CITY OF OAKLAND

COVID-19 – REFERRAL AND TESTING PROTOCOL
February 14, 2022

Background

To promote workplace health and safety during the current pandemic and to comply with associated laws, rules and regulations, the City of Oakland continues to provide COVID-19 testing for City Employees.

CityHealth Urgent Care provides both in-person Rapid Antigen tests and telemedicine assisted self-tests on behalf of the City. Employees may access these services free of charge per the below protocol. CityHealth Urgent Care also provides in-person PCR tests, but employees must utilize their personal health insurance to take PCR tests.

Please contact Risk Management with questions or comments related to this protocol.

Rapid Antigen Tests

Eligibility

City of Oakland Employees shall be eligible for employer-paid rapid antigen tests under any of the following circumstances:

- When an employee experiences COVID-19 symptoms
- When an employee experiences "Close Contact" with a known COVID-19 case
- When an employee was present at a workplace during an "outbreak"
- When an employee is directed by the City to test
- When required by the Cal/OSHA emergency temporary standards on COVID-19 infection prevention
- When required under any applicable law or regulation

Procedure

All employees are encouraged to contact CarivaCare at 1-877-247-5431 and report the reason for taking the test.

All non-sworn personnel must report to the downtown CityHealth Clinic at 1300 Clay St., Suite 165 Oakland, CA 94612. Employees must present their work ID and provide their employee number to Cityhealth to obtain a test. This site is open daily from 9:00 AM to 5:00 PM.

Sworn personnel may report to either the downtown CityHealth Clinic at 1300 Clay St., Suite 165 Oakland, CA 94612 or the airport testing site at 9070 Earhart Rd Oakland, CA 94621. Both sites are open daily from 9:00 AM to 5:00 PM. Sworn personnel must present their work ID and provide their employee number to Cityhealth to obtain a test. Non-uniformed sworn personnel should explain their sworn status to Cityhealth upon check-in.

All personnel should provide Cityhealth with their telephone number and email address to received test results via text and/or email.

Self-tests

Eligibility

Self-test eligibility is determined by an employee's department. Generally, self-tests are recommended when an employee is or is likely to be eligible for an in-person rapid antigen test, but due to the nature, location, and/or scope of the employee's duties, an in-person test is not efficient or practicable.

Procedure

Departments will determine if their employees require a self-test. Employees who need a self-test kit will receive that test directly from their department representative. Please check with your supervisor and/or Department SPOC to obtain a self-test kit.

Departments who believe their employee(s) require self-tests kits should contact Risk Management to place an order. Departments must provide the number of test requested, a delivery address, and a delivery contact.