



# Communities of Oakland Respond to Emergencies Program Volunteer Talking Points/Quick Facts

## Ready, Oakland? If not, no worries. Here's why:

The **Communities of Oakland Respond to Emergencies [CORE]** is a free emergency preparedness and response training program of the Oakland Fire Department. CORE provides free emergency preparedness training for individuals, neighborhood groups, and community-based organizations in Oakland.

The CORE program has three primary lines of service:

1. Community Outreach and Engagement
2. Emergency Preparedness and Response Training
3. Hands-on Drills and Exercises

The CORE program's mission is to create a culture of preparedness by developing a community that is ready and willing to respond to any potential hazards that may impact the City of Oakland. Visit the program website – [www.OaklandCA.gov/Services/ReadyOakland](http://www.OaklandCA.gov/Services/ReadyOakland)

## Primary Services: Community Outreach, Training, & Exercise

The CORE program has three primary lines of service: Community Outreach and Engagement, Emergency Preparedness & Response Training, and organizing Citywide Drills & Exercises.

We conduct **Community Outreach and Engagement** to increase the community's awareness of:

- Local hazards that may impact the City of Oakland
- Available opportunities to receive free Emergency Preparedness and Response training
- Upcoming opportunities to exercise plans for community-led emergency response

There are several ways to stay in the loop. You can:

- Bookmark the CORE program website – [www.OaklandCA.gov/Services/ReadyOakland](http://www.OaklandCA.gov/Services/ReadyOakland)
- Coordinate a 30-minute CORE Program Presentation for your community – email: [CORE@OaklandCA.gov](mailto:CORE@OaklandCA.gov)
- Catch us at an upcoming community event – [www.OaklandCA.gov/Resources/Upcoming-Outreach-Events](http://www.OaklandCA.gov/Resources/Upcoming-Outreach-Events)



# Communities of Oakland Respond to Emergencies Program Volunteer Talking Points/Quick Facts

- Connect with us on Social Media:
  - o Twitter: [@OaklandFireCA](https://twitter.com/OaklandFireCA)
  - o Instagram: [@OaklandFireCA](https://www.instagram.com/oaklandfireca)
- Sign up to receive periodic emails from us – Text "Oakland CORE" to 415-528-7403

We provide **Emergency Preparedness & Response Training** to develop the community's capability to respond confidently and effectively in the event of a large-scale disaster or an emergency. The CORE Program provides the following training courses:

- **Community Emergency Response Team [CERT] training** – for more information about CERT Training visit: [www.OaklandCA.gov/Topics/OaklandCERT](https://www.OaklandCA.gov/Topics/OaklandCERT)
- **Emergency Respite Center Operations [ERC] training** – for more information about ERC Training visit: [www.OaklandCA.gov/Topics/Training-ERCO](https://www.OaklandCA.gov/Topics/Training-ERCO)
- **Supporting People with Access & Functional Needs [PAFN] training** – for more information about PAFN Training visit: [www.OaklandCA.gov/Topics/Training-PAFN](https://www.OaklandCA.gov/Topics/Training-PAFN)
- **Awareness, Resilience and Tools [ART] training** – for more information about ART Training visit: [www.OaklandCA.gov/Topics/Training-ART](https://www.OaklandCA.gov/Topics/Training-ART)

We help coordinate opportunities for City Staff and Volunteers to practice their community emergency response plans. Opportunities to participate in an exercise can be tailored to a specific neighborhood or organization, or they can be in conjunction with a citywide or regional drill. More information about the CORE program's hand's-on drills and exercises can be found on our website. Visit: [www.OaklandCA.gov/Services/ReadyOakland#Hands-on-Drills-Exercises](https://www.OaklandCA.gov/Services/ReadyOakland#Hands-on-Drills-Exercises)

## Calls to Action: Become a Disaster Service Worker Volunteer!

A **Disaster Service Worker Volunteer** [DSW-V] is a person who is trained to support specific disaster response activities. The CORE program is how the Oakland Emergency Services Management Division [EMSD] recruits and develops DSW Volunteers who are interested in joining City Staff in support of an emergency response.

Affiliated CORE program DSW Volunteers support professional first responders by training to become:

- A CORE Program Community Ambassador
- Emergency Respite Center Staff



# Communities of Oakland Respond to Emergencies Program Volunteer Talking Points/Quick Facts

- An Emergency Preparedness & Response Training Aide
- A DSW-V Mentor/Liaison
- An Emergency Operations Center [EOC] Aide

Email us to learn about current volunteer opportunities and the training required. Email:  
[CORE@OaklandCA.gov](mailto:CORE@OaklandCA.gov)

## Knowledge Check: Did You Know?

**FACT:** The City of Oakland has an **Emergency Operations Plan** [EOP]. We are currently in the process of updating it. We encourage you to read it and give us your feedback. Visit: [www.OaklandCA.gov/Topics/City-of-Oakland-2021-Emergency-Operations-Plan-Update](http://www.OaklandCA.gov/Topics/City-of-Oakland-2021-Emergency-Operations-Plan-Update)

**FACT: Hazard Mitigation** is a good thing. We in the City of Oakland, are susceptible to many hazards so we need to know what we should be getting ready for. Here is a partial list of hazards that could cause damage to and create emergencies in, our city:

Flooding	Tsunami	Health Epidemic/Pandemic
Earthquake	Dam Failure	Community Violence
Wildfire	Terrorism	Hazardous Material Spill/Leak

A full list of hazards that may impact Oakland is available on our website. Visit: [www.OaklandCA.gov/Topics/2021-Local-Hazard-Mitigation-Plan](http://www.OaklandCA.gov/Topics/2021-Local-Hazard-Mitigation-Plan)

**FACT: It is everyone's responsibility to help Oakland** become more resilient during times of emergency or disaster. The CORE Program can help you stay informed, get prepared, and become ready to take action.

Let's get #ReadyOakland.

Questions? Email us at: [CORE@OaklandCA.gov](mailto:CORE@OaklandCA.gov) or call: 510-238-6351