 6 Alameda County) will remain employed after 90 days with employment paying a living wage or higher.			8 (6 Oakland & 2 Alameda County) have completed the Emancipators Initiative and 6 (4 Oakland & 2 Alameda County) obtained employment paying a living wage or higher. Of these, 4 (3 Oakland & 1 Alameda County) have remained employed after 90 days with employment paying a living wage or higher.	Alameda County: Central County (3) North County (2) Unknown (2)
				17 (11 Oakland & 6 Alameda County) will become banked.			8 (6 Oakland & 2 Alameda County) participants have become banked.	
The Youth Employment Partnership 2300 International Blvd Oakland, CA 94601	The Oakland Firefighters Youth Academy	\$40,000 Oakland	Provides low-income Oakland youth age 16 and up with the opportunity to gain basic job skills, career exposure, and build relationships with local firefighters through hands-on weekend academies and summer employment at Oakland firehouses.	24 Oakland low-income youth age 16 and up projected to participate in a weekly Saturday Firefighter Academy and receive a paid summer internship. 20 will complete the Saturday Academy, raise their GPA or improve school attendance, and/or obtain their CPR certification.	24 Oakland low-income youth age 16 and up participated in the weekly Emergency Medical Training. 24 obtained summer internship positions. The Saturday Academy Trainings and Fire Fighter Training have been rescheduled to occur in July.	Oakland: 94601 (2) 94608 (0) 94602 (1) 94609 (0) 94603 (3) 94612 (1) 94605 (3) 94619 (1) 94606 (3) 94621 (7) Unknown (3)		

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



AC-OCAP GENERAL PROGRAMMING						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
AC-OCAP & Office of Children & Youth Services (OFCY)	Oakland Summer Lunch Program	\$5,000	Summer food program for low-income children and youth	19,000 Oakland youth served summer lunches and snacks	Approximately 10,200 children and youth were served 70,000 lunches and snacks at 47 sites.	Oakland Youth
AC-OCAP and Department of Human Services (HSD) Community Housing Services (CHS)	Oakland's Annual Holiday Dinner	\$5,000	Co-sponsor the City's Annual Holiday Dinner for low-income residents	2,000 Oakland residents projected to be served.	2,000 Oakland residents to be served. Note: Winter activity	Oakland residents
AC-OCAP and Safe Passages	Alameda County Food Distribution		Co-sponsor food distributions		Note: Winter activity	Oakland families with children
Housing & Economic Rights Advocates 1040 Franklin St. Ste 1040 Oakland, CA 94612	Credit Repair for Stronger Tenants	\$20,000	Provides low-income residents with legal services to address eviction, credit and debt problems.	40 Alameda County (20 Oakland & 20 Alameda County) low-income residents who have eviction, credit and debt problems served individually and in-depth. 32 (16 Oakland & 16 Alameda County) residents will improve their credit score by 50 points. 20 (10 Oakland & 10 Alameda County) low-income residents with debt collection issues projected to be assisted. 6 (3 Oakland & 3 Alameda County) will receive eviction repair assistance.	41 (23 Oakland & 18 Alameda County) low-income residents who have eviction, credit and debt problems were served, including 11 (6 Oakland & 5 Alameda County) were served individually and in-depth. 0 (0 Oakland & 0 Alameda County) have improved their credit score by 50 points. 11 (6 Oakland & 5 Alameda County) received assistance with debt collection issues. 1 (1 Oakland & 0 Alameda County) resident has received eviction repair assistance.	Oakland: 94601 (2) 94609 (1) 94602 (1) 94610 (0) 94603 (3) 94611 (0) 94604 (0) 94612 (1) 94605 (5) 94614 (0) 94606 (4) 94618 (0) 94607 (1) 94619 (2) 94608 (2) 94621 (1) Alameda County: Central County (8) North County (4) South County (6) East County (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



AC-OCAP GENERAL PROGRAMMING						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Eden I&R 570 B Street Hayward, CA 94541	Information and Referral Services	\$100,000 (GF) \$10,000 (CSBG)	2-1-1 Information & Referral for Oakland EITC Information & Referral for Oakland & Alameda County	Information and Referral Services	31,807 (12,503 Oakland & 19,304 Alameda County) information calls were handled by 2-1-1. Of these 9,038 unduplicated calls, 4,353 were calls from Oakland and 4,685 were from elsewhere in Alameda County. 45,990 health, housing, and human services referrals were provided in Oakland and Alameda County; including 1,356 (472 Oakland, 884 Alameda County) for free tax preparation services.	Oakland and throughout Alameda County
Bay Area Legal Aid 1735 Telegraph Avenue Oakland, CA 94612	Alameda County Legal Safety Net Project	\$30,000	Increases self-sufficiency by providing access to free civil legal services for low-income people throughout Oakland and the surrounding Alameda County.	1,850 (1,000 Oakland & 850 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals projected to receive free, high-quality legal assistance. Of these, 195 (120 Oakland & 75 Alameda County) projected to receive emergency protection from violence.	1,526 (783 Oakland & 743 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals received free, high-quality legal assistance. Of these, 78 (33 Oakland & 45 Alameda County) received advice for domestic violence or sexual assaults.	Oakland: 94601 (80) 94611 (22) 94602 (41) 94612 (71) 94603 (68) 94613 (0) 94604 (6) 94614 (0) 94605 (102) 94617 (1) 94606 (60) 94618 (8) 94607 (89) 94619 (32) 94608 (29) 94620 (0) 94609 (41) 94621 (83) 94610 (32) 94623 (2) Unknown: (16) Alameda County: Central County (309) North County (101) South County (126) East County (109) Unknown (17)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**

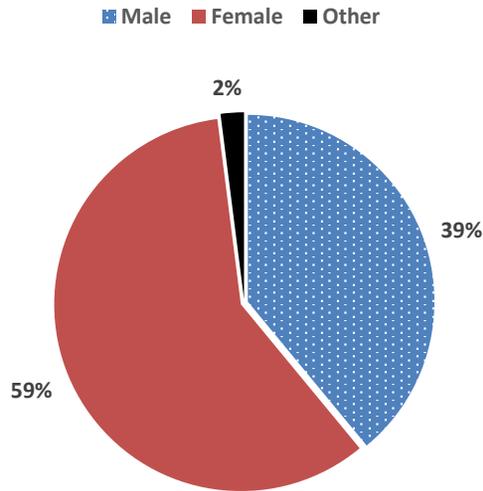


<p>AC-OCAP and United Way of the Bay Area, Alameda County EITC Coalition 150 Frank H. Ogawa Plaza Oakland, CA 94612</p>	<p>EITC Campaign</p>	<p>\$15,000</p>	<p>Free Tax preparation services to low-income residents and countywide marketing.</p>	<p>10,000 Oakland & 9,000 Alameda County tax returns, EITC claims, and financial services.</p>	<p>8,302 Oakland & 12,541 Alameda County low-income residents (20,843 total) served at 53 sites.</p> <p>\$23,240,997 total in tax returns countywide (with \$12,478,880 in Oakland) and \$6.4 million captured through EITC (with \$4.2 million in Oakland).</p>	<p>Oakland and throughout Alameda County</p>
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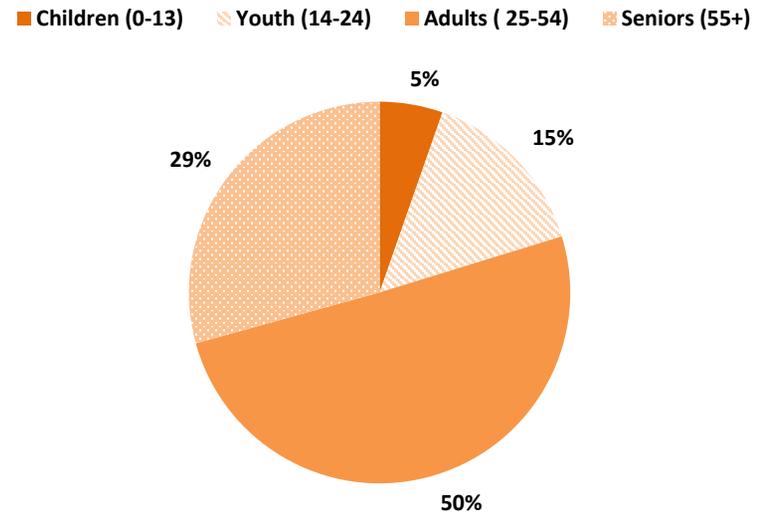
<p>CSBG Investment: \$ 653,854 Leveraging Total: \$6,144,839</p>	<p><u>Community Impact</u> 12 Received High School Diploma 84 Obtained Employment 105 Received Transitional Housing/ Emergency Shelter 114 Obtained/Maintained Permanent Housing 1,567 Received Legal Assistance 9,038 Unduplicated Callers Assisted 31,807 Information Calls Answered 45,990 Service Referrals Provided 20,843 Tax Returns filed in Alameda County \$6.4 Million captured through EITC \$23.2 Million Total Refunds Captured</p>	<p align="center">“Helping People... Changing Lives”</p> <p align="center">23,952 Oakland Residents Served <u>18,196 Alameda County Residents Served</u> 42,148 Total Low-Income Residents Served</p>
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Alameda County - Oakland Community Action Partnership (AC-OCAP) 2019 Programs and Services Mid-Year Outcomes

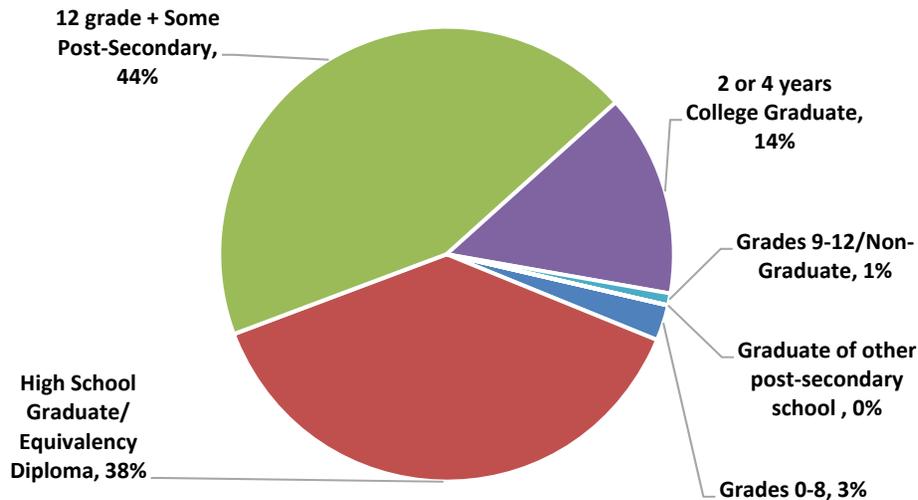
GENDER OF CSBG CLIENTS: JANUARY - JUNE 2019
(OF THOSE REPORTING ON GENDER)



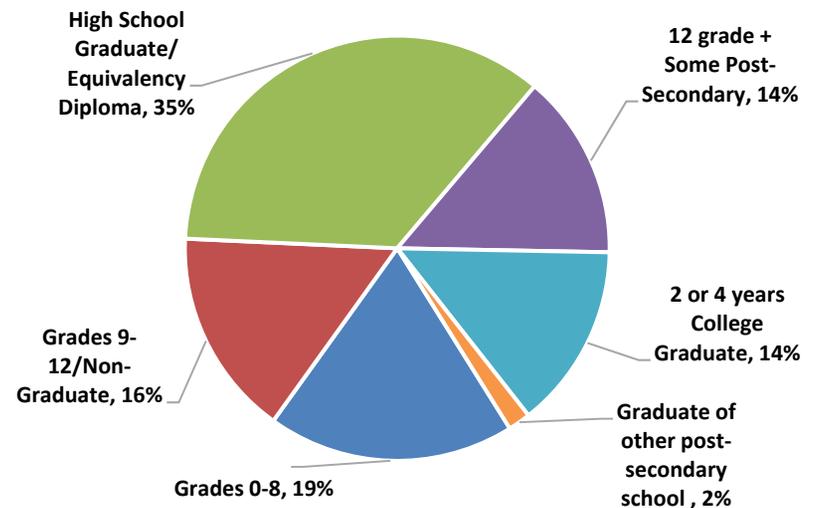
AGE GROUP OF CSBG CLIENTS: JAN - JUNE 2019
(OF THOSE REPORTING ON AGE)



EDUCATION LEVEL OF CSBG CLIENTS AGE 14-24: JAN - JUNE 2019
(OF THOSE REPORTING ON EDUCATION LEVEL)

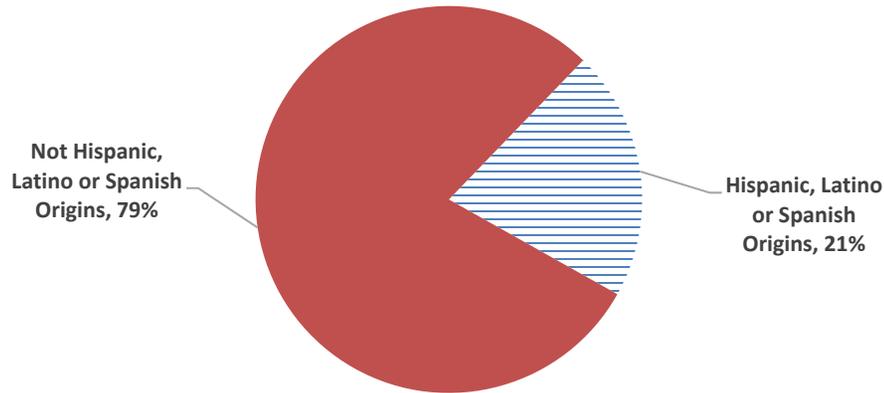


EDUCATION LEVEL OF CSBG CLIENTS AGE 25+: JAN - JUNE 2019
(OF THOSE REPORTING ON EDUCATION LEVEL)

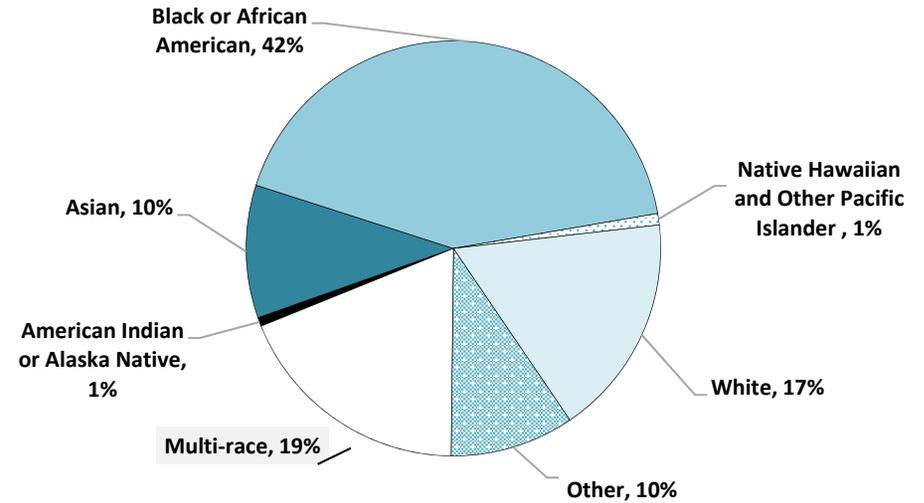


Alameda County - Oakland Community Action Partnership (AC-OCAP) 2019 Programs and Services Mid-Year Outcomes

CSBG CLIENTS WHO IDENTIFY AS HISPANIC, LATINO, OR OF SPANISH ORIGIN (ANY RACE): JAN - JUNE 2019
(OF THOSE REPORTING ON ETHNICITY)

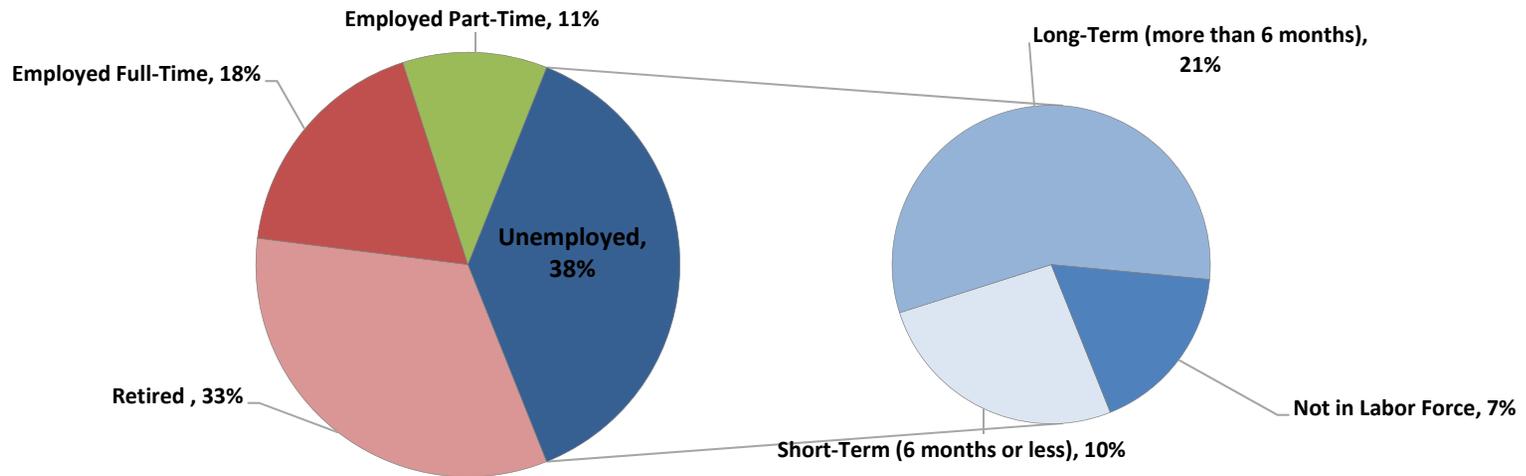


ETHNICITY OF CSBG CLIENTS: JAN - JUNE 2019
(OF THOSE REPORTING ON ETHNICITY)



WORK STATUS OF CSBG CLIENTS AGE 18+: JAN - JUNE 2019
(OF THOSE REPORTING ON WORK STATUS)

■ Retired
 ■ Employed Full-Time
 ■ Employed Part-Time
 ■ Short-Term (6 months or less)
 ■ Long-Term (more than 6 months)
 ■ Not in Labor Force



Leslie was an unemployed single parent supporting a one-year-old child when she met the **Rubicon Programs** Workforce Development Navigator (WDN). With an aspiration to transition from the low-wage of the retail cashiering industry to the healthcare sector, she sought advice from the WDN. The WDN introduced her to the Jewish Vocational Services (JVS) Dental Assisting training program, which offered her a pathway to the healthcare sector with higher income potential. The WDN facilitated her enrollment to the Dental Assisting program and referred her to the AC-OCAP/WIOA funded program for additional training and career services support. During the two months Dental Assisting training, the WDN and WIOA Career Coach provided wrap-around services, offering academic counseling and AC-OCAP supportive services, such as transportation assistance and training attire, which eliminated some of the barriers that hinder training completion and employment. With the successful completion of the classroom training, Leslie was eligible to participate in a paid externship at Tri-City Health Center as a Dental Assistant Trainee, which allowed her to gain hands-on work experience. During her externship, Leslie maintained a perfect attendance and immediately made a positive impact at her work site. Ultimately, she secured employment through her externship, paying above average living wage (\$17.84/hourly) and successfully transitioned into the healthcare industry.

Jerry, his wife, and their five children entered Les Marquis House (**FESCO**) after being evicted several months earlier due to loss of income. During their homelessness, Jerry and his wife refused to be separated from their children. None of their friends or family were able to accommodate them even for a short time. Before coming to Les Marquis, they had used their limited savings staying in a motel. When that money ran out, they borrowed a car from a relative so they would have somewhere for the family to sleep.

The family was relieved when they received the call that a room had become available for their family at Les Marquis. After they moved in and began working with the FESCO team, both Jerry and his wife worked on their housing and job searches daily, following up on every resource they were given. They built and followed a monthly budget and worked to improve their credit. Their four school-aged children re-enrolled in school and maintained excellent attendance.

Jerry now has 2 jobs, a full and part time job. The family continued submitting applications to any and all available housing openings. After being told “no” numerous times, they were recently approved for an apartment in Hayward! They have enough money saved up for the security deposit and first month’s rent. The family will be participating in FESCO’s Linkages Program, which provides a short-term subsidy toward their full market rent, and allow the family to continue to save and become self-sufficient.

Barack was working part-time at a café and attending Laney College when he applied to the 2019 **Hack the Hood** spring boot camp. He was accepted into the program and paused his studies from February to April. Upon graduating on April 5th, he re-enrolled at Laney College and created a plan to continue learning technology at General Assembly, a school offering courses in mobile and software engineering, data science, product management, and other digital-related courses. He attended General Assembly’s Web Development Certificate orientation to find out what he needs to do to enter the program. Concurrently, he applied to Unity Council’s internship placement program where he was placed at Piikup as a Digital Communications Intern. Upon completing his internship, he applied to and started a role as a Marketing Assistant with the Downtown Berkeley Association. Barack is currently pursuing an Associate’s degree in Marketing and Sales at Merritt College and expects to graduate in 2020.

Michelle, a 62 yr old African American female, proactively participated in several programs offered through **St. Mary’s Center** in an effort to secure housing. She entered the St. Mary’s Center Winter Shelter program in January 2018 and actively participated in case management & housing services which lead to her being moved into transitional housing in February 2018. In an effort to move toward independent living, Michelle participated in a 12 week medication safety workshop through SMC’s Senior Injury Prevention program. She actively pursued on-site permanent housing resources, attended the weekly housing clinic, became active in the wider community as a weekly volunteer during SMC’s Sunday Lunch program, and became a member of SMC’s Seniors for Hope & Justice, their primary client advocacy program. Her advocacy activities included speaking at hearings in Sacramento for SSI grant restoration. In May 2019, Michelle became permanently housed.



**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2018 Programs and Services Annual Outcomes**

HOUSING AND COMMUNITY DEVELOPMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of December 31, 2018)	Population Served
AnewAmerica Community Corporation 360 14 th Street #500 Oakland, CA 94612	Microenterprise Development & Asset Building for Low-Income Entrepreneurs	\$40,000 Oakland \$25,000 Alameda County	Provides targeted microenterprise development and asset building services to low-income Oakland and Alameda County families.	60 (35 Oakland & 25 Alameda County) low income residents projected to be served through targeted microenterprise development and asset building services. 18 (11 Oakland and 7 Alameda County) participants will start or expand a business, creating 15 (9 Oakland and 6 Alameda County) new jobs. Of these, 9 jobs (5 Oakland & 4 Alameda County) will pay a living wage or higher.	52 (29 Oakland & 23 Alameda County) low-income residents enrolled in the program and received targeted microenterprise development and asset building services. 6 (5 Oakland & 1 Alameda County) participant started or expanded a business, creating 8 (7 Oakland & 1 Alameda County) new jobs. Of these, 6 Oakland-based jobs pay a living wage or higher.	Oakland: 94601 (15) 94603 (5) 94604 (1) 94605 (2) 94607 (1) 94619 (2) 94621 (3) Alameda County: Central County (23)
Family Emergency Shelter Coalition (FESCO) 21455 Birch Street #5 Hayward, CA 94541	Homeless Family Services	\$40,000 Alameda County	Provides housing and wraparound services to extremely low-income homeless families in Alameda County.	45 Alameda County low-income homeless families (172 individuals) projected to be housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 22 families (83 individuals) will exit to more permanent housing. Of these, 15 families will obtain safe and affordable housing and 7 families will obtain safe temporary housing. 28 adults exiting will have earned income.	46 Alameda County low-income homeless families (171 individuals) were housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 31 families (130 individuals) exited the program and obtained more permanent housing. Of these, 29 families (103 individuals) obtained safe and affordable housing and 10 families (33 individuals) obtained safe temporary housing (including 8 families who transferred from FESCO's emergency shelter to transitional housing program. 27 adults exited the program with earned income.	Alameda County: Central County (157) North County (0) South County (14) East County (0)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)
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HOUSING AND COMMUNITY DEVELOPMENT						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of December 31, 2018)	Population Served
Satellite Affordable Housing Associates (SAHA) 1835 Alcatraz Avenue Berkeley, CA 94703	Lakeside Senior Apartments: Resident Services Program	\$40,000 Oakland	Provides permanent affordable housing with wraparound services to low-income and formerly homeless Oakland seniors age 55+.	57 Oakland seniors (including 21 with disabilities) age 55+ will maintain independent living by remaining at Lakeside, or leaving with an exit plan to permanent housing. 57 seniors will increase or maintain their income/benefits.	80 Oakland seniors (including 21 with disabilities) age 55+ maintained independent living by remaining at Lakeside. 77 seniors age 55+ maintained their income/benefits.	Oakland: 94606 (80)
St. Mary's Center 925 Brockhurst Street Oakland, CA 94608	Senior Homeless Program	\$40,000 Oakland	Provides critical basic needs to low income seniors age 55+, including winter shelter, health assessments, psychiatric care, an outpatient addiction recovery program, a daily meal, social stimulation, and permanent supportive housing.	58 Oakland homeless seniors age 55+ projected to receive housing service; 50 seniors will be served in emergency shelter, 4 in transitional housing, and 4 in permanent housing. 62 participants will receive professional individual or group counseling.	95 Oakland homeless seniors age 55+ received housing service; 70 seniors were served in emergency shelter, 25 in transitional housing, and 13 in permanent housing. 95 participants received professional individual or group counseling.	Oakland: 94601 (3) 94609 (2) 94603 (8) 94610 (3) 94604 (1) 94611 (1) 94605 (1) 94612 (34) 94606 (4) 94619 (2) 94607 (2) 94620 (10) 94608 (23) 94621 (1)
The Spanish Speaking Unity Council of Alameda County, Inc. DBA The Unity Council 1900 Fruitvale Ave, Suite 2A Oakland, CA 94601	The Housing & Financial Connection Program	\$40,000 Oakland \$25,000 Alameda County	Provides housing clinics, case management, and financial coaching to Alameda County low-income residents to strengthen their economic self-sufficiency and housing stability.	60 (40 Oakland & 20 Alameda County) low-income residents projected to be enrolled in housing and financial case management and coaching. 45 (30 Oakland & 15 Alameda County) participants will report improved financial empowerment; 45 (30 Oakland & 15 Alameda County) will report improved housing status. 36 (24 Oakland & 12 Alameda County) households will obtain permanent housing.	55 (47 Oakland & 8 Alameda County) low-income residents enrolled in housing and financial case management and coaching. 45 (39 Oakland & 6 Alameda County) participants report improved financial empowerment; 27 (22 Oakland & 5 Alameda County) participants report improved housing status. 4 (3 Oakland & 1 Alameda County) households totaling 8 individuals (6 Oakland & 2 Alameda County) obtained permanent housing. <i>Note: the affordable housing crisis in Alameda County is a significant barrier to people obtaining housing in their desired community.</i>	Oakland: 94601 (22) 94608 (2) 94602 (3) 94609 (1) 94603 (6) 94620 (1) 94605 (3) 94621 (6) 94606 (3) Alameda County: Central County (5) North County (1) East County (2)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2018 Programs and Services Annual Outcomes**

JOB TRAINING AND EMPLOYMENT PLACEMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of December 31, 2018)	Population Served
Center for Media Change, Inc. DBA Hack the Hood 360 14th Street, 5th Floor Oakland, CA 94612	Hack the Hood Boot Camp & Membership Program	\$40,000 Oakland \$28,854 Alameda County	Provides low-income Oakland youth age 16-25 with technology and professional training, coaching, and support necessary to access higher education and highly paid technology-related jobs.	100 (63 Oakland & 37 Alameda County) low-income youth will participate in the Hack the Hood Boot Camp and/or Membership Program. 36 (23 Oakland & 13 Alameda County) low-income high school youth will persist in studies, and 16 (10 Oakland & 6 Alameda County) will graduate. 30 (19 Oakland & 11 Alameda County) low-income post-high school youth will enroll or persist in higher education or specialized technical training. 10 (6 Oakland & 4 Alameda County) low-income youth age 16-25 projected to enter paid employment or internships.	98 (68 Oakland & 30 Alameda County) low-income youth participated in the Hack the Hood Boot Camp and/or Membership Program 15 (14 Oakland & 1 Alameda County) low-income high-school students persisted in studies, and 1 Oakland student graduated. <i>Note: most of the high-school participants had additional steps to complete prior to being eligible for graduation.</i> 31 (19 Oakland & 12 Alameda County) low-income post-high school youth enrolled, or persisted in higher education or specialized technical training. 26 (21 Oakland & 5 Alameda County) low-income youth age 16-25 obtained paid employment or internships.	Oakland: 94601 (16) 94608 (2) 94602 (1) 94609 (3) 94603 (8) 94610 (1) 94604 (1) 94612 (1) 94605 (6) 94619 (4) 94606 (11) 94621 (7) 94607 (7) Alameda County: Central County (24) North County (2) South County (4)
Civicorps 101 Myrtle Street Oakland, CA 94607	Professional Pathway	\$40,000 Oakland	Provides low-income Oakland youth age 18-26 with an employment-focused program that involves paid job training and employment placement as well as a high school diploma program, internships, and wraparound services.	40 Oakland low-income young adults age 18-26 projected to participate in job training, a high school diploma program, internships, and wraparound services. 20 will graduate with a high school diploma. 40 participants will obtain a job and of these, 10 will obtain a job paying a living wage or higher. 35 participants will maintain a job for at least 90 days and of these, 8 will maintain a job paying a living wage or higher.	50 Oakland low-income young adults age 18-26 participated in job training, high school diploma programming, internships, and wraparound services. 19 graduated with a high school diploma. 50 Oakland participants obtained a job, 11 with a living wage or higher. 41 have maintained employment for at least 90 days, 9 paying a living wage or higher.	Oakland: 94601 (10) 94603 (5) 94605 (3) 94606 (5) 94607 (7) 94608 (1) 94609 (3) 94612 (3) 94619 (2) 94621 (11)
Rubicon Programs Incorporated 2500 Bissell Ave Richmond, CA 94804	Eden Area One Stop	\$40,000 Alameda County	Provides low-income Alameda County residents experiencing significant barriers to employment an array of workforce development and education services.	68 Alameda County low-income residents projected to be served, including 27 new enrollees in 2018. 19 residents will receive in-demand sector training. 11 will secure employment, and of these, 6 will secure employment paying a living wage or higher.	51 Alameda County low-income residents served, including 27 new enrollees in 2018. 19 received in-demand sector training, 17 secured employment, and of these, 12 secured employment paying a living wage or higher.	Alameda County: Central County (34) North County (3) South County (12) East County (2) Unknown (0)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)
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JOB TRAINING AND EMPLOYMENT PLACEMENT						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of December 31, 2018)	Population Served
Downtown Streets, Inc. 1671 The Alameda #306 San Jose, CA 95126	Downtown Streets Team	\$40,000 Alameda County	Provides unhoused low-income Alameda County residents with job training and volunteer work experience, coupled with case management and wraparound supportive services.	<p>45 Alameda County unhoused or at-risk low-income residents projected to be served and become Team Members, engage in case management and/or employment services, and receive a stipend for their volunteer work.</p> <p>12 Team Members projected to obtain permanent employment; of these, 6 will obtain employment paying a living wage or higher.</p> <p>10 Team Members projected to obtain permanent housing</p>	<p>45 Alameda County unhoused or at-risk low-income residents participated in job training and volunteered as Team Members, engaging in case management and/or employment services, and receiving a basic needs stipend.</p> <p>15 Team Members obtained permanent employment; of these, 2 obtained employment paying a living wage or higher. 9 have maintained their employment for over 90 days.</p> <p>1 Team Member obtained permanent housing.</p> <p><i>Note: the affordable housing crisis in Alameda County is a significant barrier to people obtaining housing in their desired community. In the past, DST worked directly with housing providers to place clients; the new County-wide Coordinated Entry System has disrupted this practice.</i></p>	Alameda County: Central County (43) South County (2)
Southern Alameda County Comite for Raza Mental Health DBA La Familia 26081 Mocine Avenue Hayward, CA 94544	Reengagement Academies	\$40,000 Alameda County	Provides disconnected low-income Alameda County students age 16-24 16-week cohort-based programs to progress towards GED completion, gain Career Technical Education (CTE) credits towards a certificate, and participate in a paid internship.	<p>20 Alameda County disconnected low-income students age 16-24 will be served. All 20 will complete a Sector-Specific Career Pathway Plan.</p> <p>12 are projected to attend 85% or more of pre-CTE sessions, and 20 are projected to enroll as a student with a CTE organization. 10 will pass at least one section of the GED.</p> <p>16 will complete 60 hours of paid internship work, and 12 will obtain employment.</p>	<p>52 Alameda County disconnected low-income students age 16-24 have been served; 18 have completed a Sector-Specific Career Pathway Plan.</p> <p>10 attended 85% or more of pre-CTE session, and 8 enrolled as a student with a CTE organization. 6 passed at least one section of the GED.</p> <p>No students have completed 60 hours of paid internship work – this is primarily due to an increased interest in employment. 13 have obtained employment.</p>	Alameda County: South County (42) East County (10)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)
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JOB TRAINING AND EMPLOYMENT PLACEMENT						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of December 31, 2018)	Population Served
Roots Community Health Center 9925 International Blvd #5 Oakland, CA 94603	Roots Emancipators Initiative	\$40,000 Oakland	Provides low-income Oakland and Alameda County residents with workforce opportunities through wraparound support, job training, and living wage job placement.	24 (16 Oakland & 8 Alameda County) low-income residents projected to enroll in the Emancipators Initiative and receive wrap-around support, job training, and living wage job placement services.	43 (28 Oakland & 15 Alameda County) low-income residents enrolled in the Emancipators Initiative and received wrap-around support, job training, and living wage job placement services. Participants also received a stipend (\$15 per hour) as a part of their job-training.	Oakland: 94601 (2) 94608 (2) 94602 (3) 94609 (2) 94603 (9) 94619 (1) 94605 (3) 94621 (5) 94607 (1)
		\$25,000 Alameda County		22 (15 Oakland & 7 Alameda County) projected to complete the Initiative and 20 (14 Oakland & 6 Alameda County) will obtain employment paying a living wage or higher. Of these, 19 (13 Oakland & 6 Alameda County) will remain employed after 90 days with employment paying a living wage or higher.		
				17 (11 Oakland & 6 Alameda County) will become banked.	24 (13 Oakland & 11 Alameda County) participants have become banked.	Alameda County: Central County (15)
The Youth Employment Partnership 2300 International Blvd Oakland, CA 94601	The Oakland Firefighters Youth Academy	\$40,000 Oakland	Provides low-income Oakland youth age 16 and up with the opportunity to gain basic job skills, career exposure, and build relationships with local firefighters through hands-on weekend academies and summer employment at Oakland firehouses.	24 Oakland low-income youth age 16 and up projected to participate in a weekly Saturday Firefighter Academy and receive a paid summer internship.	24 Oakland low-income youth age 16 and up participated in a weekly Saturday Firefighter Academy. 20 obtained a summer internship position, and 1 obtained permanent employment.	Oakland: 94601 (5) 94608 (1) 94605 (2) 94609 (2) 94606 (4) 94619 (3) 94607 (2) 94621 (5)
				20 will complete the Saturday Academy, raise their GPA or improve school attendance, and/or obtain their CPR certification.	21 trainees have completed the Saturday Academy Trainings. 14 have raised their GPA or improved school attendance. 9 have obtained their CPR certification.	



**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2018 Programs and Services Annual Outcomes**

AC-OCAP GENERAL PROGRAMMING						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of December 31, 2018)	Population Served
AC-OCAP & Office of Children & Youth Services (OFCY)	Oakland Summer Lunch Program	\$5,000	Summer food program for low-income children and youth	19,000 Oakland youth served summer lunches and snacks	Approximately 9,000 children and youth were served 60,214 lunches and 59,791 snacks at 45 sites during the summer. <i>Note: participation dropped below projections due to partner sites declining to participate in the program.</i>	Oakland Youth
AC-OCAP and Department of Human Services (HSD) Community Housing Services (CHS)	Oakland's Annual Holiday Dinner	\$5,000	Co-sponsor the City's Annual Holiday Dinner for low-income residents	2,000 Oakland residents projected to be served.	2,100 Oakland residents served	Oakland residents
AC-OCAP and Safe Passages	Alameda County Food Distribution		Co-sponsor food distributions	Mid-year additional support. AC-OCAP was able to support this program at the end of 2018.	1,020 Oakland low-income residents received a bag of groceries at one of 10 school-sites in November and December of 2018.	Oakland families with children
Housing & Economic Rights Advocates 1040 Franklin St. Ste 1040 Oakland, CA 94612	Credit Repair for Stronger Tenants	\$20,000	Provides low-income residents with legal services to address eviction, credit and debt problems.	40 Alameda County (20 Oakland & 20 Alameda County) low-income residents who have eviction, credit and debt problems served individually and in-depth. 32 (16 Oakland & 16 Alameda County) residents will improve their credit score by 50 points. 20 (10 Oakland & 10 Alameda County) low-income residents with debt collection issues projected to be assisted. 6 (3 Oakland & 3 Alameda County) will receive eviction repair assistance.	90 (54 Oakland & 36 Alameda County) low-income residents who have eviction, credit and debt problems were served, including 44 (28 Oakland & 16 Alameda County) were served individually and in-depth. 20 (11 Oakland & 9 Alameda County) have improved their credit score by 50 points. 23 (14 Oakland & 9 Alameda County) received assistance with debt collection issues. 2 (1 Oakland & 1 Alameda County) resident has received eviction repair assistance.	Oakland: 94601 (5) 94609 (1) 94602 (5) 94610 (4) 94603 (6) 94611 (2) 94604 (1) 94612 (5) 94605 (10) 94614 (1) 94606 (1) 94618 (1) 94607 (3) 94619 (3) 94608 (4) 94621 (2) Alameda County: Central County (20) North County (3) South County (11) East County (2)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2018 Programs and Services Annual Outcomes**

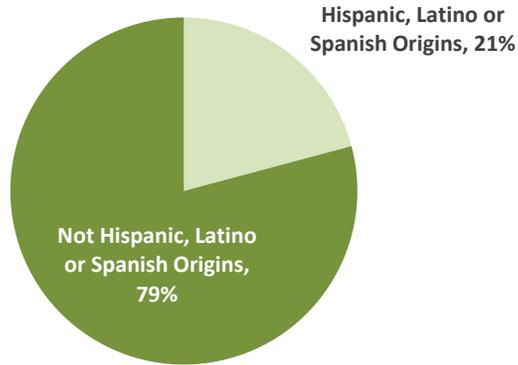
AC-OCAP GENERAL PROGRAMMING						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of December 31, 2018)	Population Served
Eden I&R 570 B Street Hayward, CA 94541	Information and Referral Services	\$100,000 (GF) \$10,000 (CSBG)	2-1-1 Information & Referral for Oakland EITC Information & Referral for Oakland & Alameda County	Information and Referral Services	58,915 (24,267 Oakland & 35,038 Alameda County) information calls were handled by 2-1-1. Of these 24,174 unduplicated calls, 11,134 were calls from Oakland and 13,040 were from elsewhere in Alameda County. 88,628 health, housing, and human services referrals were provided in Oakland and Alameda County; including 1,163 (496 Oakland, 667 Alameda County) for free tax preparation services.	Oakland and throughout Alameda County
Bay Area Legal Aid 1735 Telegraph Avenue Oakland, CA 94612	Alameda County Legal Safety Net Project	\$30,000	Increases self-sufficiency by providing access to free civil legal services for low-income people throughout Oakland and the surrounding Alameda County.	1,850 (1,000 Oakland & 850 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals projected to receive free, high-quality legal assistance. Of these, 195 (120 Oakland & 75 Alameda County) projected to receive emergency protection from violence.	3,686 (1,935 Oakland & 1,751 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals received free, high-quality legal assistance. Of these, 209 (80 Oakland & 129 Alameda County) received advice for domestic violence or sexual assaults.	Oakland: 94601 (236) 94610 (59) 94602 (102) 94611 (38) 94603 (162) 94612 (198) 94604 (20) 94614 (3) 94605 (244) 94615 (1) 94606 (125) 94618 (24) 94607 (298) 94619 (61) 94608 (52) 94620 (1) 94609 (86) 94621 (186) 94623 (5) Unknown: (34) Alameda County: Central County (810) North County (278) South County (282) East County (381)
AC-OCAP and United Way of the Bay Area, Alameda County EITC Coalition 150 Frank H. Ogawa Plaza Oakland, CA 94612	EITC Campaign	\$15,000	Free Tax preparation services to low-income residents and countywide marketing.	10,000 Oakland & 9,000 Alameda County tax returns, EITC claims, and financial services.	7,749 Oakland & 15,954 Alameda County low-income residents (23,703 total) served at 51 sites. An additional 143 residents were served through the Virtual VITA pilot project. \$31,955,493 total in tax returns countywide (with \$12,427,389 total in tax returns in Oakland) and \$11.1 million captured through EITC (with \$4.5 million in Oakland).	Oakland and throughout Alameda County



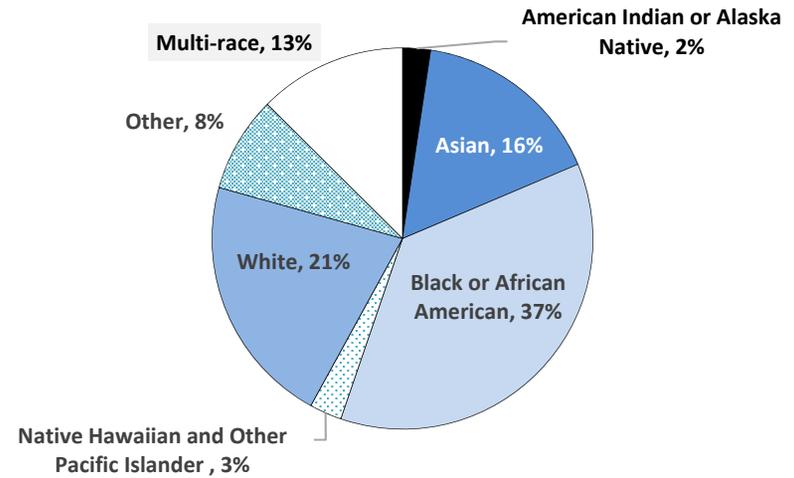
**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2018 Programs and Services Annual Outcomes**

AC-OCAP DISCRETIONARY PROGRAMMING: September 1, 2018 – December 31, 2018						
Organization	Program	Funded Amount	Services	Goals	Outcomes	Population Served
Downtown Streets, Inc. 1671 The Alameda #306 San Jose, CA 95126	Lake Merritt Team Pilot Project	\$35,000 (Discretionary) \$5,000 (CSBG)	Provides unhoused low-income Oakland residents with job training and volunteer work experience, coupled with case management and wraparound supportive services.	12 unhoused Oakland residents will participate on the Lake Merritt Team.	21 unhoused Oakland residents have participated in the program, including 12 who are currently active. 2 Team Members have been promoted to leadership positions. Team Members also had the opportunity to assist at Lava Mae's Pop Up Care Village events, where they were paid \$20/hour. 2 individuals have obtained housing through the Lake Merritt Cabin Community. 1 individual has secured employment paying \$16/hour.	Oakland: 94601 (1) 94602 (3) 94605 (1) 94607 (6) 94608 (1) 94610 (3) 94612 (4) 94620 (1) Unknown (1)
CSBG Investment: \$ 706,854 Leveraging Total: \$ 6,158,266	<u>Community Impact</u> 170 Obtained Employment 20 Received High School Diploma 65 Disconnected Youth Received Services 268 Received Transitional Housing/ Emergency Shelter 205 Obtained/Maintained Permanent Housing 24,174 Unduplicated Information & Referral Calls Answered 3,776 Received Legal Assistance 23,703 Tax Returns filed in Alameda County \$11.1 Million captured through EITC \$31.9 Million Total Refunds Captured			“Helping People... Changing Lives” 33,506 Oakland Residents Served <u>31,192 Alameda County Residents Served</u> 64,698 Total Low-Income Residents Served		

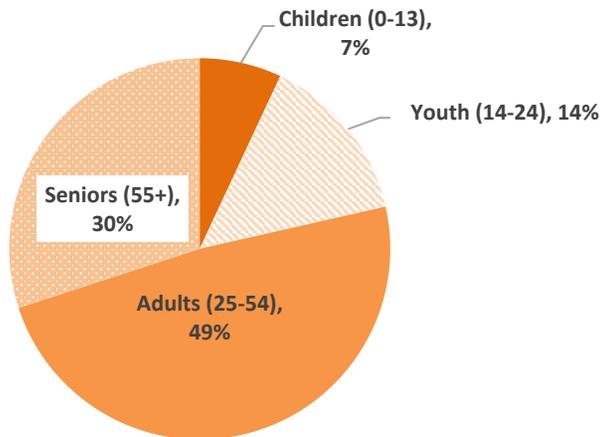
**CSBG CLIENTS WHO IDENTIFY AS HISPANIC, LATINO,
OR OF SPANISH ORIGIN (ANY RACE): JANUARY -
DECEMBER 2018**
(OF THOSE REPORTING ON ETHNICITY)



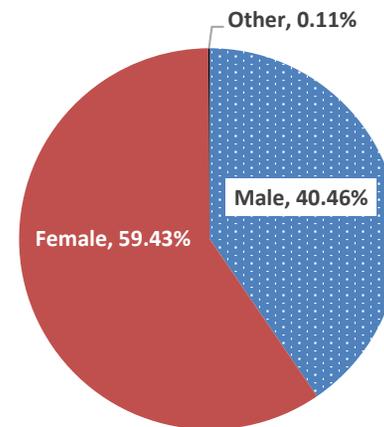
**ETHNICITY OF CSBG CLIENTS: JANUARY - DECEMBER
2018**
(OF THOSE REPORTING ON ETHNICITY)



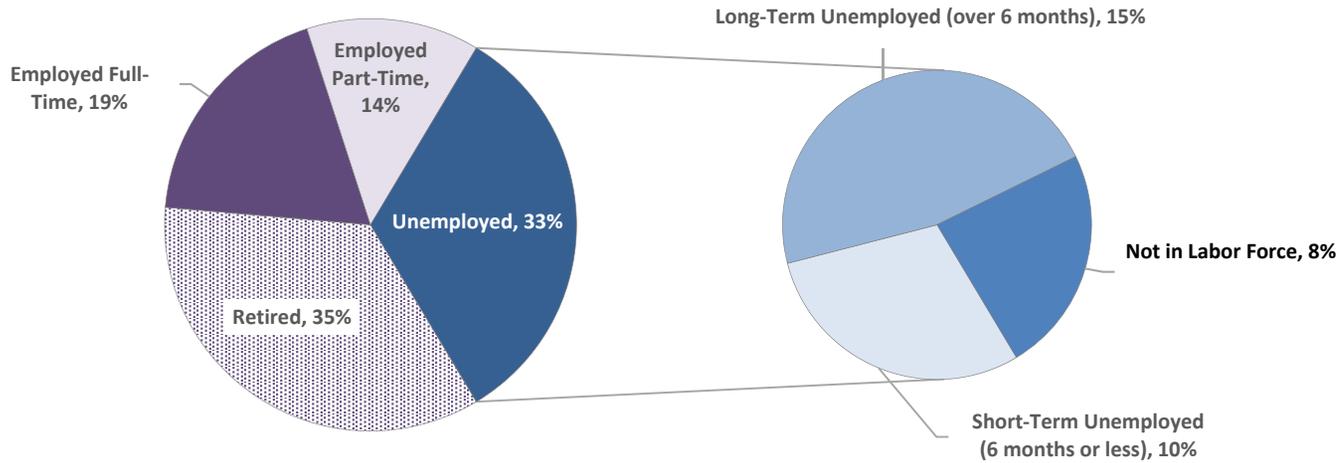
**AGE GROUP OF CSBG CLIENTS: JANUARY -
DECEMBER 2018**
(OF THOSE REPORTING ON AGE)



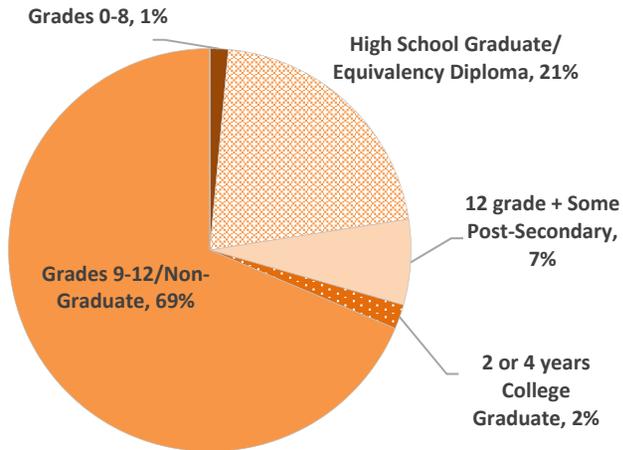
**GENDER OF CSBG CLIENTS: JANUARY - DECEMBER
2018**
(OF THOSE REPORTING ON GENDER)



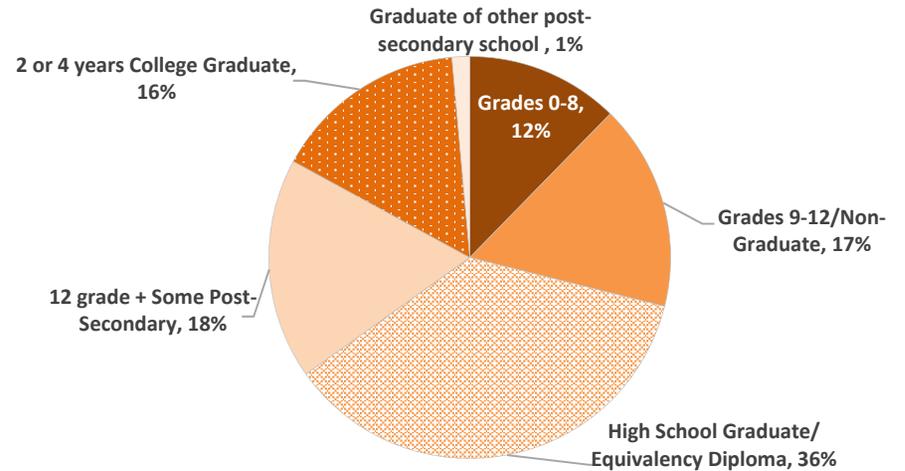
WORK STATUS OF CSBG CLIENTS AGE 18+: JANUARY - DECEMBER 2018
(OF THOSE REPORTING ON WORK STATUS)



**EDUCATION LEVEL OF CSBG CLIENTS AGE 14-24:
JANUARY - DECEMBER 2018**
(OF THOSE REPORTING ON EDUCATION LEVEL)



**EDUCATION LEVEL OF CSBG CLIENTS AGE 25+: JANUARY
- DECEMBER 2018**
(OF THOSE REPORTING ON EDUCATION LEVEL)



Myeisha & Drake were evicted from their last apartment when Myeisha lost her job after their son was born. The recent eviction significantly affected their credit, and as the family searched for housing, they became discouraged after multiple applications were denied. The family first moved into AC-OCAP-funded Family Emergency Shelter Coalition's (FESCO) Les Marquis House shelter, then to Banyan House transitional housing program. This allowed the family additional time to save money and pay off outstanding debt.

Although Myeisha was getting regular assignments through temporary agencies, her goal was to become gainfully employed. Myeisha's biggest hurdle in being hired permanently was not having a high school diploma. During the family's stay at Banyan House, Myeisha and Drake enrolled their son in childcare, which allowed Myeisha time to take GED classes and study. The family was also approved for the McKinney Linkages program which provides a security deposit and rental assistance for up to 12 months. With the assistance of FESCO's Housing Specialist, the family was connected to a landlord who had previously rented to FESCO alumni. The landlord approved the family after reviewing their application and having the housing specialist vouch for them and their achievements during their time at FESCO. Myeisha and Drake have settled in their home in Hayward with a new appreciation for what being housed really means.

Ms. Thomas is a senior who became homeless when she could not afford to pay a rent increase on her fixed monthly income of \$997. She had been sleeping on friends' couches or floors for a year before coming to AC-OCAP-funded St. Mary's Center in Oakland for emergency shelter in 2018. In the last year, she was also diagnosed with breast cancer. At St. Mary's Ms. Thomas participated in housing workshops and onsite nursing visits. Despite speaking little English, she was resilient when advocating for herself; she was able to use majority of St. Mary's services to support her healing and stabilization. She also thrived as an artist and which helped stabilize her and supported her health. Her application for senior housing was accepted and she moved into her own studio apartment in subsidized senior building in Oakland.

Luke applied to AC-OCAP-funded Hack the Hood's spring boot camp but was unable to enroll due to challenges in his personal life. Nonetheless, he remained connected to Hack the Hood and when the next program – Bay Area Tech Ladder (BATL)– began to accept applicants, he applied and was accepted. Upon graduating from BATL, Luke completed two internships concurrently. First, Luke was offered an internship at Youth Radio where he supported the instructors' team with small business recruitment, developing curriculum, and mentoring students. While he supported the team, he enrolled in an online Javascript courses through the partnership Hack the Hood has with TreeHouse. Second, Luke applied to and was accepted into an internship at Cruise where he focused on web development projects. Luke completed both internships and was offered an Instructor job at Hack the Hood to teach the Raspberry Pi class, for which he also created the curriculum. Upon completing his employment as Instructor, Luke applied to and was accepted into General Assembly's Web Development Certificate program, which he expects to graduate from in March, 2019. Upon graduating from General Assembly, Hack the Hood's team will help Luke apply to the Adobe Digital Academy internship that can lead to a full-time job at Adobe.

Jennae is a minor who is on probation who lives with her older cousin **Sierra** living in San Leandro. Sierra supports Jennae financially and emotionally, and is in the process of being approved as Jennae's foster home. However, Sierra struggling financially; she applied for CalWorks and was denied, so she turned to AC-OCAP-funded Bay Area Legal Aid for assistance. BayLegal advised Sierra and Jennae that a recent change in the law allows for interim funding for "emergency caregivers" at the basic foster care rate for three months. BayLegal worked with the juvenile probation department to ensure that Sierra would receive emergency caregiver benefits for that period. BayLegal also contacted the CalWORKs office to ensure that Sierra received non-needy CalWORKs while waiting for emergency funding, without any offset. Ultimately, Sierra received the full amount of emergency funding to support Jennae's care plus non-needy CalWORKs payments. Jennae and Sierra are both thriving.

Alameda County-Oakland CAP 2020–2022 RFP

Program Planning Committee

Proposal Evaluation Criteria/Guidelines

The Program Planning Committee used as its first tier of review, all proposals with scores over 40 and as its second tier of review, proposals that provided services in the communities with the highest geographic concentration of poverty based on data.

1. **Has the program been funded in the past and did they meet their outcomes, goals and terms of their contract (compliant vs. non-compliant)?**

2. **Does this program address Alameda County-Oakland CAP's vision, mission, needs assessment, and focus areas?**

3. **Does this program have *outcomes* that help AC-OCAP's achieve its goals of helping low-income individuals become self-sufficient?**

4. **Are services and number served in alignment with the amount requested?**

5. **Does this proposal leverage collaborations and resources?**

6. **Does the program support CAP's Community Economic Opportunity (CEO) continuum of services for low-income residents in high poverty areas throughout Alameda County?**

7. **Is the agency providing services in AC-OCAP communities of poverty currently not served? Do they have physical locations in the community(ies) or an MOU with a local organization?**

Grantee	2004	2005	2006	2007	2008	2009	2010	2011	2011 Ext	2012	2013	2014	2015	2016	2017	2018	2019	2020
Alameda Family Services (formerly Xanthos)			X	X	X	X							X	X				
Allen Temple Housing & Economic Development Corp			X	X														
AnewAmerica Community Corporation													X	X	X	X	X	
ASSETS Senior Employment Opportunities Program	X	X	X	X	X	X												
Bay Area Legal Aid					X	X	X	X	X	X	X	X	X	X	X	X	X	
Catholic Charities of the East Bay							X	X	X									
Chabot-Las Positas Community College District, dba Tri-Valley Career Center																		
City of Oakland: Office of Parks & Recreation										X	X							
City of Oakland: Violence Prevent/Substance Abuse Pgrm.	X																	
Civicorps													X	X	X	X	X	
Covenant House of California							X	X		X	X	X	X	X				
Women and Children										X	X	X	X	X				
Downtown Streets Team Inc.															X	X	X	
East Bay Asian Local Development Corporation (EBALDC)													X	X				
East Bay Spanish Speaking Citizens Foundation																		
East Oakland Community Project Shelter	X	X																
Eden I&R										X	X	X	X	X	X	X	X	X
Elevating Soulciety													X	X				
Family Emergency Shelter Coalition (2019: merged w/ La Familia)													X	X	X	X	X	
Fam 1st Family Foundation																		
Family Independence Initiative		X																
First Place for Youth			X	X	X	X				X	X	X						
Fremont Family Resource Center									X	X	X	X						
Goodwill Industries of the East Bay										X	X	X						
Hayward Unified School District/ The Hayward Center													X	X				
Housing and Economic Rights Advocates (HERA)							X	X	X				X	X	X	X	X	
Lao Family Community Development, Inc.																		
Love Never Fails																		
Mandela MarketPlace							X	X		X	X	X						
Men of Valor Academy							X	X		X	X	X						
New Door Ventures																		
Oakland Army Base Temporary Winter Shelter	X																	
Oakland Business Bootcamp Cooperative, dba Uptima Business Bootcamp																		
Oakland Leaf Foundation										X	X	X						
Oakland Private Industry Council																		
Oakland Workforce Development Collaborative					X	X												

Grantee	2004	2005	2006	2007	2008	2009	2010	2011	2011 Ext	2012	2013	2014	2015	2016	2017	2018	2019	2020
People's Community Partnership/Self-Help Economic Develop. Inc.		X	X	X						X	X	X	X	X				
Pivotal Point Youth Services			X	X														
Project Choice	X	X	X	X														
Renaissance Entrepreneurship Center																		
Rising Sun Center for Opportunity																		
Roots Community Health Center															X	X	X	
Rubicon Programs Inc.															X	X	X	
St. Mary's Center					X	X	X	X					X	X	X	X	X	
SAVE Center for Community Change & Empowerment																		
Society of St. Vincent de Paul of Alameda County			X	X			X	X	X	X	X	X						
Southern Alameda County Committee for Raza Mental Health dba La Familia (2019: FESCO merged)										X	X	X	X	X	X	X	X	
Tri-Valley Housing Opportunity Center									X									
United Way of the Bay Area									X									
Vietnamese American Community Center of the East Bay													X	X				
Volunteers of America Bay Area					X	X												
West Oakland Senior Center Nutrition Program	X	X																

Current Applicant

Internal Programming

Summary of Proposals Received for the 2020-2022 AC-OCAP RFP

Agency	Program	Alameda Amount Requested	Oakland Amount Requested	# Clients Served (A/O)	Notes
ALAMEDA COUNTY ONLY					
Entrepreneurship/Job Training & Employment Placement					
Chabot-Las Positas Community College District dba: Tri-Valley Career Center	Back-to-Work Tri-Valley	\$47,243	\$0	20	
Downtown Streets Team Inc.	Downtown Streets Team	\$50,000	\$0	45	
Rubicon Programs Inc.	Eden Area AJCC	\$50,000	\$0	85	*
Low-Income Housing					
Fremont Family Resource Center Corporation	Family Support Services for the Homeless	\$50,000	\$0	300	
Southern Alameda County Comite for Raza Mental Health dba: La Familia	FESCO's Les Marquis Emergency Shelter and Banyan House Transitional Housing	\$50,000	\$0	150	
OAKLAND ONLY					
Entrepreneurship/Job Training & Employment Placement					
Civicorps	Academic and Professional Pathway	\$0	\$50,000	40	
East Bay Spanish Speaking Citizen's Foundation	Better Income Project (BID)	\$0	\$50,000	30	
Fam 1st Family Foundation	West Oakland Youth Center JOBS Program	\$0	\$50,000	35	
Lao Family Community Development, Inc.	Pathway to Employment & Education (P2E2)	\$0	\$50,000	30	
New Door Ventures	New Door Youth Employment Program	\$0	\$50,000	25	
Oakland Business Bootcamp Cooperative dba: Uptima Business Bootcamp	Women's Social Entrepreneurship Center ("WSEC")	\$0	\$50,000	24	
Oakland Private Industry Council	RISE - Recognize, Inspire, Support, Engage	\$0	\$50,000	15	
Renaissance Entrepreneurship Center	Creating Economic Mobility Through Entrepreneurship	\$0	\$50,000	50	
Rising Sun Center for Opportunity	Opportunity Build - Pathway to Prosperity	\$0	\$50,000	25	
SAVE Center for Community Change and Empowerment	Community Ambassador Program	\$0	\$50,000	75	
Low-Income Housing					
Covenant House California	Emergency Shelter & Supportive Services for Young Experiencing Homelessness	\$0	\$50,000	150	
Operation Dignity	Housing for Oakland's Homeless Veterans	\$0	\$50,000	30	
St Mary's Center	Senior Homeless Services	\$0	\$50,000	70	
ALAMEDA COUNTY AND OAKLAND					
Entrepreneurship/Job Training & Employment Placement					
Center for Media Change, Inc (dba: Hack the Hood)	Thriving Youth Careers in Oakland and Alameda County's Tech Sector	\$50,000	\$50,000	43 / 49	
Love Never Fails	IT Biz Resilient Brilliant Oakland Youth	\$50,000	\$50,000	Ten / Ten	
Roots Community Health Center	Emancipator Initiative	\$25,000	\$50,000	Eight / 17	
Vietnamese American Community Center of the East Bay	Path to Self-Sufficiency for Oakland Refugees	\$25,000	\$50,000	50 / 150	
Low-Income Housing					
Eden I&R		\$75,000	\$75,000	1,000 / 1,400	
INCOMPLETE**					
Consumer Credit Counseling Foundation	Money Masters	\$50,000	\$50,000	2,000 / 1,000	Missing agency budget, COO tax certificate, unsigned Sch. E & O
Eastside Arts Alliance / East Oakland Black Cultural Zone Collaborative	East Oakland Black Cultural Zone: Enhanced Entrepreneurship Training Program	\$0	\$50,000	28	Missing Schedules E, O & Combined Grant Schedules
House Every Living Person***	House Every Living Person	\$0	\$50,000		Handwritten proposal - doesn't follow required format & missing documents
The Spanish Speaking Unity Council of Alameda County dba: The Unity Council	Housing & Financial Connection	\$50,000	\$50,000	30 / 35	Missing year one program budget

Amount Requested Per Service Area: \$572,243 \$1,125,000

Total Funds Requested: \$1,697,243

Proposed Number of Low-Income Clients Served: 3,746 / 3,288

*Coversheet indicated proposal is for LIH; however content clearly describes an E/JTEP program

**Proposal Checklist completed by two staff members

***Proposal did not indicate a primary focus or service area. Staff used context clues from the proposal to develop this list.