



Greetings Neighbor,

In accordance with the County's Shelter-in-Place order, and with the health and well-being of Oakland residents and City employees in mind, Oakland will continue to provide critical services to our residents while allowing people to remain sheltered in place at home and maintain social distancing. We realize that there are multiple challenges that come with the implementation of the shelter-in-place order, and for some the impacts are more profound. Everyone hopes that the crisis will lessen soon, but this could last for many weeks. And protecting your health and safety and the health and safety of your neighbors is paramount.

PLEASE NOTE: Oakland Police and Fire first responders and other essential government functions will continue to operate pursuant to the Order.

I've included below a summary of City service impacts, including facility closures, service suspensions, and alternative service points (online, telephone, or by appointment). Over the coming days and weeks, this information is likely to be modified. Check back for updates at:

<https://www.oaklandca.gov/resources/updates-on-covid-19-outbreak>

In addition, I wanted to respond to some of the questions we have received regarding this order and its implementation:

- East Bay Regional Parks District: Parks and Trails Remain Open to Public. Temporary closure of some Regional Parks was necessary on Tuesday due to limited staffing and to address the "Shelter in Place" order. Buildings and facilities including pools, water fountains and bathrooms will be closed.
- Construction of housing is considered an essential activity. The official order was somewhat unclear so I am seeking further clarification of the types of construction activities that are considered essential.
- Parking enforcement has been modified - see below for details.
- Protecting residential and commercial tenants. I am working with colleagues (thank you Councilmember Nikki Bas for your leadership) on the City Council and the City Attorney's office to deploy a local moratorium on residential and commercial evictions. In addition, I am investigating possibilities for protecting tenants from rent increases during the crisis. We are also looking into

strategies that acknowledge the impacts to residential and commercial landlords from economic hardships created by this health emergency, although these strategies may not be possible absent state or federal action.

***The Alameda County Public Health Department has prepared a detailed list of frequently asked questions (w/answers). You can read that helpful document at this link: <http://www.acphd.org/media/559828/faqs-order-shelter-in-place-20200316.pdf>.

Business and Workforce:

Once again, I would like to urge Oaklanders to support our local small businesses by ordering takeout from restaurants, ordering goods from local Oakland businesses online, and ordering gift cards -- because they provide local businesses with immediate cash for redemption later. And when you do go out for groceries, please consider locally-owned stores and the wonderful Temescal Farmers' Market on Sunday. Resources/referrals for businesses and workers can be found [here](#). The Chamber of Commerce also has put together a [survey for local businesses](#) on how the COVID-19 crisis and Shelter-in-Place order has impacted local businesses.

Finally, a general note on what Shelter-in-Place may mean for you: If you are the type of person who enjoys hunkering down and catching up on home projects, please stay indoors. However, if you prefer to get outside for fresh air and exercise, this is encouraged for health reasons. Just remain mindful and maintain a safe distance from non-household members. If you have a parent, grandparent or other relative who lives alone, please make sure you call them and check in as needed. Click [here to read helpful SF Chronicle article on Mental Health issues exacerbated by the Covid-19 crisis](#).

Parking:

- Parking meters and time-limited parking will not be enforced (e.g., 4-hour zones, Residential Parking Permit zones).
- Street sweeping enforcement lifted: As a matter of public sanitation, Oakland will continue its street sweeping program, as it represents the single most efficient way to keep our streets clean. **Oakland will not ticket for street sweeping violations but requests the public to voluntarily move their cars during the scheduled street sweeping times** so that the vehicles can get to the litter.
- All other parking regulations will be enforced in service of public safety. This includes red curbs, fire hydrants, bus stops, sidewalk and crosswalk blocking, double-parking and bike lane violations, wheelchair ramp obstruction, and disabled person parking.

- Most towing of vehicles will be suspended unless vehicles are blocking access, causing immediate hazard, or are otherwise deemed a public safety concern.
- City garages open, but may be limited to monthly parkers at times.

Please note also that many of the City's essential infrastructure construction projects are still ongoing. Clear curbs are necessary for infrastructure work, so we ask that residents keep an eye out for 72-hour no-parking signs related to construction. If curbs are not clear where construction has been noticed, enforcement and vehicle towing could be necessary.

[City of Oakland web page on COVID-19](#). This is updated almost daily.

City Facility Closures:

- Libraries
- Recreation centers (limited staff during day for safety but closed to public) and Senior centers
- Head Start sites
- Fox Theater, Paramount Theater, and Oakland Convention Center

Maintenance Functions Shifted to Emergency Response Only:

Call 311 or report [online](#)

- Parks maintenance

Public Meetings and Events Canceled:

- City Council and Committees cancelled until further notice
- Advisory Commissions
- Neighborhood Crime Prevention Councils (NCPCs)
- Adopt a Spot Volunteer events. Please note that Earth Day is currently scheduled for April 18, 2020 - should it be postponed or canceled, messages will be posted to the City's website and social media accounts.
- Bulky Block Party on March 28, 2020

Counter Functions Closed/Suspended:

- Passports
- Domestic partnership registration
- Residency Verification
- KTOP - Client services for stage rental and client use of media editing tools
- OPD Special Events Permits
- Film permits

Open by Appointment Only:

- City Hall and other Frank H. Ogawa Plaza buildings are accessible to the public only by special appointment or for public meetings, but will otherwise be closed to the public.
- Most public service counters at City Hall, 150 Frank Ogawa Plaza, and 250 Frank Ogawa Plaza are switching to online/phone/appointment access only; see below for details.
- Private Sewer Lateral and other Wastewater Permits
- Hazardous Materials Compliance Review
- Creek and Watershed Permits
- Construction and Demolition Recycling Permits

Other City Departments

Parking Citation Assistance Center: <https://www.oaklandca.gov/services/pay-a-parking-ticket>

Business Tax Assistance Center: <https://www.oaklandca.gov/services/business-tax-applications-1>

Head Start: Call (510) 238-3165 from 8:30 am - 5:00 pm

Human Services: Calls will be answered from 8:30 am to 5 pm

- Main number: (510) 238-3121
- Community Housing: (510) 238-6187
- Oakland Unite: (510) 238-2374
- Oakland Fund for Children and Youth: (510) 238-7163
- Sugar Sweetened Beverage: (510) 238-7163
- Senior Services: (510) 238-6137

Animal Services:

- Online access to services: <https://www.oaklandanimalservices.org>
- Open by appointment: Call (510) 535-5602 from 11 am to 4 pm. After-hours calls can go to the non-emergency police line at (510) 777-3333

Park and Recreation Services:

- Call (510) 238-7275 from 8:30 am - 5:00 pm
- Facilities: call (510) 238-3420 from 8:30 am - 5:00 pm

Business Assistance Center:

- Online access to services: <https://www.oaklandca.gov/topics/oakland-business-assistance-center>
- Call: (510) 238-7398 | Email: oaklandbac@oaklandca.gov

Department of Transportation—permit application assistance:

- Online access to services: <https://www.oaklandca.gov/services/related-to/topics/engineering-services>
- Call: (510) 238-3199 | Email: DOTOnlinepermits@oaklandca.gov

Real Estate:

- Call (510) 238-3541 | Email red@oaklandca.gov

Oakland Police:

- File a Police Report online: <https://www.oaklandca.gov/services/report-a-crime-online>
- Obtain Police Records:
 - Online: <https://oaklandca.nextrequest.com/> OR <http://www2.oaklandnet.com/oakca1/groups/police/documents/webcontent/dowd002885.pdf>
 - Email: OPDPublicrecordrequest@oaklandca.gov | Phone: (510) 238-3021 | Fax: (510) 238-2249
- File a complaint regarding police officers:
 - Community Police Review Agency (CPRA)
 - Online: <https://www.oaklandca.gov/services/download-a-cpra-police-misconduct-complaint-form> OR <https://apps.oaklandca.gov/CPRA/>
 - Phone: (510) 238-3159
 - In person at 250 Frank Ogawa Plaza. HOWEVER, public is urged to use the phone and internet options if at all possible
 - Oakland Police Department, Internal Affairs Division: (866) 214-8834

Special Activity Permits:

- Cannabis permits - email: cannabisapp@oaklandca.gov
- Mobile food vending permits - email: mobilefoodvending@oaklandca.gov
- Cabaret, massage, bingo and amplified sound permits - email: nmarcus@oaklandca.gov
- Nuisance abatement - email: svasquez@oaklandca.gov

[Governor Newsom's Executive Order on Protecting Homeless residents.](#)

Thank you to everyone for your assistance in implementing the County's Shelter-in-Place Order and helping to ensure that we minimize the spread of the virus and protect our neighbors, relatives, co-workers and people we've never met from the very serious risks associated with COVID-19.

[Read Councilmember Kalb's past Newsletters here!](#)

D A N K A L B

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