



CITY OF OAKLAND

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Commission on Homelessness [www.oaklandca.gov/boards-commissions/commission-on-homelessness](http://www.oaklandca.gov/boards-commissions/commission-on-homelessness)

June 7, 2023

Agenda Report

To: The Honorable Members of the Commission on Homelessness

**Re: Presentation of the Results of the Engagement Strategy and Outcome of the 12 –day Public Comment on the Commission on Homelessness’s Proposed Budget Recommendations**

Overview/Introduction

The City of Oakland is currently facing a homelessness crisis that requires comprehensive strategies and resources. The Commission on Homelessness (COH) was established to further development of policies and advise on the allocation of resources to tackle homelessness issues. The Commission serves as the advisory body to the City’s Administration and City Council throughout the year and has an essential role in the City's budgeting process to advise the levels of support for services and programs available to individuals experiencing homelessness. To provide thoughtful and meaningful recommendations to the City Council, the COH called for public comment on select recommendations to ensure stakeholders weigh in on homelessness response in the City of Oakland.

This report was prepared by the City Administrator’s Division of Homelessness Administration (HA) to present the results of the 12-day Public Comment Period which sought to engage the public for feedback on proposed Budget Recommendations advanced by the Commission. After discussion and approval by the Commission, these recommendations will be provided to City Council as funding priorities for inclusion in the City of Oakland’s FY 2023-25 Biennial Budget.

Recommendations for Public Comment, Engagement Strategy Details and Timeline

At the May 17, 2023 meeting of the Commission on Homelessness, the Commission reviewed proposed budget recommendations with edits from the Homelessness Division. The Commission approved the recommendations with minor amendments and requested staff set forth a 12-day public comment period in accordance with the Engagement Framework drafted by HA Division staff. The public comment period would commence May 19<sup>th</sup> and end May 31<sup>st</sup> with targeted efforts to ensure participation from the unhoused community.

City staff and commissioners recognize community engagement is essential to ensure that the City's budget process reflects the needs and priorities of the communities most affected by homelessness. The purpose of the survey was to allow the public to provide feedback on 18 recommendations divided under three categories, to rank the statements, and set the level of priority for funding the recommendations.

The approved timeline is as follows:

Date	Days	Action
May 17	1 Day	Review for the Proposed Budget Recommendation - Special Meeting Commission on Homelessness
May 19 to May 31	12 days	Launch Public Comment Period Commence Engagement & Publicize Public Comment on COH Budget Recommendations
June 1 to June 5	5 days	Data Organization/Analysis of Comments
June 7	1 day	Review Comments/Data - Special Meeting Commission on Homelessness
June 8	1 day	File Commission Recommendations with City Clerk
June 14	1 day	COH Representative to appear before City Council to speak to the report

### Engagement Framework and Outreach Strategy

The framework for the Public Comment Period was established to create equitable, open and transparent public participation from the across the city. To that end, it was essential that the engagement strategy emphasize collaboration and partnership with existing service providers, shelter operators, local stakeholders, residents, businesses, CBOs, and advocacy groups working on the front lines. This was also done to distinctly ensure the inclusion of diverse voices, including people of color, people of various socio and economic backgrounds, veterans, formerly incarcerated, youth, and those impacted/experiencing homelessness.

The engagement strategy further recognized the importance of participation from those individuals' experiencing homelessness as the community most deeply affected. Therefore, the outreach strategy included targeted outreach efforts to gather insights and feedback directly from the homeless population. Including the perspectives of the unhoused in the decision-making process ensures Budget Recommendations factor the unique challenges faced by individuals experiencing homelessness and reflect their specific needs. Public and private collaboration, community-based approaches and the public's feedback are essential contributions to the development of effective strategies and targeted solutions. It is also important that a wide range of community voices are heard as all Oaklanders should have a say in how resources will be allocated to address the homelessness crisis all Oaklanders face together.

### Survey Content, Engagement Tools, Tactics, and Strategies Efforts

Preparations for the survey required the Division identification of a survey tool that would allow for swift and broad deployment of the survey; preparation of fliers and communications announcing the survey with a QR code and active hyperlink to a website for easy access to the survey; identification of mediums of distribution (emails, handouts, postings, partners, and shared networks); identification of intake methods and possible forums for direct intake opportunities; development of outreach and broadcast schedules; creation of a comprehensive digital distribution list; and daily reviews to monitor execution of work and system's function.

At the May 17, 2023 COH meeting, the survey content was approved; comprised of 18 questions focused on three main sections:

- (1) Encampment and Homeless Services Operations and Resources
- (2) Temporary and Permanent Housing
- (3) Staffing and Other Recommendations

In addition to the approved COH recommendations, the Commission included additional demographic details to emphasize service needs for formerly incarcerated and former military service members within the homeless

community. Utilizing the hosted engagement platform called “Survey Monkey”, Division staff prepared the final survey content and system configurations to include primary and the expanded demographics as approved by the Commission. The fully comprised survey included 32 questions that included both demographic identifiers and budget recommendations.

The Homelessness Division (HD) administered the survey during a 12-day Public Comment Period from May 19<sup>th</sup> to May 31<sup>st</sup> concurrent with ongoing outreach. The master list comprised of 363 contacts which included:

- 1) Community Based Organizations, Non-Profits, and Health Care, Youth, Veterans, and Formerly Incarcerated Service Providers and Organizations
- 2) Oakland Based Businesses
- 3) Civic Engagement Organizations (e.g., BWOPA and NAACP)
- 4) Sheltered and Unsheltered Homeless Intervention Sites
- 5) Oakland Unified School District and Peralta Colleges Contacts
- 6) Elected Officials and City Departments including: Parks, Recreation & Youth Development, Senior Centers, Oakland Public Libraries, City of Oakland - 150 and 250 Frank Ogawa Plaza Buildings
- 7) Each Business Improvement District and all local Chambers of Commerce,
- 8) Neighborhood Crime Prevention Councils (NCPCs), and
- 9) the COH’s professional networks






Staff also shared details with all City of Oakland Departments including Public Works – Facilities; Human Services - Head Start and Senior Centers; Oakland Public Libraries; and Parks, Recreation and Youth Development Departments to place surveys at City sites and locations in each Council District.

To ensure the survey was informed by unsheltered and sheltered homeless populations, veterans and formerly incarcerated populations, Homelessness Division staff coordinated with HSD’s Community Homelessness Services (CHS) staff to identify specific shelter programs and various City Homeless Intervention sites to deliver flyers. Additionally, over the 12 days HA staff facilitated intake tables at 4 locations throughout the City to assist with survey input to bridge access to computers, smart phones or tablets. Fliers were dropped off at 7 locations.

The City Administrator Office’s Homelessness Division staff coordinated with service providers and organizations that serve the unhoused population, including Swords to Plowshares, Village of Love, Homeless Action Center, Family Matters, The Trust Center - Lifelong Medical, St. Vincent De Paul, Henry Robinson, and the Holland by delivering flyers or facilitating tabled intake sessions at specific sites.

Methodology

SURVEY METHODOLOGY	
Dates	May 19, 2023 to May 31, 2023
Survey Type	On-line Resident Survey

Target Population	Oakland Residents (Housed and Unhoused, Youth, Veterans, Formerly Incarcerated) and Businesses, And Service Providers Working Closely With The Unsheltered And Unhoused Populations In Oakland		
Partial List of Targeted Outreach	Unhoused, Youth, Veterans, and Formerly Incarcerated, Service Providers and Organizations, Sheltered And Unsheltered Interventions Sites, Community Based And Civic Engagement Organizations, Businesses, The Oakland Unified School District, Peralta Colleges, Business Improvement Districts, And Local Chambers Of Commerce, Neighborhood Crime Prevention Councils (NCPCs), City of Oakland Departments		
Total Interviews	884 respondents, with 589 completed surveys with four duplicates which were deleted resulting in 585 complete surveys		
Margin of Sampling Error	Margin of Sampling Error is $\pm 5\%$ at the 95% Confidence Level		
Contact Method	Telephone 	Email Invitation 	Flyer 
Data Collection	Email Invitation 	In-Person Staff Computer Imputation 	

The survey was administered electronically and was proctored with in-person support specifically to incorporate the participation of residents. The margin of sampling error is  $\pm 5\%$  at a 95% Confidence Level. There were 884 respondents to the survey of which included 589 fully completed surveys. Of the 589 respondents, there were four duplicates which were deleted providing for 585 completed surveys establishing the benchmark for evaluation of completed responses.

#### Limitations of Time and Scope

Planning, coordination, and deployment of the requested Public Comment Period was performed within a few weeks. The organizational changes within the Homelessness Commission and the Division limited the ability to convene regular meetings for content development and deeper planning. As a result, processes and planning were substantially reduced to deploy the survey content to provide recommendations to the City Council by mid-June. With about 4-5 weeks of planning, staff did not have time to incorporate additional important elements that would have expanded participation.

Ideally, future engagement projects should incorporate a comprehensive schedule that includes content development driven by data on program and service performance, funding source identification, budget analysis, defined demographics, clear outcomes, resources necessary to ensure broad and targeted engagement, and time

to plan and deploy a robust engagement strategy.

## Survey Results

### Respondent Demographics/Profile Overview

The first section of the survey included questions about respondent demographics. The next section included questions about the COH’s Budget Recommendations in three focus areas. Respondents were then asked to rank the proposed recommendations from what they felt should be the highest to lowest priority for each section. Responses included the option to choose yes, no, or neutral, and provide comments.

The following summarizes the demographics of the survey respondents.

Of the 585 respondents, 18.8% respondents identified as Latino/Hispanic, 4.10 identified as American Indian or Alaska Native, 10.26% identified as Asian, 20.51 % identified as Black or African American residents, 57.09% of the respondents were white, and 15.21% identified as Other.

### **RACE/ETHNICITY**

Q3: Are you Hispanic or Latino?	
Answer Choices	Responses
Yes	14.87% (87)
No	85.13% (498)

Q4: Regardless of your answer to the prior question, please indicate how you identify yourself. (Select one or more)	
Answer Choices	Responses
American Indian or Alaska Native	4.10% (24)
Asian	10.26% (60)
Black or African American	20.51% (120)
Native Hawaiian or Other Pacific Islander	0.85% (5)
White	57.09% (334)
Other (please specify)	15.21% (89)

A review of comparisons to the demographic of the 2022 PIT to survey responses shows the following:

- 1) 60% of Oakland’s Sheltered Homeless are Black/African American with 21.52% of the survey respondents identified as Black/African American;
- 2) 26% of Oakland’s Sheltered Homeless are White and 53.34% of survey respondents identified White;
- 3) 16% of Oakland’s Sheltered Homeless are LatinX/Hispanic and 15.18% of survey respondents identified as Latino/Hispanic;
- 4) 3% of Oakland’s Sheltered Homeless are Asian and 10.76% of survey respondents identified as Asian;
- 5) 1% of Oakland’s Sheltered Homeless are Native Hawaiian or Other Pacific Islander,
- 6) 1.13% of the COH Budget Recommendations Survey respondents identified Native Hawaiian/Pacific Islander;
- 7) 4.3% of survey respondents identified American Indian or Alaska Native; and 4% of Oakland’s Sheltered Homeless are American Indian/Alaska Native.

For the questions regarding the state of homelessness, military service, formerly incarcerated, or those working in Oakland, 5.47% (32) people identified as homeless or unhoused, 3.42% (20) had served in the military, veterans, 3.42% (20) said they had been formerly incarcerated, and 95.22% (279) people identified as working work in Oakland.

## HOUSING STATUS

Q5: Are you experiencing homelessness/unhoused?	
Answer Choices	Responses
Yes	5.47% (32)
No	94.53% (553)

## MILITARY SERVICE

Q6: Have you served in the military?	
Answer Choices	Responses
Yes	3.42% (20)
No	96.58% (565)

## FORMERLY INCARCERATED

Q7: Are you formerly incarcerated?	
Answer Choices	Responses
Yes	3.42% (20)
No	93.33% (546)
Decline to State	3.25% (19)

## BUSINESSES

Q7: Work in Oakland?	
Answer Choices	Responses
Yes	95.22% (279)
Decline to State	83.96% (246)

## Public Comment and Ranking of Budget Recommendations

This portion of the report summarizes the public response to the options of support for each question by section areas. The Budget Recommendations focused on the following areas:

- Encampment and Homeless Services Operations and Resources
- Temporary and Permanent Housing
- Staffing and Other Recommendations

## Encampment and Homeless Services Operations and Resources

Q10: Increase funding to expand contracted support of qualified services providers with clinician qualifications and access to HMIS to expand case management, service delivery, and relocation support for homeless community members.	
Answer Choices	Responses
Yes	78.93 (457)
No	13.03% (77)
Neutral	8.29% (48)

Q11: Increase funding for Oakland Public Works (OPW) – Keep Oakland Clean and Beautiful (KOCB)	
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staffing to increase trash collection and deep cleanings for homeless encampments.	
Answer Choices	Responses
Yes	80.62% (470)
No	10.29% (60)
Decline to State	9.43% (55)

Q12: Increase ways of providing contracted sanitation and regular porta-potty servicing for encampments with seven or more households, where feasible.	
Answer Choices	Responses
Yes	72.10% (416)
No	18.20% (105)
Neutral	10.05% (58)

Q13: The Mayor’s office should prepare a formal request for the increase of the County’s allocated Homeless and Health services that more closely aligns with allocation of homeless individuals residing in the City of Oakland according to the County’s Point in Time Count numbers and the County’s 2021 publication “Including	
Answer Choices	Responses
Yes	74.31% (431)
No	11.90% (69)
Neutral	13.97% (81)

Q14: Expand Food Distribution – Seek additional funding for expansion of City’s food distribution efforts to those in need to include unhoused persons.	
Answer Choices	Responses
Yes	71.80% (415)
No	16.09% (93)
Neutral	12.28% (71)

Q15: Work to Establish a Safe Villages Pilot Program in the City of Oakland - work collaboratively with the County of Alameda Health and Human Services Department to identify appropriately sized, available county land for this purpose; to provide a safe camping location for unsheltered individuals living in tents.	
Answer Choices	Responses
Yes	76.94% (447)
No	13.43% (78)
Neutral	9.81% (57)

Q16: Fund Safe Parking Programs - These sites will serve people who dwell in their vehicles and are hesitant to enter congregate shelter.	
Answer Choices	Responses

Yes	73.06% (423)
No	16.41% (95)
Neutral	11.40% (66)

Q17: Identify and fund places to serve as warming and cooling stations to protect those who lack adequate shelter during extreme weather. Also, consider faith-based organizations as possible locations.	
Answer Choices	Responses
Yes	77.85% (450)
No	12.11% (70)
Neutral	10.03% (58)

Question 18 provides the top three ranked priorities for the section: Encampment and Homeless Services Operations and Resources

Q18: The COH is seeking feedback to help them identify and prioritize proposed recommendations for the upcoming budget cycle. Please rank your recommendations (1- the highest and 6- lowest) in order by using the arrows to the right of each		
<u>RANK</u>	<u>RECOMMENDATIONS</u>	<u>FINAL SCORE</u>
1	Increase funding to expand contracted support of qualified services providers with clinician qualifications and access to HMIS to expand case management, service delivery, and relocation support for homeless community members. (Q10)	6.16
2	Increase funding for Oakland Public Works (OPW) – Keep Oakland Clean and Beautiful (KOCB) staffing to increase trash collection and deep cleanings for homeless encampments. (Q11)	5.62
3	Increase ways of providing contracted sanitation and regular porta-potty servicing for encampments with seven or more households, where feasible. (Q12)	5.16

### Temporary and Permanent Housing

Q19: Increase funding for new affordable housing projects. Allocate in advance Measure U affordable housing funds to help kick-start affordable housing projects.	
Answer Choices	Responses
Yes	78.86% (455)
No	11.443% (66)
Neutral	10.23% (59)

Q20: Increase Interim and Long-term Housing: Purchase buildings to convert to transitional and permanent housing for extremely low-income and unhoused residents.	
Answer Choices	Responses



Yes	84.28% (488)
No	9.50% (55)
Neutral	7.08% (41)

Q21: Expand temporary housing options for unhoused residents by adding tiny home programs, modular housing, and other interventions. Ensure programs are accessible to transitional aged youth, LGBTQ+ residents, seniors and formerly incarcerated. Each program to provide case management, health and hygiene services, food programs, housing navigation, storage, pet care, and other services. Collaborate with County, State, Federal and private partners to expand housing options.

Answer Choices	Responses
Yes	3.42% (452)
No	93.33% (53)
Neutral	3.25% (71)

Q22: Fund solutions that effectively allow unhoused residents use of private storage facilities.

Answer Choices	Responses
Yes	51.38% (297)
No	23.88% (138)
Neutral	24.39% (141)

Q23: Fund and utilize public and city-owned land and hotels for the development of deeply affordable units (temporary and permanent) for adult, family, Transitional Age Youth (TAY), veterans, formerly incarcerated, disabled and seniors. Prioritize development in transit corridors and seek out partnerships with government agencies, faith, health, and community-based organizations.

Answer Choices	Responses
Yes	81.60% (470)
No	9.38% (54)
Neutral	9.03% (52)

Q24: Fund the utilization of vacant city property for transitional housing with case management sourced from culturally competent community housing professional organizations; this applies to County-owned spaces within the City of Oakland with no immediate plans for use or warehoused for sale

Answer Choices	Responses
Yes	80.21% (462)
No	93.33% (62)
Neutral	3.25% (52)

Question 25 provides the top three priorities for the section: Temporary and Permanent Housing

Q25: The COH is seeking feedback to help them identify and prioritize proposed recommendations for the upcoming budget cycle. Please rank your recommendations (1- the highest and 6- lowest) in order by using the arrows to the right of each item.

RANK	RECOMMENDATIONS	FINAL SCORE

1	Increase Interim and Long-term Housing: Purchase buildings to convert to transitional and permanent housing for extremely low-income and unhoused residents. (Q20)	4.55
2	Increase funding for new affordable housing projects. Allocate in advance Measure U affordable housing funds to help kick-start affordable housing projects. (Q19)	4.48
3	Expand temporary housing options for unhoused residents by adding tiny home programs, modular housing, and other interventions. Ensure programs are accessible to transitional aged youth, LGBTQ+ residents, and seniors. Each program to provide case management, health and hygiene services, food programs, housing navigation, storage, pet care, and other services. Collaborate with County, State, Federal and private partners to expand housing options. (Q21)	3.87

### Staffing and Other Recommendations

Q26: Fill positions in City departments that respond to the Homeless crisis including relevant Homeless Services Department and Housing and Community Development Department.	
Answer Choices	Responses
Yes	79.34% (457)
No	9.90% (57)
Neutral	10.94% (63)

Q27: Perform a Staff Analysis and add an adequate number of staff with requisite analytical and technical skills to consistently track and monitor HMIS data, analyze data, and present results for management review and continuous review of racial and other demographic data from HMIS, Point in Time Counts, and the U.S. Census to ensure the City is identifying and serving communities particularly vulnerable to, or impacted by, homelessness. Staff should be culturally sensitive and have demonstrable experience working with diverse populations.	
Answer Choices	Responses
Yes	66.73% (381)
No	15.06% (86)
Neutral	18.56% (106)

Q28: Define the role of MACRO to clarify outcomes to 911 support, clear support role to the City's Encampment Team with criteria and metrics for service to the Homeless community and expand hours and geographic coverage for MACRO (Mobile Assistance Community Responders of Oakland).	
Answer Choices	Responses
Yes	72.77% (417)
No	9.25% (53)
Neutral	18.32% (105)

Q29 was inadvertently included and was not the final question authorized by the commission for the survey. Staff the question Q29 prior to analysis of results

Q30: Add staffing to Oakland Animal Services for temporary care of pets for unhoused persons.	
Answer Choices	Responses
Yes	53.86% (307)
No	22.46% (128)
Neutral	23.86% (571)

Question 31 provides the top three priorities for the section: Staffing and Other Recommendations.

Q31: The COH is seeking feedback to help them identify and prioritize proposed recommendations for the upcoming budget cycle. Please rank your recommendations (1- the highest and 6- lowest) in order by using the arrows to the right of each item.		
RANK	RECOMMENDATIONS	FINAL SCORE
1	Fill positions in City departments that respond to the Homeless crisis including relevant Homeless Services Department and Housing and Community Development Department. (Q26)	4.55
2	Perform a Staff Analysis and add an adequate number of staff with requisite analytical and technical skills to consistently track and monitor HMIS data, analyze data, and present results for management review and continuous review of racial and other demographic data from HMIS, Point in Time Counts, and the U.S. Census to ensure the City is identifying and serving communities particularly vulnerable to, or impacted by, homelessness. Staff should also have culturally sensitivity and have demonstrable experience working with diverse populations (Q27)	4.48
3	Define the role of MACRO to clarify outcomes to 911 support, clear support role to the City's Encampment Team with criteria and metrics for service to the Homeless community and expand hours and geographic coverage for MACRO (Mobile Assistance Community Responders of Oakland). (Q28)	3.87

Q32: Additional Questions and Comments: Please see survey results	
Responses	Skipped
217	368

### Conclusion

Survey results demonstrate that the public/survey respondents approved of the Budget Recommendations with over 70% approval for all Budget Recommendations except for the following:

Q22: Fund solutions that effectively allow unhoused residents use of private storage facilities which had an approval of 51.38%.

Q27: Perform a Staff Analysis and add an adequate number of staff with requisite analytical and technical skills to consistently track and monitor HMIS data, analyze data, and present results for management review and continuous review of racial and other demographic data from HMIS, Point in Time Counts, and the U.S. Census to ensure the City is identifying and serving communities particularly vulnerable to, or impacted by, homelessness. Staff should be culturally sensitive and have demonstrable experience working with diverse populations which had an approval of at 66.73%

Q30: Add staffing to Oakland Animal Services for temporary care of pets for unhoused persons which had an approval of 53.86%.

In summary, the final COH Budget Recommendation priorities below are ranked by the overall score.

Encampment and Homeless Services Operations and Resources (Final score for each)

<b>RANK</b>	<b>RECOMMENDATIONS</b>	<b>FINAL SCORE</b>
1	Increase funding to expand contracted support of qualified services providers with clinician qualifications and access to HMIS to expand case management, service delivery, and relocation support for homeless community members. (Q10)	6.16
2	Increase funding for Oakland Public Works (OPW) – Keep Oakland Clean and Beautiful (KOCB) staffing to increase trash collection and deep cleanings for homeless encampments. (Q11)	5.62
3	Increase ways of providing contracted sanitation and regular porta-potty servicing for encampments with seven or more households, where feasible. (Q12)	5.16

Temporary and Permanent Housing (Final score for each)

<b>RANK</b>	<b>RECOMMENDATION</b>	<b>FINAL SCORE</b>
1	Increase Interim and Long-term Housing: Purchase buildings to convert to transitional and permanent housing for extremely low-income and unhoused residents. (Q20)	4.55
2	Increase funding for new affordable housing projects. Allocate in advance Measure U affordable housing funds to help kick-start affordable housing projects. (Q19)	4.48
3	Expand temporary housing options for unhoused residents by adding tiny home programs, modular housing, and other interventions. Ensure programs are accessible to transitional aged youth, LGBTQ+ residents, and seniors. Each program to provide case management, health and hygiene services, food programs, housing navigation, storage, pet care, and other services. Collaborate with County, State, Federal and private partners to expand housing options. (Q21)	3.87

Staffing and Other Recommendations (Final score for each)

<b>RANK</b>	<b>RECOMMENDATION</b>	<b>FINAL SCORE</b>
1	Fill positions in City departments that respond to the Homeless crisis including relevant Homeless Services Department and Housing and Community Development Department. (Q26)	4.55
2	Perform a Staff Analysis and add an adequate number of staff with requisite analytical and technical skills to consistently track and monitor HMIS data, analyze data, and present results for management review and continuous review of racial and other demographic data from HMIS, Point in Time Counts, and the U.S. Census to ensure the City is identifying and serving communities particularly vulnerable to, or impacted by, homelessness. Staff should also have cultural sensitivity and have demonstrable experience working with diverse populations (Q27)	4.48
3	Define the role of MACRO to clarify outcomes to 911 support, clear support role to the City’s Encampment Team with criteria and metrics for service to the Homeless community and expand hours and geographic coverage for MACRO (Mobile Assistance	3.87

Survey results demonstrate respondents are in support of many of the proposed COH Budget recommendations with higher support for funding sanitation services for encampments and increase of funding for staff who perform the cleaning. Additionally, respondents were in support of increasing funding for mental health services and ensuring access to the HMIS database that is responsible for organizing and managing services for homeless residents.

Survey respondents were also supportive of funding multilayered housing solutions: temporary, short-term and long-term which is what will ultimately guide us out of this crisis. Residents and workers were in support of filling positions in City departments to respond to advance the work. Responses also indicated the public's support for analyzing raw data to ensure that communities who are most vulnerable or most impacted by homelessness are at the center of the City's response. Lastly, respondents were in support of defining MACROs role in supporting the Encampment Management Team and the process. There were also calls by respondents for more collaboration at the Local, County, State and Federal levels.

The Homelessness Division's team thanks the unhoused and housed residents alike and business owners, and employees who completed the survey. A special appreciation is given to all of the stakeholders, community leaders, organizations, and service providers who also shared the survey with their respective networks. Their input in this process has been invaluable.

#### **Addendum**

Survey Dashboard Results

Attachment A - [COH Budget Recommendation Survey Results.pptx](#)

**Item 4**  
**Commission on Homelessness**  
**June 7, 2023**