



NOTICE TO OAKLAND RESIDENTIAL TENANTS OF TENANT PROTECTION ORDINANCE

On November 5, 2014, the Oakland City Council adopted the Tenant Protection Ordinance (TPO), which prohibits various harassing behaviors by owners against tenants – thereby bolstering existing laws and leases that protect tenants. The TPO creates remedies that could be enforced by private civil rights of action.

The TPO prohibits actions by owners or their agents done in bad faith, such as:

- Influence or attempt to influence a tenant to vacate a rental unit through fraud, intimidation or coercion
- Threaten by word or gesture with physical harm
- Fail to perform repairs and maintenance required by written contract or by State, County, or municipal housing, health or safety laws, or threatens to do so.

FILING A CLAIM OF HARASSMENT

Violations of the TPO may be enforced by civil remedies. **Claims of harassment cannot be filed with the Rent Adjustment Program.**

For information on how to file a claim of harassment in court, contact the following organization for legal advice and consultation:

- o Centro Legal de la Raza –
3022 International Blvd. #410, Oakland, CA 94601
phone: (510) 437-1554 website: <http://centrolegal.org/>
- o East Bay Community Law Center –
2921 Adeline St., Berkeley, CA 94703
phone: (510) 548-4040 website: <https://ebclc.org/>
- o Bay Area Legal Aid (Bay Legal) –
1735 Telegraph Ave., Oakland, CA 94612
phone: (510) 663-4744 website: <https://baylegal.org/>

Clinics are held on Mondays from 9am to 11am.

- The entire TPO can be found on Rent Adjustment Program Website at www2.oaklandnet.com.
- Copies of the Ordinance can be obtained at the Housing Assistance Center.
- For more information and referrals, call (510) 238-3721.