

BENEFITS CONTACTS

| Benefit Program | City of Oakland Contact | Benefit Carrier | Carrier Website & Mobile App |
|--|---|---|--|
| The Club At City Center | Denise Carter BenefitsAdmin@oaklandca.gov | The Club at City Center | |
| Benefit Enrollment Questions General Benefit Questions | BenefitsAdmin@oaklandca.gov | | |
| COBRA | Denise Carter – 510-238-7446 DCarter@oaklandca.gov | Navia Benefit Solutions 877-980-9675 | www.naviabenefits.com |
| Commuter Benefits | Denise Carter – 510-238-7446 DCarter@oaklandca.gov | Navia Benefit Solutions 800-920-9675 | www.naviabenefits.com Mobile App: MyNavia App |
| Deferred Compensation | Jeanette Delgado - 510-238-7445 JDelgado@oaklandca.gov | Mission Square 800-669-7400 | https://www.icmarc.org/city-of-oakland-457-plan.html Mobile App: Mission Square Retirement |
| Disability Benefits - (Non-sworn, excluding SEIU) Short-Term Disability Benefits Long-Term Disability Benefits | Donella Williams – 510-238-6488 dwilliams3@oaklandca.gov | The Hartford 800-523-2233 | www.thehartford.com |
| State Disability Insurance (SDI) Benefits | Erika Turner – 510-238-7660 eturner@oaklandca.gov | California Employment Development Dept. (EDD) 800-480-3287 | EDD Website |
| AC Transit Easy Pass (Local 21 & CMEA only) | Denise Carter Benefitsadmin@oaklandca.gov | AC Transit | |
| Employee Assistance Program (EAP) | Greg Elliott – 510-238-4993 gelliott@oaklandca.gov | Claremont EAP 800-834-3773 | www.claremonteap.com |
| Ergonomics | Lana Chan – 510-238-7971 lchan2@oaklandca.gov | | |
| Flexible Spending Accounts (FSA) Health Care FSA Day Care FSA | BenefitsAdmin@oaklandca.gov | Navia Benefits Solutions 800-669-3539 | www.naviabenefits.com Mobile App: MyNavia App |
| Guaranteed Ride Home | Tami Honda – 238-6891 thonda@oaklandca.gov | Alameda County Transportation Commission 510-433-0320 | http://grh.alamedactc.org/ |

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| Health Care | | | |
| Medical | Adrienne Cooper – 510-238-6474 Departments: Police and Fire (sworn and non-sworn employees) | CalPERS 888-225-7377 | www.calpers.ca.gov |
| Dental – Non-Sworn Delta Dental PPO | | Delta Dental PPO 800-765-6003 | www.deltadentalins.com |
| DeltaCare HMO | | Delta Dental (DeltaCare) 800-422-4234 | Mobile App: Delta Dental |
| Vision – Non-Sworn | | BenefitsAdmin@oaklandca.gov | Vision Service Plan (VSP) 800-877-7195 |
| Health and Wellness Program | Lana Chan – 510-238-7971 lchan2@oaklandca.gov | | |
| Job Accommodations (ADA & FEHA) | Mary Baptiste – 510-238-2270 mbaptiste@oaklandca.gov | | |
| Leaves Family Medical Leave Act (FMLA) Pregnancy Disability Leave | Donella Williams – 510-238-6488 dwilliams3@oaklandca.gov | | |
| Life Insurance (Non-Sworn) | Denise Carter – 510-238-7446 dcarter@oaklandca.gov | The Hartford 800-523-2233 | www.thehartford.com |
| Retirement CalPERS Retirement and Retiree Health | Nhan Hua – 510-238-6479 nhua@oaklandca.gov | CalPERS 888-225-7377 | www.calpers.ca.gov |
| Unemployment Benefits | Erika Turner – 510-238-7660 eturner@oaklandca.gov | California Employment Development Dept. (EDD) 866-333-4606 800-300-5616 | _ EDD Website |
| Workers' Compensation | Mary Baptiste – 510-238-2270 mbaptiste@oaklandca.gov | | |
| VTD Glasses | Lana Chan – 510-238-7971 lchan2@oaklandca.gov | | |