



MEMORANDUM

TO: Edward D. Reiskin
City Administrator

FROM: Kiona Suttle
Deputy Director,
Bureau of Services
Oakland Police Department

SUBJECT: Calls for Service Analysis

DATE: November 16, 2021

City Administrator
Approval

Date
Nov 16, 2021

INFORMATION

City Council FY 2021-23 Budget Policy Directives 9 and 11b require the transfer of certain categories of low level, non violent, and non-criminal calls for service from the Oakland Police Department (OPD) to alternative responders or options for an alternative response. In order to comply with these directives OPD has contracted with the National Institute for Criminal Justice Reform (NICJR) to conduct a comprehensive calls for service analysis that will examine the past three years of call data to show the amount of police resources used and the time spent overall on these specific calls. Geographical locations and peak times will be provided as a basis for staffing considerations for alternative response teams. The full scope of work for the analysis includes the following:

- Analysis of call data by source type (911, officer on-view, or other city agency)
- Developing a call data categorization system to include non-criminal/criminal, non-violent/violent, non-serious/serious, as well as the priority codes
- Geo-spatial mapping of calls by type
- Mapping of calls by type by time of day
- Response time by call type
- Number of responding officers by call type
- Time on call by call type
- Three-year significant call trend data
- Developing and presenting recommendations for call system handling and categorization
- Identify potential alternative response models for some call types
- NICJR, working with City stakeholders, will map City and community-based organizations working to address any of the issues or populations identified as appropriate for an alternative non-police response
- Assist in developing and implementing a pilot version of a CAHOOTS-like model in an identified appropriate neighborhood

Edward D. Reiskin, City Administrator

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The analysis is currently underway, and a draft report will be provided to OPD by December 31, 2021. Once the OPD team reviews the draft, if any edits are needed NICJR will complete them in approximately two to three weeks from the date OPD provides feedback. The complete analysis, along with recommendations, will be presented to OPD no later than February 28, 2022. Staff will subsequently bring recommendations to the City Council for its consideration, consistent with the policy directives, in advance of the FY 2023 midcycle budget adjustment process.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'KS', is positioned above a horizontal line.

Kiona Suttle
Deputy Director
Bureau of Services
Oakland Police Department

For questions, please contact Kiona Suttle, Deputy Director, Bureau of Services at ksuttle@oaklandca.gov.