



City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Monday, March 20, 2023
5:30 p.m.-7:30 p.m.
Hearing Room 1, First Floor
One Frank H. Ogawa Plaza (City Hall), Oakland, CA 94612

THIS IS AN IN-PERSON MEETING

Members of the public participating in the meeting must attend in-person. When commenting folks shall state their name and the organization they are representing, if any.

PUBLIC WEBCASTING

The public can observe this meeting remotely.

- View the meeting live on KTOP or on the City's website at:
<https://www.oaklandca.gov/topics/ktop-tv-10>
- To view the meeting by video, click on the link to download Zoom and open the meeting on a computer or smart phone:
<https://us06web.zoom.us/j/87097617353>
- To listen to the meeting by phone, dial: (408) 638-0968
(For international numbers, go to: <https://zoom.us/u/aWeTt9geS>.)
ZOOM MEETING ID: 870 9761 7353

Remote participation, including public comment via teleconferencing, is not available at this time. Hybrid meetings may commence once MCPD and the City of Oakland has established meeting procedures and allocated resources for simultaneously supporting in-person and remote participation.

Submitting Comments in advance of the meeting:

To send your comments directly to MCPD and staff ***BEFORE*** the meeting starts, please include your full name and agenda item number you are commenting on, to ADA Programs at adaprograms@oaklandca.gov with "MCPD Meeting Agenda Comments" in the subject line.

Please note that eComments submissions close one (1) hour before posted meeting time (5.30pm). All submitted public comments will be provided to the MCPD prior to the meeting.

If you have any questions, please contact ADA Programs at adaprograms@oaklandca.gov with “MCPD Meeting Agenda Question” in the subject line.

MCPD Webpage: www.oaklandca.gov/boards-commissions/mayorscommission-on-persons-with-disabilities

Subscribe to MCPD’s mailing list:
oaklandca19202.activehosted.com/f/100

Commissioners: Cathy Eberhardt (Vice Chair), Noah Smith (Vice Chair), Erin Hattersley Ferrera, Ayanna Keeton, Marjorie Lynne, Leonard Moore, Kyle O’Malley

Commission staff: Anh Nguyen-ADA Programs Division Manager, Emily Seelenfreund-ADA Programs Analyst III

Agenda

- 5:30 1. In-person meeting logistic and rules
- 2. Staff Updates and Announcements
Anh Nguyen, ADA Programs Division Manager
- Future Agenda Items
Staff will briefly update on agenda items confirmed for upcoming meetings.
- See MCPD scheduler at tinyurl.com/MCPD-AgendaPlanner.
Suggestions for future agenda items are also welcome; email adaprograms@oaklandca.gov for suggestions.
- 5:35 3. Roll Call/Determination of Quorum
- 5:40 4. Open Forum
Any person may directly address the Commission on any items

within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so when invited at the time the item is being considered. There is no discussion allowed during Open Forum. Please raise your hand if you wish to comment and wait to be called on.

In-person public comment will only be taken during Open Forum and during specific requests for public comment. There may be time limits put on comments if necessary.

All discussion topics are first opened to MCPD commissioners for comment and then for public comment, unless otherwise stated. Staff will read any e-comments that was submitted.

- 5:50 5. Agenda Modification
MCPD Commissioners may move around the agenda items to better conduct the meeting.
6. Approval of February 2023 Minutes (**Exhibit A**)
- 5:55 7. Commissioner's Announcements
Commissioners will now provide brief updates on their activities and make announcements relevant to the commission and the Strategic goals of the Commission. *There is no discussion during announcements.*
- 6:05 8. Forming an ad-hoc committee to explore hybrid meeting led by Commissioner Smith
- 6:10 9. Election of 2023 MCPD Officers led by Anh Nguyen
- 6:15 9. 2023 Strategic Planning with Andrea Mariano (HRM) (**Exhibit B**)
- 7:00 11. Micro-mobility program update (**Exhibit C**)
Kerby Olsen (OakDot), Seymond Sumulong (OakDOT), Veo, LINKS, Lime
- 7:30 12. Adjournment

(Meeting shall end no later than 7:30 p.m., unless extended by majority vote of the Commission.)

Note: The Commission May Take Action on Any Item on the Agenda

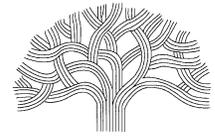
Agenda item start times are approximate and are provided as a courtesy guide only. Timing and order of items may change as part of Agenda Modification and Approval and/or as needed based on staff and time availability during the course of the meeting.



This meeting location is wheelchair accessible. To request disability-related accommodations or to request American Sign Language (ASL), Cantonese, Mandarin, or Spanish language interpreter, please email adaprograms@oaklandca.gov or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantones, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a adaprograms@oaklandca.gov o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

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City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD)
Monday, February 27, 2023 5:30 p.m.-7:30 p.m. via Zoom Conference

Minutes

Commissioners: Cathy Eberhardt (Vice Chair), Noah Smith (Vice Chair), Ayanna Keeton, Leonard Moore, Marjorie Lynne, Kyle O'Malley

Commission staff: Anh Nguyen-ADA Programs Division Manager, Emily Seelenfreund-ADA Programmatic Access Coordinator

Presenters: Andrea Mariano: Facilitator, City of Oakland, Human Resources Management, Zach Adinoff: City of Oakland, EMSD, Crystal Cho: City of Oakland, EMSD

Other attendees (from webinar Attendee list): Sheela Gunn-Cushman, Fatimah Aure

Meeting called to order by Vice-Chair Smith at 5:36 pm. At roll call, quorum was initially not established with only five of eight commissioners present (X)

Commissioners	Present (x)
Cathy Eberhardt (Vice Chair)	X (late:technical difficulties)
Noah Smith (Vice Chair)	X
Erin Hattersley	
Ayanna Keeton	X
Marjorie Lynne	X
Leonard Moore	X
Kyle O'Malley	X

Open Forum:

Sheila Gunn-Cushmann introduces herself as the new Emergency Preparedness Coordinator for the Independent Living Center. She plans to regularly attend MCPD meetings and would like to be involved in any emergency preparedness planning that the City is undertaking.

Exhibit A

No modifications were suggested for the agenda.

Commissioner's Announcements and Strategic Plan Updates

- Marjorie Lynne brings up the end of the Covid state of emergency and raises a potential concern regarding coverage of telehealth visits as many were developed under the emergency act. Such visits are a huge benefit to persons with disabilities. Additionally, Marjorie Lynne would like more information about how the City is going to cover Covid testing and the distribution of Paxlovid.
- Kyle O'Malley brings up the implementation of Care Courts and states that to the extent anyone is interested in supporting the litigation designed to challenge Care Courts- the public is permitted to send a letter to the Supreme Court of California. If anyone is interested in more information about that process- they can reach out to Kyle or Disability Rights California.
- Vice-Chair Smith informs the Commission that he has been communicating with the Mayor's office and it's likely that two additional commissioners will be sworn in by the March MCPD meeting.

Vice-Chair Eberhardt was able to join the meeting and quorum was subsequently established.

2023 Strategic Planning (Exhibit C to Agenda)

- Andrea Mariano suggests moving this discussion to the March meeting in the hopes that the additional commissioners will be sworn in.
- Vice-Chair Smith moves to table this action item to next month and Kyle O'Malley seconds. The motion passes unanimously.

Now that quorum has been established, the Commissioners return to the agenda item of the January 2023 minutes. Kyle O'Malley moves to approve them and Vice-Chair Smith seconds. The motion to approve the January 2023 minutes passes.

Election of 2023 Officers

Exhibit A

- Vice Chair Smith notes that the MCPD is several months delayed in electing new officers but also states that they are due to have two new commissioners join next month. He is inclined to wait until next month, provided they can elect new officers before the strategic planning agenda item.
- Marjorie Lynn moves for the Commission to delay election until there are more officers available. Vice Chair Smith seconds Marjorie's motion and the motion passes unanimously.

The Brown Act, Amendment AB 2449, and In-Person Commission Requirements (Exhibit B to Agenda)

- Vice-Chair Smith begins the conversation by noting that with the end of the Covid State of Emergency, subsequent MCPD meetings are scheduled to take place in person. He notes that this may pose difficulties for both Commissioners and members of the public with disabilities, and it may be worth doing some advocacy around this issue.
- Anh Nguyen leads a presentation about the Brown Act and Public Meeting requirements:
 - A message from the City Administrator's Office confirms that all public bodies subject to the Brown Act that were temporarily allowed to meet virtually, will be required to resume in-person meetings following the lifting of the emergency order on February 28, 2023.
 - The City plans to use Zoom to allow members of the public to observe meetings. They are not allowing people to provide comments via Zoom at this time, but hope to provide that capability in the future
 - The Brown Act requires all members of public bodies to ensure that locations where any commission attends a meeting are open to the public
 - AB 2449 amends the Brown Act to allow teleconferencing without location publication in two circumstances:
 - 1) Just cause which is defined as a child or caregiving need, contagious illness, a need related to a disability, or business travel. A commissioner can only use the just cause requirement for a maximum of 2 meetings per year.

Exhibit A

- 2) Emergency circumstances which is defined as a physical or family medical emergency that prevents a member from attending in person.
- AB 2449 specifies that a quorum of the legislative body must still participate from a single physical location, identified in the agenda and open to the public. Further, no member may participate solely by teleconference for more than 3 consecutive months.
- Sheila Gunn-Cushmann comments about how beneficial remote meetings have been for disabled individuals- allowing some to get involved in civil advocacy who had never been able to be at the table before. She states that the purpose of the Brown Act was never to hamper communities from being engaged and the law should be brought into the present.
- Anh Nguyen mentions a new Senate bill, Bill 411, that has been introduced, which offers similar hybrid flexibility, similar to what was in effect during the state of emergency. ADA Programs has been working with the State Disability Council to learn more and see how MCPD could advocate for potential hybrid meetings.

Equity in Oakland's Emergency Operations Plan (Exhibit D to Agenda)

- Zack Adinoff begins the presentation. He notes that the emergency operations plan must undergo an equity analysis which includes, in addition to race, the access and functional needs population.
- The Emergency Operations plan is meant to describe how people, property, and the environment will be protected during an emergency. The document lists the roles and responsibilities of City employees and how all can work together to prepare for, respond to, and recover from an emergency.
- A big part of the plan's equity analysis is looking at the various hurdles that different community's face and how different privileges influence how one might be able to prepare for a disaster.
- The race and equity analysis initially started as a purely research analysis: finding out what academic literature discusses the influence of race and Access needs for disasters. They then cross-referenced

Exhibit A

that with Oakland's demographics to reach conclusions about shortcomings the City may face. One challenge is that there has not been a major event in Oakland for some time.

- The major areas impacted were found to be:
 - Personal finance. This includes that low-income household are less likely to have insurance, less likely to be able to purchase disaster kits, more likely to have lower credit scores.
 - Education: most of the resources are located on the City's website and this community often lacks in digital literacy and/or faces digital accessibility challenges.
 - Evacuation: most evacuation drills are not designed inclusively and so do not benefit or include those with disabilities. It will be important to include those with disabilities in future drills to better understand their needs. Also, Oakland has narrow roads which makes it difficult for those with emergency vehicles to get through and may make it difficult for those who rely on medical devices to leave their home if they lose access to their medical supplies.
- During outreach, community members noted they were unaware of what events to prepare for and how to do that preparation.
- Alert systems: Zack encourages everyone to sign-up for AC Alert notifications (acalert.com) and Zonehaven (evacuations by zone: aware.zonehaven.com). They also encourage people to know their zone- so when zone evacuations are announced- individuals are ready to evacuate immediately
- Sheila Gunn-Cushmann comments that the Center for Independent Living has received two grants to aid in their disaster preparedness relief efforts. They would like to engage with Berkeley, Oakland, and Alameda to ensure that the infrastructure is ready for those with disabilities. As of now, the infrastructure is not ready to aid those with mobility challenges during disasters. She notes that there is a lot of work to be done in this area and it needs to be an ongoing conversation.
 - She also notes that many of the online resources and alert systems are not accessible to individuals who use screen readers.

Exhibit A

- Zack provides his contact information: ZAdinoff@oaklandca.gov and Crystal's: ccho@oaklandca.gov and comments that he would love to work with the Commission on ensuring alerts are accessible. If there are other community groups that might have good feedback, he is also interested in taking this presentation to them.

Staff Updates and Announcements

- The next MCPD meeting in March will take place in person at City Hall in Hearing Room 1. The meeting location will be posted in the agenda.
- ADA Programs Division has been working closely with the Mayor's office to advance the two pending Commissioner appointments. Those should be scheduled for the March City Council meeting agenda.
- A former Commissioner, Reid Davenport, created a film, *I Did Not See You There*. The film is being streamed for free on the PBS website.
- The City recently completed its Housing Plan Update as Part of the General Plan Update. The Housing Element was approved by both the City Council and at the State Level. Of particular importance to the MCPD is Action 2.1.5 on page 64, which calls for the City to initiate community engagement to understand the need for universal design strategy, including for people with disabilities. The next step for the General Plan team with regard to the Housing Element, is to develop a draft set of Zoning code amendments to implement the Housing Element. Those draft changes will be available for public review sometime in March.
- At the state level, the California Department of Transportation is launching the State Digital Equity Plan. They are conducting three community meetings with various stakeholders and are looking for various folks to provide input by attending these meetings.
- There are still several vacancies on the MCPD. If anyone knows anyone in the community who would like to be a Commissioner please encourage them to apply.

Exhibit A

The meeting was adjourned at 7:19 pm.

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Exhibit B1

OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023

CORE GOALS AND ACTIONS	SP YEAR CREATED; COMMISSIONERS	RESOURCES/ STAKEHOLDERS	COMMUNITY ENGAGEMENT CONTACTS	COMMUNITY ENGAGEMENT OPPORTUNITIES	BARRIERS/ ISSUES	PLANS and ACTIVITIES in 2023 (see previous attached FY 21-22 MCPD Activities Summary Document)
<p>GOAL AREA 1</p> <p>POLICING /SAFETY</p> <p>1.1 Because this is a deeply intersectional issue- race/poverty/disability/environment, and persons with disabilities (PWDs) inordinately find themselves victims of police violence because of their disabilities</p> <p>ACTIONS 1.1</p> <p>POLICING /SAFETY</p> <p>MCPD will continue to provide input and monitor OPD policies and procedures concerning persons with disabilities (PWD) including</p>	<p>Previous</p> <p>2022 Tevelson, Hattersley 2021 Tevelson 2017 Tevelson, Garner</p> <p>Current</p>	<p>Oakland Police Department (OPD) LeRonne L. Armstrong Chief of Police</p> <p>Oakland Fire Department (OFD) Reginald Freeman Fire Chief - Mobile Assistance Community Responders of Oakland (MACRO) Pilot Program</p> <p>Oakland Police Commission</p> <p>Community Police Review Agency</p>	<p>Department of Violence Prevention (DVP) Mailee Wang, Candace Walters-Reese, Kentrell Killens</p> <p>Mobile Assistance Community Responders (MACRO) Pilot Program / Elliott Jones, Program Manager, MACRO, Oakland Fire Department, EJones2@oaklandca.gov</p>		<p>1.1 Time for OPD to provide the information for the report.</p>	<p>MCPD will refer to previous email sent to departments on what they would like addressed.</p> <p>MCDP will create written request for annual report from stakeholder departments</p> <p>Report will address If there are any major changes in policy, procedure or trends will report to commission outside of the annual report.</p> <p>When would you like the report to be completed by?</p>

Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

<p>advocating for Domain 37 training during academy and the availability of Crisis Intervention Training (CIT) for officers.</p> <p>Proposal for an annual report regarding the policing of PWD’s in regard to:</p> <p>Stop reports, call response, Crisis Intervention Training and Policy and Procedure Updates</p> <p>Departmental / City Stakeholders:</p> <p>OPD, CPRA, DVP, OFD (MACRO), OIG</p>		<p>Michelle Phillips, Inspector General – Office of the Inspector General</p> <p>Guillermo Cespedes Chief of Violence Prevention</p>				<p>Presented by what meeting date.</p>
<p>GOAL AREA 1</p> <p>POLICING /SAFETY</p> <p>1.2 MCPD will advocate for improved safety services for the disability community and the</p>	<p>Previous</p> <p>2022 Lynne, Keeton, and Eberhardt</p>	<p>Oakland Fire Department (OFD)\ Emergency Management Services Division (EMSD)</p>	<p>CRIL (Community Resources for Independent Living https://www.crilhayward.org/</p>			<p>MCDP will request a report from EMSD and other possible stakeholder departments regarding:</p> <p>What disaster / emergency services are</p>

MCPD 2022 Strategic Plan Goals with plans and actions as of November 2022

All updates are in the Plans and Activities Column: *Planned and suggested actions are italic with red for activities by prior commissioners*

Activities that have happened are on the FY 21-22 Activities Summary | *Activities that are scheduled / ongoing are in italics* | **Future activities are in bold**

Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

<p>community in general in the face of emergencies and natural disasters.</p> <p>ACTIONS 1.2</p> <p>POLICING /SAFETY</p> <p>CORE Training, are they training people with disabilities? Who are they training? What are the trainings provide? Report back on planned drills and simulations for the city (EOC). What type of inclusive outreach is happening? How is information being communicated?</p> <p>Possible ongoing staff meeting for PAFN.</p> <p>When would you like the report to be completed by? Presented by what meeting date.</p>	<p>2021 Lynne and Nakamura</p> <hr/> <p>Current</p> <hr/>	<p>EMSD staff: Brianna Horton, Jessica Feil, Olga Crowe,</p>				<p>provided and or considered for persons with disabilities?</p> <p>Who is being trained?</p> <p>What training is provided?</p> <p>Can EMSD come to a commission meeting and present the training content?</p> <p>Request an information report addressing the questions above. Decide by when and what should be in the requesting memo.</p> <p>Find out if staff attends Partnership for Inclusive Disaster Strategies meetings. Who attends?</p> <p>Disaster response drills, are PWD included? As well as planning for PWD?</p>
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Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

<p>GOAL AREA 2 ENVIRONMENTAL IMPACTS AND CONCERNS</p>	<p>Previous 2018 Ryan, Lynne, and Nakamura</p>	<p>City Administrator’s Office (policy)</p> <ul style="list-style-type: none"> - Chief Resiliency Officer - Sustainabilit y Division 			<p>No City mandate on these standards</p> <p>Infrastructure costs / budget?</p>	<p><i>Continue collaborations and regular updates from</i></p> <p>MCPD will advocate for accessible clean air safe spaces and accessible transportation to them in emergencies and for improved in home air quality for all residents.</p> <p>MCPD will collaborate with Environmental Services Division in the next year, as they develop their plan to electrify all buildings by 2040, to assure that all residents with access and functional needs, including renters, have equal and even priority access to critical air quality improvement upgrades.</p> <p>MCDP will request a report and distribute a</p>
<p>2.1 Increasingly poor air quality and the need for clean air refuges is a specific concern and a permanent issue going forward. Accessible shelters and transportation to them are critical to community safety.</p>	<p>Current</p>	<p>Environmental Services Division of Oakland Public Works</p> <p>Housing and Community Development</p> <ul style="list-style-type: none"> - Rent Adjustment 				
<p>ACTIONS 2.1 ENVIRONMENTAL IMPACTS AND CONCERNS</p>		<p>Planning and Building</p>				
<p>Is there a citywide policy that addresses this issue? Is there a way this is being enforced?</p>						
<p>OPW and OAKDOT report to MCPD on if these issues are part of their strategic plans or being considered</p>						

Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

<p>Emergency Management Services Division - Emergency Respite Center Training Informational Report</p>		<p>Neighborhood Law Corps</p> <p>Department of Transportation</p> <p>- Mobility Division</p> <p>Emergency Management Services Division</p> <p>Human Services Division - Senior Services</p> <p>Oakland Public Library</p> <p>Parks, Rec and Youth Development</p> <p>State policies?</p> <p>Alameda County policies?</p>				<p>memo requesting information on:</p> <p>Are the impacts of air quality for PWD part of strategic plans or being considered?</p> <p>In Emergencies: Are shelters equipped with central air and filtration system?</p> <p>- Which companies are being contracted with?</p> <p>Inquiry as to how does in home air quality get addressed on the city, county and state levels? Specific to renters? Homeowners in multi-unit buildings (condos / apartments)?</p> <p>EMSD to share Emergency Respite Center Training with</p>
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Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

		City of Oakland General Plan - Housing, safety, environmental justice				MCDP for review and feedback.
<p>GOAL AREA 3</p> <p>ACCESSIBILITY OF CITY PROGRAMS/ SERVICES/ ACTIVITIES / FACILITIES</p> <p>3.1 MCPD will provide input to the City regarding Oakland’s ongoing development and implementation of its ADA Plan.</p> <p>ACTIONS 3.1</p> <p>COMMISSION ROLE AND INPUT</p> <p>The commission will continue to recommend to the City Council, City staff, and the Mayor’s Office the need to maintain and enhance the effectiveness of the ADA division by restoring and adding</p>	<p>Previous</p> <p>2022 Tevelson and Moore 2021 Tevelson, Sperling 2017 Meu</p> <p>Current</p>	<p>ADA Programs Division</p> <p>MCPD</p> <p>Office of the Mayor</p> <p>City Administrator’s Office</p>	<p>Budget Engagement Process</p> <p>Life Enrichment Committee of the Oakland City Council</p> <p>Forums and panels hosted by allies such as labor and other potential allies.</p> <p>Town hall events and Candidate debates to meet candidates</p>		<p><i>Suggested plan will require support and action from multiple people to spread out responsibilities/ are these potential ad hoc committees for specific budget and election cycles?</i></p>	<p>Commission members will continue to advocate for ADA Programs to be under CAO for oversight and effectiveness.</p> <p>Commission members will develop a presentation for Mayor and Council Members and new City Administrator in regards to ADA Programs and their position in the organization</p>

Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

<p>funding for services and programs.</p> <p>It is also critical that the ADA Programs Division have a more autonomous position within the City department hierarchy to better monitor the ADA Transition Plan progress and assist City Departments with recommendations to meet their individual compliance requirements. MCPD advocates that ADA Programs Division fall directly under the City Administrator.</p> <p>Maintain an advocacy role to keep ADA programs under the new CAO for the reasons above.</p> <table border="1" data-bbox="128 1190 470 1393"> <tr> <td>ACTIONS 3.2</td> </tr> <tr> <td>COMMISSION ROLE AND INPUT</td> </tr> <tr> <td>Accessibility to public spaces and the right of way. Addressing</td> </tr> </table>	ACTIONS 3.2	COMMISSION ROLE AND INPUT	Accessibility to public spaces and the right of way. Addressing			<p>running for office</p>			<p>MCDP proposes to create an inclusion tool that would work to help departments consider a PWD lens when making decisions about accessibility.</p> <p>Commission members will create the toolkit for users and have ADA</p>
ACTIONS 3.2									
COMMISSION ROLE AND INPUT									
Accessibility to public spaces and the right of way. Addressing									

Exhibit B1

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STRATEGIC PLAN 2023**

<p>barriers in public areas and the enforcement of these issues.</p> <p>Inclusion Tool - Series of questions that would ask if the MCPD has been consulted with.</p> <p>Development of survey / questionnaire from CBO’s to come up the questions.</p> <p>MCDP proposes to create an inclusion tool that would work to help departments consider a PWD lens when making decisions about accessibility.</p>		<p>OAKDOT</p> <ul style="list-style-type: none"> - Bike lane infrastructure - Micro mobility companies - 311 - Parking Enforcement <p>Public Works</p> <p>OPD Traffic</p> <p>ADA Programs</p>			<p>Barriers:</p> <p>Budget</p> <p>Input received too late in the general plan process? Timing of engagement?</p> <p>Early engagement should be addressed with MCPD sooner.</p>	<p>Programs present it to city departments.</p> <p>Creation of a survey / questionnaire with community involvement.</p>
<p>GOAL AREA 4</p> <p>Ensure Affordable and ADA-compliant Accessible housing stock</p>	<p>Previous</p> <p>2022 Smith (formerly 3.3), Hattersley</p> <p>2021 Gregory</p>	<p>Director of Housing and Community Development</p>	<p>General Plan</p>		<p>Grants and loans are usually not made</p>	<p>Continue to advocate during every budget cycle for funding for</p>

Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

<p>often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.</p>		<p>Housing Community Development</p> <p>Office of the City Attorney</p> <p>Homelessness Division</p> <p>Mayor’s Office</p> <p>East Bay Asian Local Development Corporation</p>			<p>Reference - Statewide Housing Plan</p> <p>Name of case: Smith v. City of Oakland (Northern District)</p> <p>Update has been requested</p>	<p>Follow up with the General Plan about need for affordable housing and need to address homelessness from multiple angles. Present the need for access improvement funding directly to renters to avoid accessibility issues that force senior and persons with disabilities (who are a large proportion of renters) into homelessness.</p> <p>Request a report from the City Attorney on this issue.</p> <p>Get an update on the posture of the case legally. Commission consults with City Attorney for potential action moving forward on future settlements. MCDP would play an advisory role to the City Attorney office.</p>
<p>ACTIONS 4.3 Unhoused Persons With Disabilities</p>						

Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

						<p>multiple. County has already done some work on this.</p> <p>Addressing the issue of newly disabled residents (fund exists in COO) to keep housing. Improve or add structural changes to homes.</p>
<p>GOAL 5.0</p> <p>Civil Liberties</p> <p>ACTIONS 5.1</p> <p>Monitor and possibly get a presentation from CCSF Care Court pilot program</p> <p>Gov Newsom (enacted 2022)</p> <p>Parallel Court System for PWD</p> <p>Treatment plan. Care court plan is supposed to last for a year, even a 2nd year.</p> <p>Counties charged with coming up with the system</p>		<p>MACRO Program – COO</p> <p>Homeless Administrator (interim)</p> <p>Judicial Council</p> <p>Inquired what type of training will judges receive?</p> <p>Getting in touch with social scientists to define what data we can use.</p>			<p>Resource: Advanced Healthcare Directive For people with Psychiatric Disabilities (Disability Rights California)</p> <p>*Would help with rights of PWD and helps create a survival tool while they are being involuntarily detained</p>	<p>What data should be collected to identify unintended harm / consequences.</p> <p>MCDP will be able to identify data</p> <p>Care Court Diversion Program. How do you avoid getting caught up in system? Advocacy?</p> <p>Website? Brochure? Informational Resources.</p> <p>Direct people towards peer support services.</p>

Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

<p>by October 2023 to pilot the program.</p> <p>The more we can learn, the more prepared Alameda County will be</p>		<p>Who is going to be training the advocates?</p> <p>What pool of people will the support person be drawn from and how will they be trained?</p> <p>CCSF – Mayor’s Office on Disability</p> <ul style="list-style-type: none"> - Deborah Kaplan <p>Alameda County Resources:</p> <p>Other Commissions for Persons with Disabilities (Berkeley, Alameda, other cities...)</p> <p>Alameda County Network of Mental Health Clients</p>				<p>Work to create a system that is fair / equitable.</p> <p>Alameda County Care Court Program Requests:</p> <ul style="list-style-type: none"> - Transportation - Advocacy - Training for Advocates <p>Reach out to other Commissioners in counties to look at partnerships in regards to Care Courts</p> <p>Develop a report of recommendations for what to do as Alameda County (bring in other commissions)</p> <p>Categories:</p> <p>Data / research</p> <p>Report / recommendations</p>
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Exhibit B1

**OAKLAND MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2023**

		<p>Corporation for Supportive Housing (statewide)</p> <ul style="list-style-type: none"> - Housing First (Harm reduction philosophy) - Peer Support offering on site <p>ACLU</p> <p>Anti - Police Terror Network</p> <p>County Mental Health Access Board</p>				County Wide Partnerships
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Mayor's Commission on Persons with Disabilities (MCPD)

2023 Strategic Action Plan Summary

Goal Area 1

Policing and Safety



GOAL AREA 1

POLICING /SAFETY

Because this is a deeply intersectional issue- race/poverty/disability/environment, and persons with disabilities (PWDs) inordinately find themselves victims of police violence because of their disabilities.

ACTIONS 1.1

POLICING /SAFETY

- MCPD will continue to provide input and monitor OPD policies and procedures concerning persons with disabilities (PWD)
- MCPD will advocate for Domain 37 training during academy and the availability of Crisis Intervention Training (CIT) for officers.
- Proposal for an annual report regarding the policing of PWD's in regards to: Stop reports, call response, Crisis Intervention Training and Policy and Procedure Updates

Departmental /City Stakeholders: OPD, CPRA, DVP, OFD (MACRO), OIG

Goal Area 1

Policing and Safety



GOAL AREA 1

POLICING /SAFETY

MCPD will advocate for improved safety services for the disability community and the community in general in the face of emergencies and natural disasters.

ACTIONS 1.2

POLICING /SAFETY

MCPD will request information from Emergency Services Management Division in CORE Training, are they training people with disabilities? Who are they training? What are the trainings provide?

Report back on planned drills and simulations for the city (EOC).

What type of inclusive outreach is happening? How is information being communicated? Possible ongoing staff meeting for PAFN Training?

When would you like the report to be completed by?

Presented by what meeting date.

Departmental / City Stakeholders or Partners: Emergency Services Management Division (OFD)

Goal Area 2 Environmental Impacts and Concerns



Goal Area 2.1

Increasingly poor air quality and the need for clean air refuges is a specific concern and a permanent issue going forward. Accessible shelters and transportation to them are critical to community safety.

ACTIONS 2.1

ENVIRONMENTAL IMPACTS AND CONCERNS

Request information from City Administrator. Is there a citywide policy that addresses this issue? Is there a way this is being enforced?

MCPD will request information from Public Works and Department of Transportation if these issues are part of their strategic plans or being considered

Emergency Management Services Division - Emergency Respite Center Training

Informational Report on who has completed the training.

Goal Area 3

ACCESSIBILITY OF CITY PROGRAMS/ SERVICES/ ACTIVITIES / FACILITIES



Goal Area 3.1

MCPD will provide input to the City regarding Oakland's ongoing development and implementation of its ADA Plan.

ACTIONS 3.1

Commission Role and Input

- The commission will continue to recommend to the City Council, City staff, and the Mayor's Office the need to maintain and enhance the effectiveness of the ADA division by restoring and adding funding for services and programs.
- It is also critical that the ADA Programs Division have a more autonomous position within the City department hierarchy to better monitor the ADA Transition Plan progress and assist City Departments with recommendations to meet their individual compliance requirements. MCPD advocates that ADA Programs Division fall directly under the City Administrator.

Goal Area 3

ACCESSIBILITY OF CITY PROGRAMS/ SERVICES/ ACTIVITIES / FACILITIES



Goal Area 3.2

COMMISSION ROLE AND INPUT

ACTIONS 3.2

Commission Role and Input

- Accessibility to public spaces and the right of way. Addressing barriers in public areas and the enforcement of these issues.
- Series of questions that would ask if the MCPD has been consulted with.
- Development of survey / questionnaire from CBO's to come up the questions.
- MCDP proposes to create an inclusion tool that would work to help departments consider a PWD lens when making decisions about accessibility.

Goal Area 4 Ensure Affordable and ADA-compliant Accessible housing stock



Goal Area 4.1

Advocate to ensure the accessibility and affordability of housing in Oakland.

ACTIONS 4.1

- Renter's Rights: Ensure Oakland renters with disabilities have access to the same financial and/or civic benefits afforded to Oakland homeowners with disabilities.

Departmental / City Stakeholders or Partners Housing and Community Development, Homelessness Division, Economic Workforce Development

Goal Area 4 Ensure Affordable and ADA-compliant Accessible housing stock



Goal Area 4.1

Advocate to ensure the accessibility and affordability of housing in Oakland.

ACTIONS 4.2

- 4.2 The MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.

Departmental / City Stakeholders or Partners : City Administrator, Office of the Mayor, Housing and Community Development

Goal Area 4 Ensure Affordable and ADA-compliant Accessible housing stock



Goal Area 4.1

Addressing the issues of Unhoused Persons With Disabilities

ACTIONS 4.3

- Follow up with the General Plan about need for affordable housing and need to address homelessness from multiple angles.
- Present the need for access improvement funding directly to renters to avoid accessibility issues that force senior and persons with disabilities (who are a large proportion of renters) into homelessness.
- Request a report from the City Attorney on this issue.
- Get an update on the posture of the case legally. Commission consults with City Attorney for potential action moving forward on future settlements. MCDP would play an advisory role to the City Attorney office.
- Push for accessibility of rent controlled housing for PWD
- No rent controlled accessible housing. Renters with disabilities often excluded from rent control housing.
- Request for addition to application process for affordable housing. More inquiring for screening on PWD.
- Make sure the program (fund) is publicized.
- Accessibility and ease of access to the application process.
- Request information on the current fund and advocate for increased funding.
- Make a recommendation that there we one universal application for affordable housing instead of filling out multiple. County has already done some work on this.
- Addressing the issue of newly disabled residents (fund exists in COO) to keep housing. Improve or add structural changes to homes.

Goal Area 5 Civil Liberties



Goal Area 5.1

Monitor and possibly get a presentation from CCSF Care Court pilot program in order to start developing the ALCO program

ACTIONS 5.1

- Continue to advocate during every budget cycle for funding for accessibility modifications.
- Advocate for accessibility improvement funding grants available directly to renters. (see also 3.2)
Make this issue part of disability platform we request per 2.1
- MCPD will participate in the General Plan community engagement process just kicking off to promote Universal Design (UD)
- MCPD will support an Oakland elevator ordinance (like the one in Berkeley) that is currently under review in the office of the City Attorney.
- MCPD Vice Chair Smith has maintained contact with the Office of the City Attorney who has tabled this issue at the moment for election related priorities.
- Follow up with the General Plan about need for affordable housing and need to address homelessness from multiple angles. Present the need for access improvement funding directly to renters to avoid accessibility issues that force senior and persons with disabilities (who are a large proportion of renters) into homelessness. Request a report from the City Attorney on this issue.
- Get an update on the posture of the case legally. Commission consults with City Attorney for potential action moving forward on future settlements. MCDP would play an advisory role to the City Attorney office.

Goal Area 5 Civil Liberties



Goal Area 5.1

Monitor and possibly get a presentation from CCSF Care Court pilot program in order to start developing the ALCO program

ACTIONS 5.1

- MCDP will establish and identify what data should be collected to identify unintended harm / consequences.
- MCDP will propose a Care Court Diversion Program. How do you avoid getting caught up in system? Advocacy?
- Website? Brochure? Informational Resources about the program to educate the community.
- Direct people towards peer support services.
- Alameda County Care Court Program Requests:
 - Transportation
 - Advocacy
 - Training for Advocates
- Reach out to other Commissioners in counties to look at partnerships in regards to Care Courts
- Develop a report of recommendations for what to do as Alameda County (bring in other commissions)
- Categories to address Care Courts
- **Data / research**
- **Report / recommendations**
- **County Wide Partnerships**

Next Steps

- Commissioners will decide who will lead goal and action areas.
- Add a Strategic Plan update to each meeting in order for commissioners to update on their areas.
- Prepare Strategic Plan Presentation for Mayor / CAO





City of Oakland – E-scooter parking enforcement updates

SEYMOND SUMULONG

E-scooters report before locking device was implemented

ISSUE REPORTED IN OAK311

■ # of Issue ■ Obstructing Sidewalk



- Before the locking devices were required, there is an average of 37.25 issues that were reported in OAK311 per month and 17.75 in average are obstructing sidewalk or path of travel.
- 52% of the reported issues are obstructing sidewalks.



E-scooters report after locking device was implemented

ISSUE REPORTED IN 2021

■ # of Issue ■ Obstructing Sidewalk



- After the locking devices were required, there is an average of 41.33 issues that were reported in OAK311 per month and 12.75 in average are obstructing sidewalk or path of travel.
- 32% of the reported issues are obstructing sidewalks.
- An 11% increase on the reported issues, 28% decrease on issues related to sidewalk obstruction and 20% decrease on ratio between issues reported and issues related to sidewalk obstruction.
- Note: scooters are still reported when not lock-in an appropriate structure even if they don't obstruct the sidewalks.



E-scooters report after locking device was implemented

ISSUE REPORTED IN 2022

■ # of Issue ■ Obstructing Sidewalk



- After the locking devices were required, there is an average of 35 issues that were reported in OAK311 per month and 7.58 in average are obstructing sidewalk or path of travel.
- 28% of the reported issues are obstructing sidewalks.
- A 6% decrease on the reported issues, 57% decrease on issues related to sidewalk obstruction and 24% decrease on ratio between issues reported and issues related to sidewalk obstruction.
- Note: scooters are still reported when not lock-in an appropriate structure even if they don't obstruct the sidewalks.



Areas where most issues are reported

- Broadway
- Downtown Area
- Jack London Square
- Around Lake Merritt
- Lake Merritt BART Station

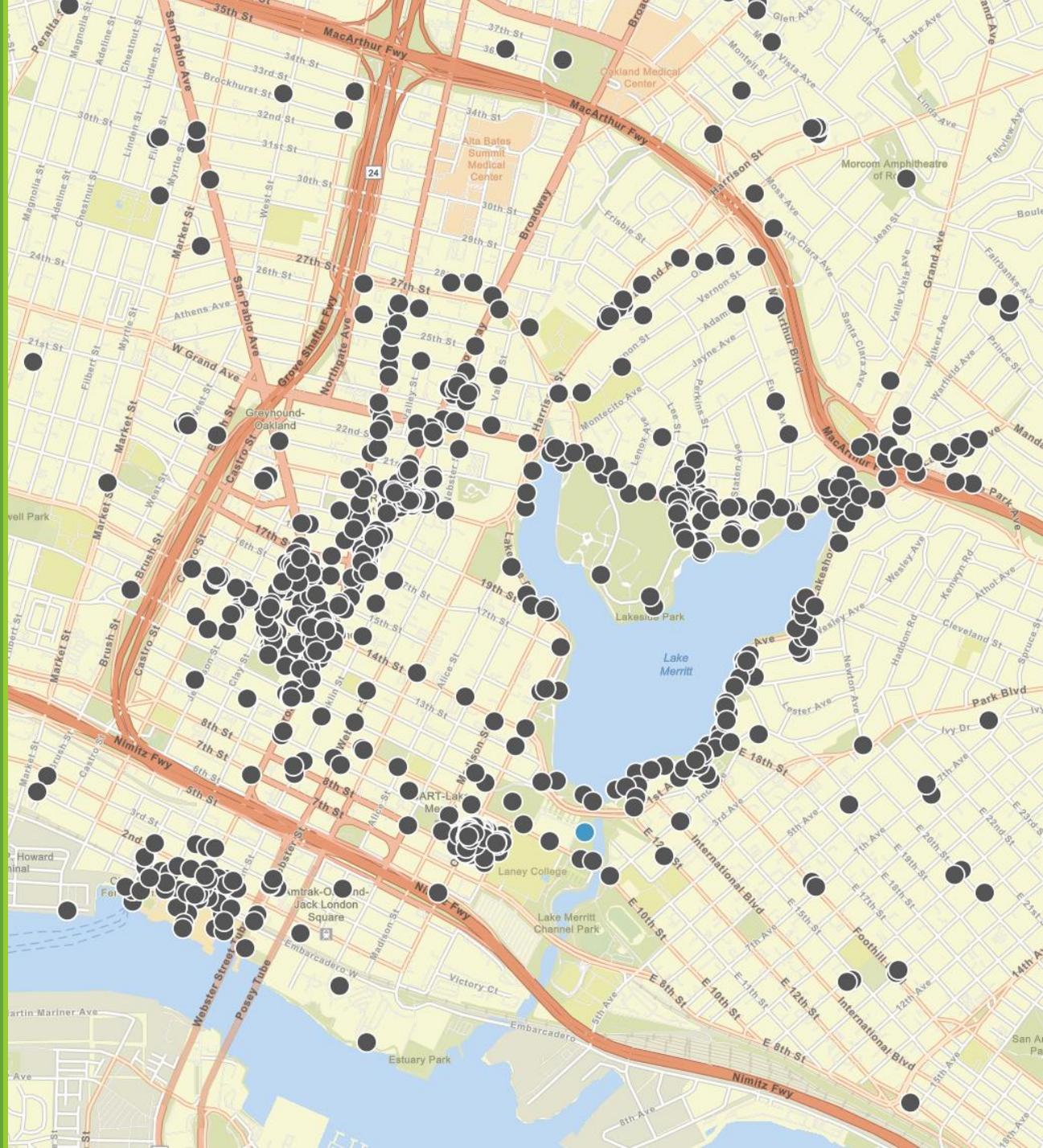
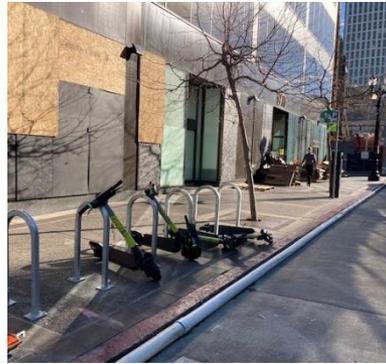
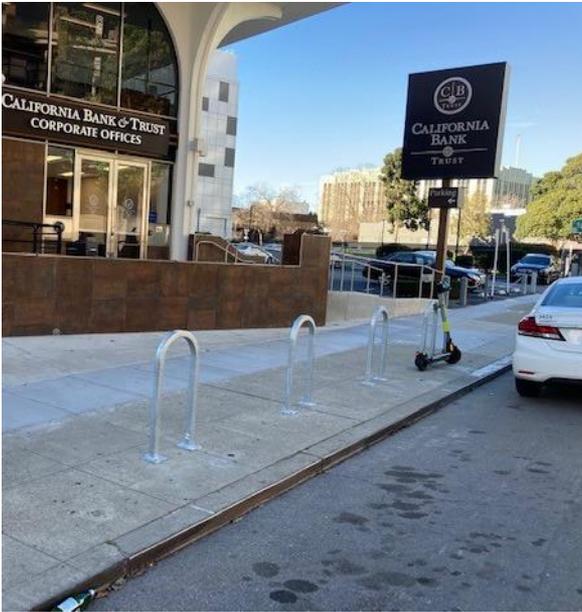


Exhibit C1



E-Scooter funded bike racks

Installed

- 1748 3rd Ave
- 900 Alice St.
- 1818 Park Blvd
- 749 Adeline St.
- 1970 Broadway
- 400 20th St.
- 936 12th St.
- 900 Fallon St.
- 229 Broadway
- 310 Broadway
- 311 Oak St.
- 350 4th St.
- 270 4th St.
- 4901 Broadway
- 510 Embarcadero west
- 101 17th St.
- 458 Perkins St.
- 201 Washington St.
- 545 4th St.
- 428 Alice St.
- 308 Jackson St.



Questions, comments and suggestion

March 2023

veo
x
Oakland

About Veo



- Founded in 2017 at Purdue University, we now **serve 50+ cities and college campuses.**
- Our fleets are **100% electric** & environmentally conscious.
- We're committed to **working in partnership with cities & communities** to provide the highest quality service & have never launched without permission.
- We hire and employ a workforce of **W-2 employees** in our markets.
- **Design and manufacture** all of our devices **in-house.**

Meet the Team

Monica DiLullo

Policy & Partnerships Manager

Alisha Criswell

Operations Manager, East Bay

Jeff Hoover

Director of Government Partnerships

Kristin Bennison

Regional Manager, Bay Area

Oakland Fleet



Astro VS3

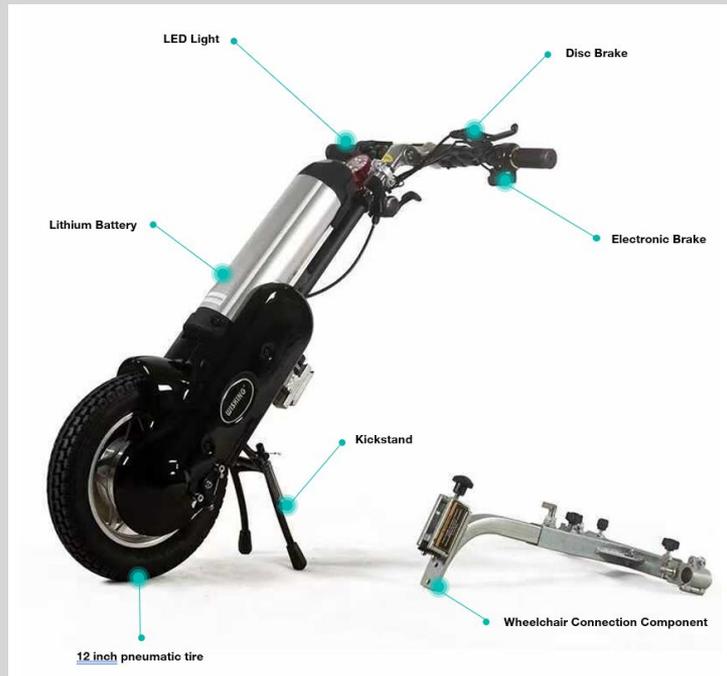


Astro VS4



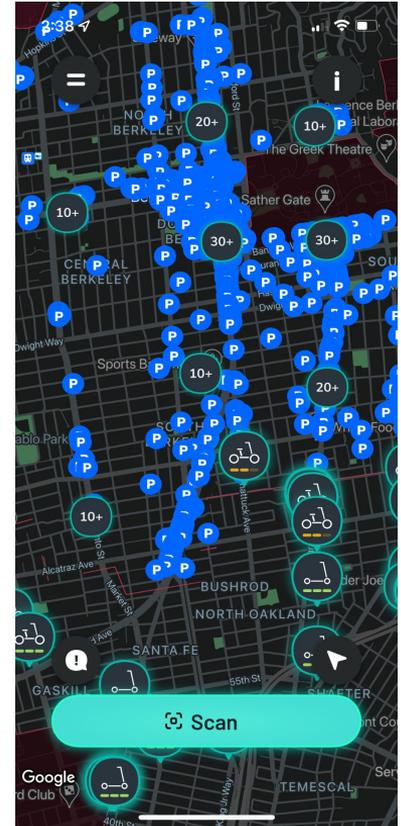
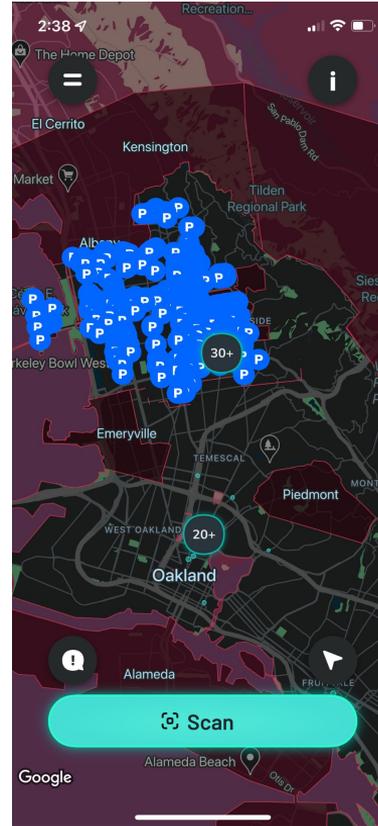
Cosmo

Adaptive Device

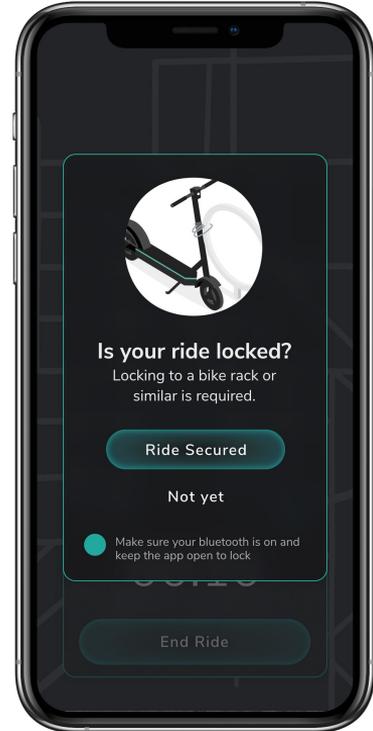
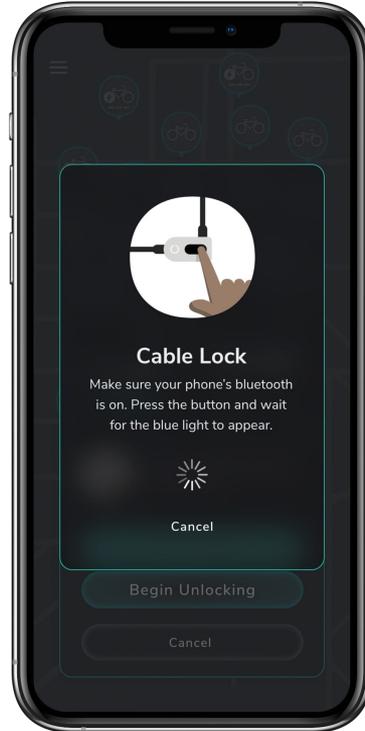


Starting a Ride and Parking Rules

- Scooters are available in the outlined area. All **rides must start & end within the outlined zone.**
- Riders must **park at a bike rack** using the integrated bluetooth lock.
- **Proper parking** means no parking at fire hydrants, meters parking spaces, no-standing zones, on street walkways, parking meters or any place blocking right of way. **Riders may be fined for non-compliance.**



Unlocking a Veo



Veo Access

Veo offers a discounted program to eligible low income riders.

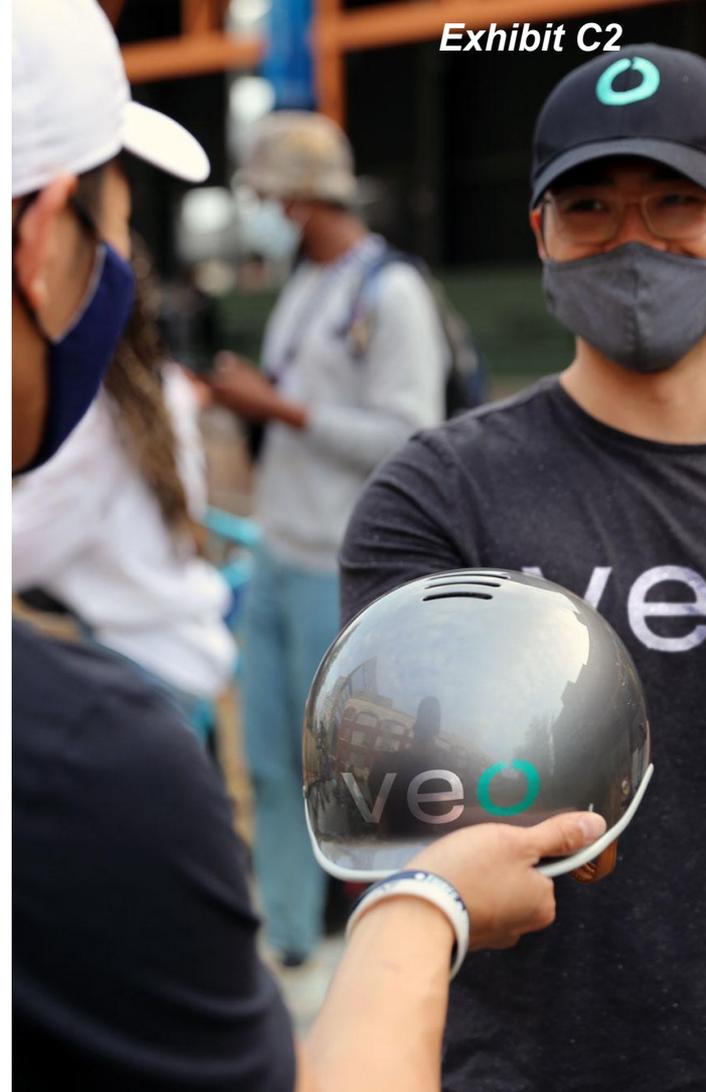
- ★ **\$5 per year.**
- ★ No unlock fee.
- ★ First ride up to 30 minutes free.
- ★ 20 cents per minute thereafter.

Visit www.veoride.com/veo-access or call **1-800-VEO-2256** to apply.



Commitment to the Community and Continued Engagement

- **Access for riders without a smartphone**, bank or credit card.
- **Customer Service & Local Operations** teams are available to address community concerns & resolve issues quickly and efficiently.
- We **participate & work with communities** to host community wide events to promote safety & responsible riding.



E-SCOOTER SAFETY GUIDE

Tips for responsible riding



Pre-inspect your vehicle for any non-working parts and report to Veo customer support. Do not ride anything that's out of order.

18+

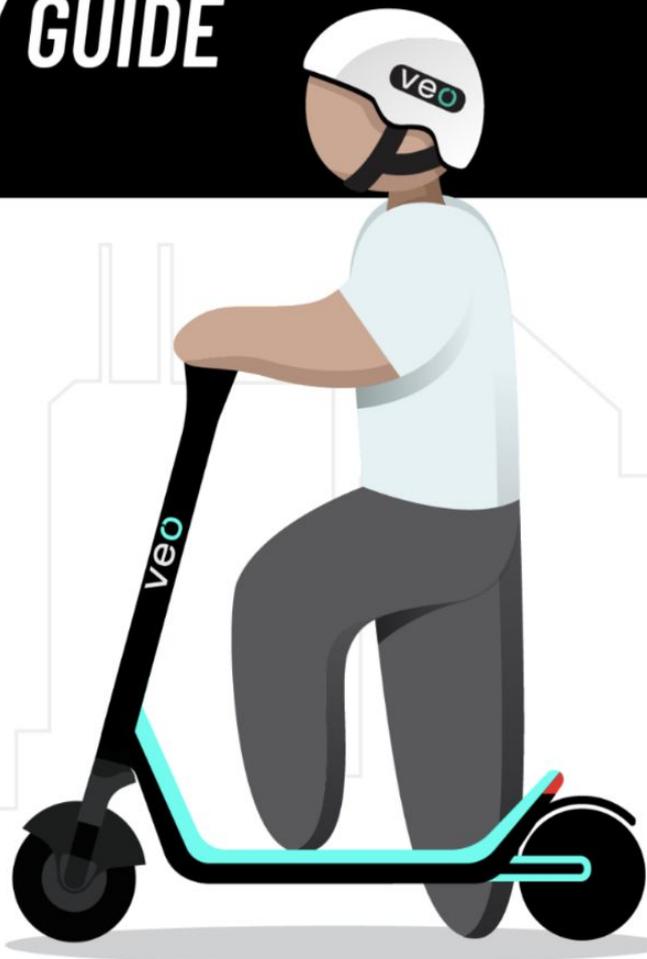
No underage riding, No double riding, No drunk riding, don't break the law.



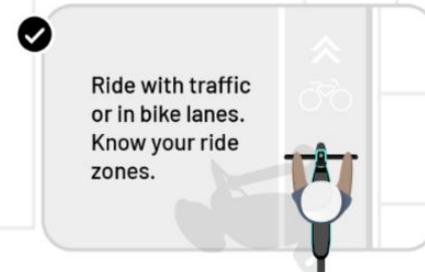
Observe all traffic signs/laws.



Be alert to your surroundings, do not wear earbuds or using cellphones while riding.



Wear a helmet, ride responsibly, put both of your hands on handlebars.



Ride with traffic or in bike lanes. Know your ride zones.



Park responsibly, keep walkways clear, do not block right of ways.

Additional Safety Initiatives

- In-app **helmet** wearing instructions ✓
- OAKDOT reports **decrease in trip and fall** complaints due to lock-to requirements
- **Identification & Customer Support Phone number information** sticker on each vehicle ✓
- **No Sidewalk Riding sticker** on each vehicle ✓
- Consistent **social media & email communications** to riders ✓
- **Education Mode** for first time riders limiting first 3 rides to 8 mph ✓

Veo x Oakland

- Over **250 helmets distributed** in 2022. We will continue to provide helmets to the community free of charge. **Veو will ensure anyone who needs a helmet will receive one.**
- Continued **coordination** with city stakeholders, organizations and the public to provide a **tailored service for the local community.**
- With over **30,000 rides** in 2022, we commit to continuing to provide an **exemplary service** to all Oakland residents.



Thank you!

Contact (General Inquiries and Community Feedback)

hello@veoride.com

1-800-VEO-2256

Oakland Local Operations Team

OAKops@veoride.com

Superpedestrian

City of Oakland
MCPD Meeting
March 20, 2023

Superpedestrian



LINK Access

LINK Access provides accessible vehicles to people with disabilities that preclude them from riding a stand-up or seated Superpedestrian Scooter.

HOW DOES IT WORK?

- Vehicles can be rented by the hour or by the day, maximum three days.
- Rentals are free of charge during pilot period. Participants complete survey to help tailor program.
- Users must have a Superpedestrian account, sign a rental agreement, and complete a short questionnaire upon return.



Firefly 2.5 Electric Scooter Attachment

Wheelchair Assist Pilot

- Partnership with the Center for Independent Living and Rio Mobility
- Lending Library of two (2) Firefly wheelchair assist vehicles.
- Based out of the Ed Roberts Campus in Berkeley across from the Ashby BART station
- Hardware installation requirement
- Launched February 2022



E-trike rental

- Emojo Caddy Pro Electric Tricycle
- 7 speed, hydraulic brakes, 500 Watt motor assist for speeds up to 20mph. 320 pound capacity.
- Launched the program in March 2022 with a delivery model.



Exhibit C2



Seated Scooters

- Provide access to people without the ability to stand for extended periods or are apprehensive about stand-up scooters.
- Provide storage access for shopping runs.
- Our data shows that people use seated scooters for longer trips.

Results to-date

- Six Firefly rentals
 - Very positive feedback from the participants
- No e-trike rentals
 - Challenges with vandalism and theft
- Seated scooters are popular and we have received great feedback on the devices.

"It was great. It makes people more independent to get around. I loved every minute of it. It's very easy to get in and out of."

"I had a great time thanks to the Firefly Saturday on Tilden's 'Nimitz Trail'. The public was intrigued by the scooter. My profound thanks to all involved for allowing me to enjoy and test this magnificent machine!"

Thank you!

Robert Gaito

robert.gaito@superpedestrian.com



Exhibit C2



WHO IS LIME?

Lime is the world's largest shared electric vehicle company.





LIME AROUND THE WORLD

4

Continents

230+

Cities

200K+

Vehicles

400M+

Micromobility Trips

OUR MISSION

Build a future where transportation is shared, affordable and carbon-free.



Exhibit C2

Milestones

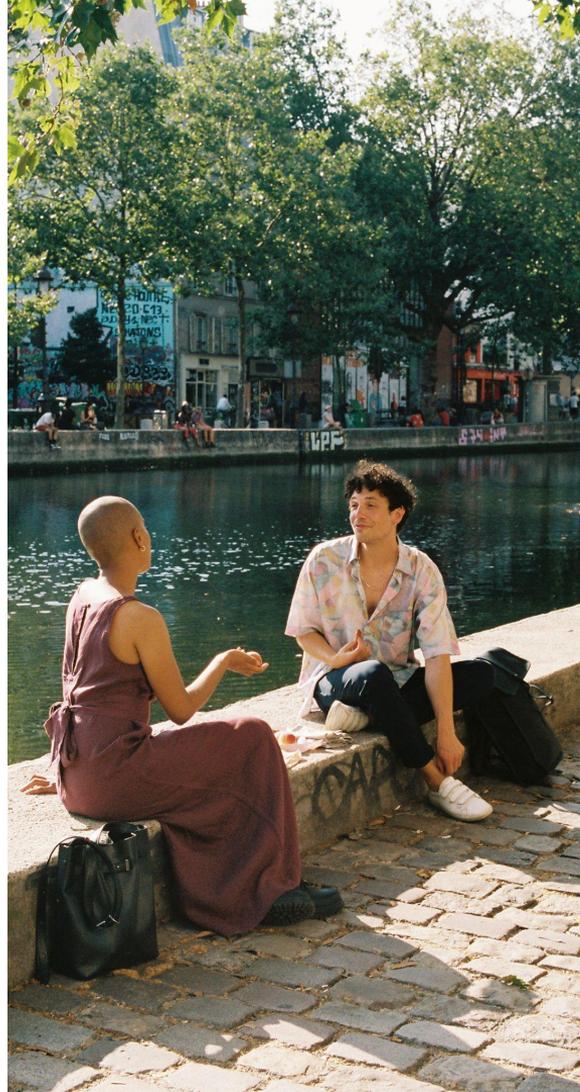
Serving Oakland
Since 2017

2.7M
Miles
Traveled

2.5 M
Miles
travelled

647,800
Car trips
replaced

4 m
CO2
Saved



Our Core Principles

01
Safety



02
Sustainability



03
Community



04
Innovation



History of Adaptives

- Lime was first company in world to provide adaptive scooters in Oakland.



Former Mayor Libby Schaff

“I helped found Oakland’s first-ever Department of Transportation because our community deserves dedicated leadership and innovation making our city safer and easier to travel -- for *every single Oaklander*. Tens of thousands of Oaklanders manage disabilities every day. This program is an exciting step forward in our work to better serve them, expanding access to new shared mobility options.

Lime Adaptive Scooter



Lime Assist



LIME ASSIST

3-Wheeled Seated Scooter for Easy Mobility

- 1** 3-Wheeled Design for Maximum Stability
- 2** Adjustable Seat with Seatback to find the Height Needed for a Comfortable Ride
- 3** Front and Rear Fenders for Protection from Road Debris and Grime
- 4** Unique ID, Customer Service Info, and Braille Identifier
- 5** Large Steel Disc Brakes with Ceramic Pads to Reduce Friction Heat
- 6** Audible Horn to Alert Others of Rider Approach
- 7** LED Headlight Visible from 200 m
- 8** Extra Large LED Taillight with Brake Signal Visible from 200m
- 9** Cargo Basket to Conveniently Store Bags and Belongings
- 10** 750 Watt In-hub Electric Motor and High Capacity Lightweight Battery

Dimensions: 38" L x 27.5" W x 29" H (96.5 cm L x 70 cm W x 73.5 cm H)
Curb weight: 67 lbs (30 kg)



Rental Cost

- Rentals at launch were available at a cost of \$32 per day. As a result of our outreach, we learned that affordable rates are increasingly important to the community, and high rental rates are often a barrier to usage.
- Therefore, **Lime now offers our adaptive vehicles free of charge.** We require a \$5 refundable deposit.

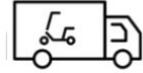


LIME ABLE

www.li.me/en-us/adaptive-vehicles/



Exhibit C2



Easy to reserve

Riders can reserve an adaptive vehicle and we will deliver it to them directly to the location of their choosing



Yours for 24 hours

The vehicle is available for the rider's exclusive use for a **24 hour period**



Convenient

The Lime team will contact you and schedule a delivery of the vehicle at your desired location

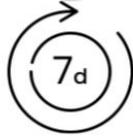


Easy usernames

Email address submitted via the reservation form **must be the same** as the email used in the Lime app

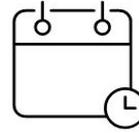


Exhibit C2



Reserve ahead

Riders have the ability to reserve a vehicle up to **seven days in advance**



Next day requests

The reservation request must be submitted **at least 24 hours in advance** of your desired delivery time



Platform agnostic

Reservations are accepted online and through the Lime app



Reservation Process

- Riders can reserve an adaptive vehicle and we will deliver it to them directly to the location of their choosing.
- Vehicles are available for their exclusive use for a 24-hour period.
- Riders have the ability to reserve a scooter up to seven days in advance.
- The program accepts reservations seven days a week, 24 hours a day (request must be made 24 hours before desired delivery time).
- **Reservations are now accepted online at our landing page <https://www.li.me/en-us/adaptive-vehicles/> as well as through the Lime app.**

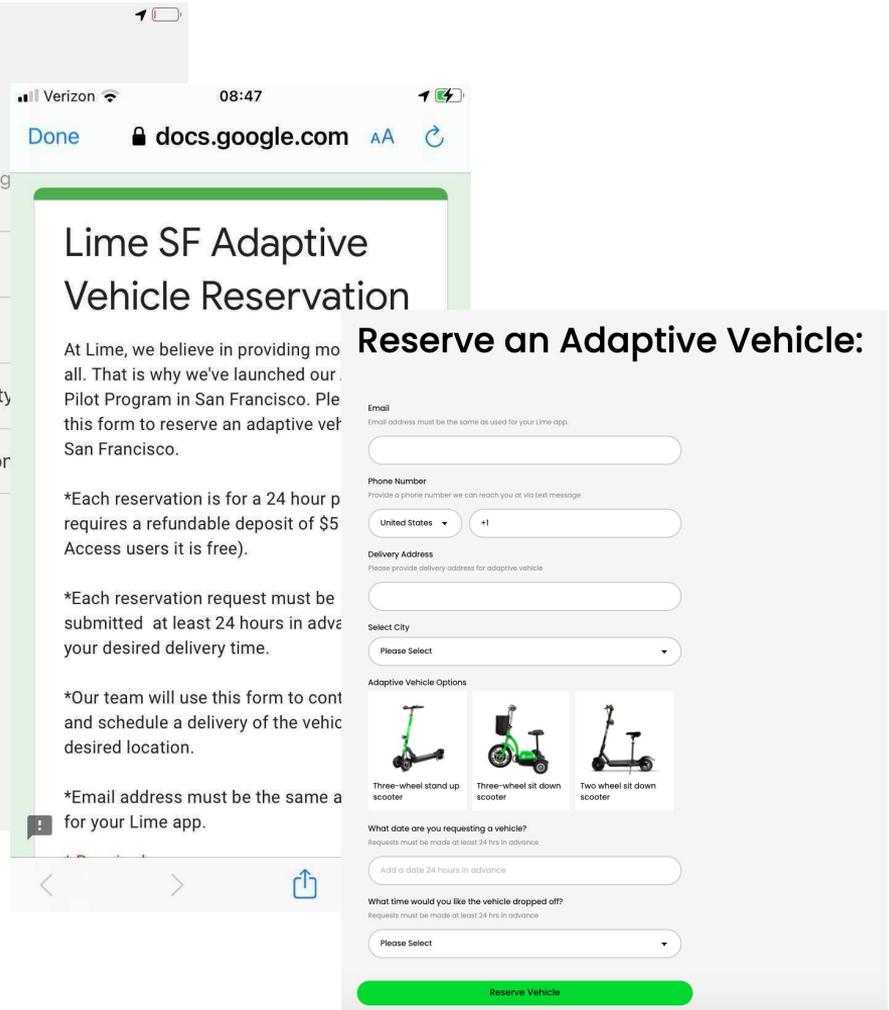
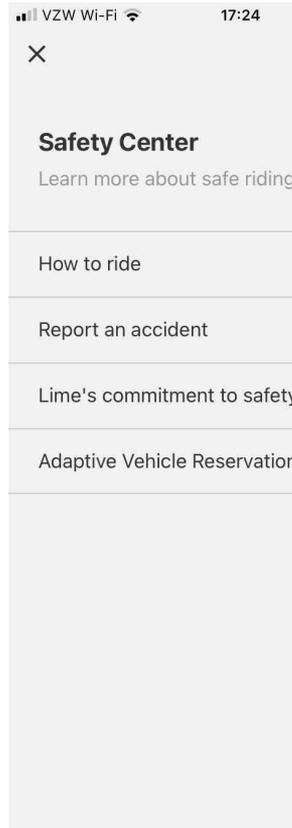


Exhibit C2

Improving Accessibility on Lime's Platforms

WCAG 2.0 Level AA compliance (website) and Section 508 Assessment (app)

Our app meets Section 508 of the Rehabilitation Act of 1973 requirements.

