



**CITY OF OAKLAND
PUBLIC SAFETY AND SERVICES
OVERSIGHT COMMISSION
REGULAR MEETING AGENDA
MONDAY, JUNE 27, 2022
6:30 PM
Via Teleconference**

Oversight Commission Members:

Sydney Thomas (D-1), *Omar Farmer (D-2)*, **Vice Chairperson:** Paula Hawthorn (D-3),
Vacant (D-4), Nikki Uyen T. Dinh (D-5), **Chairperson:** Carlotta Brown (D-6),
Billy G. Dixon (D-7), Michael Wallace (Mayoral), Beth H. Hodess (At-Large)

Pursuant to the Governor's Executive Order N-29-20, members of the Safety and Services Oversight Commission, as well as City staff, will participate via phone/video conference, and no physical teleconference locations are required.

PUBLIC PARTICIPATION

The Oakland Public Safety and Services Oversight Commission encourages public participation in the online board meetings. The public may observe and/or participate in this meeting in several ways.

OBSERVE:

- <https://us02web.zoom.us/j/86284569603>

Or One tap mobile :

US: +16699009128,,86284569603# or +13462487799,,86284569603#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 669 900 9128 or +1 346 248 7799 or +1 253 215 8782 or +1 301 715 8592 or
+1 312 626 6799 or +1 646 558 8656

Webinar ID: 862 8456 9603

International numbers available: <https://us02web.zoom.us/j/86284569603>

After calling any of these phone numbers, if you are asked for a participant ID or code, press #. Instructions on how to join a meeting by phone are available at: <https://support.zoom.us/hc/en-us/articles/201362663>, which is a webpage entitled "Joining a Meeting By Phone."

PROVIDE PUBLIC COMMENT: There are three ways to make public comment within the time allotted for public comment on an eligible Agenda item.

- Comment in advance. To send your comment directly to the Commissioner's and staff BEFORE the meeting starts, please send your comment, along with your full name and agenda item number you are commenting on, to Tonya Gilmore @ tgilmore@oakland.ca.gov. Please note that eComment submissions close one (1) hour before posted meeting time. All submitted public comment will be provided to the Commissioners prior to the meeting.

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• By Video Conference. To comment by Zoom video conference, click the “Raise Your Hand” button to request to speak when Public Comment is being taken on an eligible agenda item at the beginning of the meeting. You will then be unmuted, during your turn, and allowed to participate in public comment. After the allotted time, you will then be re-muted. Instructions on how to “Raise Your Hand” are available at: <https://support.zoom.us/hc/en-us/articles/205566129>, which is a webpage entitled “Raise Hand In Webinar.”

• By Phone. To comment by phone, please call on one of the above listed phone numbers. You will be prompted to “Raise Your Hand” by pressing STAR-NINE (“*9”) to request to speak when Public Comment is being taken on an eligible agenda item at the beginning of the meeting. Once it is your turn, you will be unmuted and allowed to make your comment. After the allotted time, you will be re-muted. Instructions of how to raise your hand by phone are available at: <https://support.zoom.us/hc/en-us/articles/201362663>, which is a webpage entitled “Joining a Meeting by Phone.”

If you have any questions about these protocols,
please e-mail Tonya Gilmore, at tgilmore@oaklandca.gov.

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PUBLIC SAFETY AND SERVICES OVERSIGHT COMMISSION
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MONDAY, JUNE 27, 2022
6:30 PM
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*Each person wishing to speak on items must raise their hands via ZOOM
Persons addressing the Safety and Services Oversight Commission shall state their names and
the organization they are representing, if any.*

ITEM	TIME	TYPE	ATTACHMENTS
1. Call to Order	6:30 PM	AD	
2. Roll Call	5 Minutes	AD	
3. Introduction of New SSCO Commissioner – Yoana Tchoukleva – District 4	5 Minutes	I	Attachment 3
4. SSOC – AB 361 Resolution	5 Minutes	A	Attachment 4
5. Approval of Meeting Minutes a) May 2022	5 Minutes	A	Attachment 5
6. Open Forum	15 Minutes	I	
7. Oakland Fire Department a) FY 21/22 Q2 and Q3 Measure Z Expenditure Report	20 Minutes	A	Attachment 7
8. Update on the status of Verified Response System - Commissioner Farmer	15 Minutes	I	
9. Strategic Planning Ad Hoc Committee – Update Commissioner Farmer	10 Minutes	I	
10. Schedule Planning and Pending Agenda Items	10 Minutes	I	
11. Adjournment	1 Minute	A	

**A = Action Item I = Informational Item AD = Administrative Item
A* = Action, if Needed**

Do you need an ASL, Cantonese, Mandarin or Spanish interpreter or other assistance to participate? Please email tgilmore@oaklandca.gov or call (510) 238-7587 or (510) 238-2007 for TDD/TTY five days in advance.

¿Necesita un intérprete en español, cantonés o mandarín, u otra ayuda para participar? Por favor envíe un correo electrónico a tgilmore@oaklandca.gov o llame al (510) 238-7587 o al (510) 238-2007 para TDD/TTY por lo menos cinco días antes de la reunión. Gracias.

你需要手語, 西班牙語, 粵語或國語翻譯服務嗎? 請在會議前五個工作天電郵 tgilmore@oaklandca.gov 或 致電 (510) 238-7587 或 (510) 238-2007 TDD/TTY.

Attachment 3

CITY OF OAKLAND



CITY HALL • 1 FRANK H. OGAWA PLAZA, 3rd FLOOR • OAKLAND,
CALIFORNIA 94612

Office of the Mayor
Honorable Libby Schaaf
Mayor

(510) 238-3141
Fax (510) 238-4731

Letter of Appointment

May 12, 2022

The Honorable City Council
One Frank H. Ogawa Plaza, Second Floor
Oakland, CA 94612

Dear President Bas and members of the City Council:

Pursuant to City Charter Section 601, the Mayor has appointed the following persons as members of the following board or commission, subject to City Council confirmation:

Public Safety and Services Oversight Commission

Yoana Tchoukleva, to the Public Safety and Services Violence Prevention Oversight Commission, serving as the District Four representative for the term beginning April 21, 2021 and ending April 20, 2023, filling the seat previously held by Edwillis Wright.

Thank you for your assistance in this matter.

Sincerely,


Libby Schaaf
Mayor

Profile

Yoana _____ E _____ Tchoukleva _____
First Name Middle Initial Last Name

Email Address

Street Address

Suite or Apt

City

State

Postal Code

Mobile: (301) _____
Primary Phone

Mobile: (301) _____
Alternate Phone

San Francisco District Attorney's
Office _____
Employer

Assistant District Attorney,
Restorative Justice Unit _____
Job Title

Which Boards would you like to apply for?

Public Safety & Services Violence Prevention Oversight Commissions - 2014: Submitted

Interests & Experiences

Please tell us how your qualifications and participation will relate to the requested board and/or commission's mission.

Dear all: Thank you so much for considering my application for a seat on the SSOC. I am an attorney, policy analyst and restorative justice circle keeper committed to realizing a community-led vision for justice, healing and true community safety. As an immigrant from Bulgaria and someone who survived violence at an early age, I am forever grateful to Oakland for giving me a home and a community to belong to. And at the same time, I am tired of seeing people I love lose their lives to gun violence or to violence perpetrated by our criminal legal system. I know there is a different way forward. And I know that as the Public Safety and Services Oversight Commission, this group of amazing public servants can help pave a new way, a way where one person's safety does not have to mean another person's incarceration, where everyone—especially those most at risk of harm—can have their voices heard and their needs met. Most of my work over the last ten years relates directly to the mission of the SSOC to improve public safety in Oakland. While serving as a Litigation Fellow at the ACLU of Northern California, I drafted a comprehensive strategy for police reform in the Bay Area which included best practices from around the country. Simultaneously, I worked to challenge excessive and racially discriminatory practices, like charging youth as adults and imposing life without parole sentences on young people. Later at Equal Justice Society, my work focused on disrupting the school-to-prison pipeline and drafting legislation that made implicit bias training a requirement for all attorneys and judges in the state. Through both litigation and policy advocacy, I tried to change laws that perpetuated, instead of ending, the cycle of trauma leading to violence leading to more trauma and more violence, that we seem to be so deeply caught in. In Restorative Justice (RJ), I found a practice that addressed some of the root causes of violence in our society—trauma and lack of resources. I saw how RJ processes give people the tools and support necessary to address their material needs while also helping them grow and come to a place of self-accountability. I got to experience firsthand the kind of “community-focused violence intervention and prevention strategies” that 40% of Measure Z funding is allocated for. In collaboration with BOSS, Eastside Arts Alliance and Just Cities, I had the opportunity to hold reentry circles and create a space for folks to learn, heal and become the leaders that our communities need. MH First, started by APTP, showed me what a public health approach to mental crises looks like. RJOY showed me what it takes to hold healing circles in juvenile hall and juvenile camp right here in Alameda County. Through all of these experiences, I heard bits and pieces of what community members most impacted by violence want: money for funeral expenses, a safe way for their kids to go to school, job opportunities, healing spaces that are culturally relevant, art, dancing, music, safe spaces to hang out during the pandemic. All of these ideas became part of a vision for a Restorative and Transformative Justice (RJTJ) infrastructure that lied at the heart of the policy recommendations that I and other members of the Alternatives Advisory Board presented to the Oakland City Council through the Reimagining Public Safety process. As a member of the Alternatives Advisory Board, I worked with survivors, system-impacted folks and RJ circle keepers to put together a comprehensive slate of recommendations that included building a RJTJ web of support in Oakland, complete with RJ Centers, healing spaces, more easily accessible health, mental health, work, housing and education opportunities. Nine months after these recommendations were adopted and the Department of Violence Prevention received additional funding, I am excited to see how we can collectively continue to realize the vision reflected in these recommendations. In addition to understanding the issues that the SSOC was created to address, I have experience working with the types of agencies that come before the Commission. In my current role as Assistant District Attorney in the Restorative Justice Unit of the San Francisco District Attorney's Office, I liaise often with law enforcement personnel, victim advocates, court staff and other city staff. To me, expanding access to restorative justice is only possible when we work collaboratively, have difficult conversations and choose to move forward together. I am thrilled by this opportunity to serve my community as a Commissioner on the SSOC. As a resident of District 1, I am applying for the District 1 seat but I am also open to serving in the “at-large seat” if that better fits the needs of the Commission. Please do not hesitate to reach out if you have additional questions. With gratitude, Yoana Tchoukleva (formally Ioana Tchoukleva)

Please submit your resume or curriculum vitae. You may upload a document. (A Word format is preferred.) Alternatively, you may paste the text of your resume in the field provided below.

Yoana E Tchoukleva

Please paste the text of your resume or curriculum vitae below.

SUMMARY Civil rights attorney, restorative justice circle keeper and policy analyst dedicated to advancing a community-led vision for justice, healing and transformation. Currently working at the Restorative Justice Unit of the San Francisco District Attorney's Office. Bringing ten years of organizing experience, five years of litigation experience and two years of legislative advocacy experience in the areas of racial justice, criminal justice reform, juvenile justice, education equity and post-conviction relief.

EDUCATION University of California, Berkeley, School of Law Juris Doctor, International Law Certificate, May 2014 Honors and Awards Certificate of Recognition for Commitment to Advancing Justice Through Public Interest Work Post-Conviction Advocate Award of 2013-2014 The Promise Award of 2013 by the Association for Dispute Resolution of Northern California American Jurisprudence Award of 2013 for the International Human Rights Clinic Seminar Paul & Daisy Soros Fellowship for New Americans of 2012 Prosser Award (second highest grade) of 2012 in Constitutional Law Leadership Positions Post-Conviction Advocacy Project: Founder (legal project that trains law students to represent lifers in parole hearings; dozens of people have been released on parole thanks to the project's ongoing work at Berkeley Law) Boalt Hall Committee for Human Rights: Co-Chair and Founder of International Human Rights Workshop Restorative Justice Committee: Chair; Certified Restorative Justice Practitioner at San Quentin State Prison California Law Review: Notes & Comments Editor (published case note on CLR's online platform Circuit) National Lawyers Guild: Law School Vice President of the Bay Area Chapter and Legal Observer The University of Chicago Bachelor of Arts, with Distinction, in International Studies, Minor in Human Rights, May 2010

RECENT AWARDS, BOARD POSITIONS AND PUBLICATIONS

Current Leadership Positions 2020-2021 City of Oakland Reimagining Public Safety Task Force: Advisory Board Member 2020-2021 New Leaders Council Oakland: Institute Advisor and Board Member 2019-2021 The Embodiment Project: Chair of the Board of Directors 2019-2021 YES! Jams: Restorying Justice Jam Facilitator 2019-2020 Social Justice Collective: Circle Keeper and Project Co-Designer with BOSS, Just Cities and Eastside Awards Unsung Hero Award of 2016 for outstanding service to California's lifer population, UnCommon Law Rights and Leadership Award of 2015, International Action Network for Gender Equity & Law Select Publications and Interviews "In Conversation with Yoana Tchoukleva", Women Advocating for Change, August 2020 "Defunding the Police: Brief Overview of History, Models, and the Demands of the Movement", EJS, June 2020 "Re-Imagining Oakland: Building the First Restorative City in the Country", LinkedIn & Medium, Written in March 2018, Updated in June 2020 "Releasing More People From Prison Will Make All of Us Safer, Not Less So", Medium, April 2020 "Implicit Bias Bills Package Advances in the California Legislature", EJS News, September 2019

EXPERIENCE San Francisco District Attorney's Office, San Francisco, CA Sept. 2021 – Present Assistant District Attorney, Restorative Justice Unit Guiding the Office in expanding Restorative Justice ("RJ") diversion to incidents involving young adults, both pre- and post-charge, building toward making RJ a primary intervention rather than alternative program reserved for the few. Preparing internal policies and procedures, evaluating cases for RJ eligibility, contacting victims, monitoring progress of cases, training staff and partners on RJ practices. Collaborating with community members and organizations, part of the San Francisco RJ Collaborative, to build a citywide RJ ecosystem aimed at preventing violence and ending cycles of harm. Previously served as a volunteer attorney at the RJ Unit for a year beginning in September 2020. Equal Justice Society, Oakland, CA Jan. 2019 – July 2020 Judge Constance Baker Motley Civil Rights Fellow Wrote two bills that were signed into law—AB 241 and AB 242—making implicit bias training a requirement for all judges, attorneys and healthcare professionals in California. Served as co-counsel in Sanders, et al., vs. Kern High School District, drafting demand letters, performing legal research, presenting at community forums, meeting with clients, and developing legal strategy to ensure compliance with settlement agreement. Spearheaded a project to create a progressive pipeline to the federal judiciary; prepared Eva Paterson's written testimony to Congress on the rise of white nationalism; outlined a local municipality's legal pathway to implementing race-conscious programs in contracting and employment; supported EJS' efforts to address systemic racial bias; and drafted EJS' position statement on defunding the police and investing in communities of color. Restorative Justice for Oakland Youth, Oakland, CA Jan. 2018 – May 2018 Restorative Justice Fellow Held RJ harm and community-building circles in schools, juvenile hall and neighborhood meetings. Wrote a white paper identifying the legal and policy changes that need to take place for Oakland to

become the first restorative city in the country. Chambers of Judge Thelton E. Henderson, Northern District of California, San Francisco, CA Aug. 2016 – Aug. 2017 Judicial Law Clerk Reviewed pleadings and motions, researched legal issues, wrote orders of the Court, filed orders and otherwise managed the majority of cases in Judge Henderson's civil rights and criminal case dockets. Prepared the Judge for trials, hearings, speeches, and case management conferences. American Civil Liberties Union (ACLU) of Northern California, San Francisco, CA Sept. 2014 – March 2016 Litigation Fellow Created a legal project whose goal was to ensure that every individual serving life without parole for a crime committed as a child has access to counsel and an opportunity to seek resentencing. Brought the issue to the ACLU, drafted habeas petition, filed in the California Supreme Court, and secured resentencing for our client. Assisted the ACLU with litigation on medical marijuana, voting rights post-Realignment, and indigent defense in Fresno. Supported the Criminal Justice and Drug Policy team in streamlining implementation of Prop 47, researching legislation and creating a strategic plan for police practice reform. Alameda County Public Defender - Oakland Branch Office, Oakland, CA Spring 2014 Law Clerk Conducted intake interviews of out-of-custody clients. Drafted a number of motions, including two Pitchess motions, a motion to withdraw a plea, and a supplemental Pitchess motion in challenging assault on police officer charges. Argued a Serna motion that was granted and led to dismissal of client's charges. Prepared to argue two motions to suppress. Federal Public Defender - Northern District of California, San Francisco, CA Fall 2013 Law Clerk Managed the petty offense calendar, directly assisting defendants charged with violations on federal property. Drafted motions to dismiss. Conducted legal research and writing on a variety of issues, including suspicionless probation searches, illegal re-entry after removal, and ineffective assistance of counsel. Helped attorneys prepare for trial. United Nations High Commissioner for Refugees (UNHCR), Kuala Lumpur, Malaysia Summer 2013 Case Manager, Children At Risk Unit Interviewed unaccompanied and separated refugee children, implemented relocations in cases of abuse, wrote in-depth reports and recommendations for resettlement, monitored compliance with the Convention on the Rights of the Child. International Human Rights Law Clinic, Berkeley, CA Spring 2013 Law Clinic Student Performed legal research and analysis of international, regional and domestic law pertaining to conflict-related sexual violence against men. Presented at a conference in Uganda and published a cutting-edge report, available at <http://goo.gl/sVHWKY>. SKILLS AND INTERESTS Skills: Legal research and writing, policy analysis, legislative advocacy, restorative and transformative justice circle keeping, community organizing, article writing, project management, leadership development, creation of collective action initiatives. Interests: Mutual aid, creative resistance, ancestral wisdom, nonduality, dance, capoeira, learning to live in right relationship with ourselves, all living beings and the Earth herself.

Please click the acknowledgement below.

Service on City of Oakland boards, commissions, and committees may require filings of the FPPC's Statements of Economic Interest (Form 700). Upon appointment and determination of filing status, I will comply with all filing obligations.

I Agree *

Yoana E. Tchoukleva

██████████ Oakland, CA 94608 • (301) ██████████ • ██████████ @sfgov.org

SUMMARY

Civil rights attorney, restorative justice circle keeper and policy analyst dedicated to advancing a community-led vision for justice, healing and transformation. Currently working at the Restorative Justice Unit of the San Francisco District Attorney's Office. Bringing ten years of organizing experience, five years of litigation experience and two years of legislative advocacy experience in the areas of racial justice, criminal justice reform, juvenile justice, education equity and post-conviction relief.

EDUCATION

University of California, Berkeley, School of Law

Juris Doctor, International Law Certificate, May 2014

Honors and Awards

- Certificate of Recognition for Commitment to Advancing Justice Through Public Interest Work
- Post-Conviction Advocate Award of 2013-2014
- The Promise Award of 2013 by the Association for Dispute Resolution of Northern California
- American Jurisprudence Award of 2013 for the International Human Rights Clinic Seminar
- Paul & Daisy Soros Fellowship for New Americans of 2012
- Prosser Award (second highest grade) of 2012 in Constitutional Law

Leadership Positions

- Post-Conviction Advocacy Project: Founder (legal project that trains law students to represent lifers in parole hearings; dozens of people have been released on parole thanks to the project's ongoing work at Berkeley Law)
- Boalt Hall Committee for Human Rights: Co-Chair and Founder of International Human Rights Workshop
- Restorative Justice Committee: Chair; Certified Restorative Justice Practitioner at San Quentin State Prison
- California Law Review: Notes & Comments Editor (published case note on CLR's online platform *Circuit*)
- National Lawyers Guild: Law School Vice President of the Bay Area Chapter and Legal Observer

The University of Chicago

Bachelor of Arts, *with Distinction*, in International Studies, Minor in Human Rights, May 2010

RECENT AWARDS, BOARD POSITIONS AND PUBLICATIONS

Current Leadership Positions

- 2020-2021 City of Oakland Reimagining Public Safety Task Force: Advisory Board Member
- 2020-2021 New Leaders Council Oakland: Institute Advisor and Board Member
- 2019-2021 The Embodiment Project: Chair of the Board of Directors
- 2019-2021 YES! Jams: Re-Storying Justice Jam Facilitator
- 2019-2020 Social Justice Collective: Circle Keeper and Project Co-Designer with BOSS, Just Cities and Eastside

Awards

- Unsung Hero Award of 2016 for outstanding service to California's lifer population, UnCommon Law
- Rights and Leadership Award of 2015, International Action Network for Gender Equity & Law

Select Publications and Interviews

- "[In Conversation with Yoana Tchoukleva](#)", *Women Advocating for Change*, August 2020
- "[Defunding the Police: Brief Overview of History, Models, and the Demands of the Movement](#)", *EJS*, June 2020
- "[Re-Imagining Oakland: Building the First Restorative City in the Country](#)", *LinkedIn & Medium*, Written in March 2018, Updated in June 2020
- "[Releasing More People From Prison Will Make All of Us Safer, Not Less So](#)", *Medium*, April 2020
- "[Implicit Bias Bills Package Advances in the California Legislature](#)", *EJS News*, September 2019

EXPERIENCE

San Francisco District Attorney's Office, San Francisco, CA

Sept. 2021 – Present

Assistant District Attorney, Restorative Justice Unit

Guiding the Office in expanding Restorative Justice ("RJ") diversion to incidents involving young adults, both pre- and post-charge, building toward making RJ a primary intervention rather than alternative program reserved for the few. Preparing internal policies and procedures, evaluating cases for RJ eligibility, contacting victims, monitoring progress of cases, training staff and partners on RJ practices. Collaborating with community members and organizations, part of the San Francisco RJ Collaborative, to build a citywide RJ ecosystem aimed at preventing violence and ending cycles of harm. Previously served as a volunteer attorney at the RJ Unit for a year beginning in September 2020.

Equal Justice Society, Oakland, CA

Jan. 2019 – July 2020

Judge Constance Baker Motley Civil Rights Fellow

Wrote two bills that were signed into law—AB 241 and AB 242—making implicit bias training a requirement for all judges, attorneys and healthcare professionals in California. Served as co-counsel in *Sanders, et al., vs. Kern High School District*, drafting demand letters, performing legal research, presenting at community forums, meeting with clients, and developing legal strategy to ensure compliance with settlement agreement. Spearheaded a project to create a progressive pipeline to the federal judiciary; prepared Eva Paterson's written testimony to Congress on the rise of white nationalism; outlined a local municipality's legal pathway to implementing race-conscious programs in contracting and employment; supported EJS' efforts to address systemic racial bias; and drafted EJS' position statement on defunding the police and investing in communities of color.

Restorative Justice for Oakland Youth, Oakland, CA

Jan. 2018 – May 2018

Restorative Justice Fellow

Held RJ harm and community-building circles in schools, juvenile hall and neighborhood meetings. Wrote a white paper identifying the legal and policy changes that need to take place for Oakland to become the first restorative city in the country.

Chambers of Judge Thelton E. Henderson, Northern District of California, San Francisco, CA Aug. 2016 – Aug. 2017

Judicial Law Clerk

Reviewed pleadings and motions, researched legal issues, wrote orders of the Court, filed orders and otherwise managed the majority of cases in Judge Henderson's civil rights and criminal case dockets. Prepared the Judge for trials, hearings, speeches, and case management conferences.

American Civil Liberties Union (ACLU) of Northern California, San Francisco, CA

Sept. 2014 – March 2016

Litigation Fellow

Created a legal project whose goal was to ensure that every individual serving life without parole for a crime committed as a child has access to counsel and an opportunity to seek resentencing. Brought the issue to the ACLU, drafted habeas petition, filed in the California Supreme Court, and secured resentencing for our client. Assisted the ACLU with litigation on medical marijuana, voting rights post-Realignment, and indigent defense in Fresno. Supported the Criminal Justice and Drug Policy team in streamlining implementation of Prop 47, researching legislation and creating a strategic plan for police practice reform.

Alameda County Public Defender - Oakland Branch Office, Oakland, CA

Spring 2014

Law Clerk

Conducted intake interviews of out-of-custody clients. Drafted a number of motions, including two *Pitchess* motions, a motion to withdraw a plea, and a supplemental *Pitchess* motion in challenging assault on police officer charges. Argued a *Serna* motion that was granted and led to dismissal of client's charges. Prepared to argue two motions to suppress.

Federal Public Defender - Northern District of California, San Francisco, CA

Fall 2013

Law Clerk

Managed the petty offense calendar, directly assisting defendants charged with violations on federal property. Drafted motions to dismiss. Conducted legal research and writing on a variety of issues, including suspicionless probation searches, illegal re-entry after removal, and ineffective assistance of counsel. Helped attorneys prepare for trial.

United Nations High Commissioner for Refugees (UNHCR), Kuala Lumpur, Malaysia

Summer 2013

Case Manager, Children At Risk Unit

Interviewed unaccompanied and separated refugee children, implemented relocations in cases of abuse, wrote in-depth reports and recommendations for resettlement, monitored compliance with the Convention on the Rights of the Child.

International Human Rights Law Clinic, Berkeley, CA

Spring 2013

Law Clinic Student

Performed legal research and analysis of international, regional and domestic law pertaining to conflict-related sexual violence against men. Presented at a conference in Uganda and published a cutting-edge report, available at <http://goo.gl/sVHWKY>.

SKILLS AND INTERESTS

Skills: Legal research and writing, policy analysis, legislative advocacy, restorative and transformative justice circle keeping, community organizing, article writing, project management, leadership development, creation of collective action initiatives.

Interests: Mutual aid, creative resistance, ancestral wisdom, nonduality, dance, capoeira, learning to live in right relationship with ourselves, all living beings and the Earth herself.



OAKLAND CITY COUNCIL

RESOLUTION NO. _____ C.M.S.

INTRODUCED BY MAYOR LIBBY SCHAAF

RESOLUTION CONFIRMING THE MAYOR'S APPOINTMENT OF YOANA TCHOUKLEVA AS A MEMBER OF THE PUBLIC SAFETY AND SERVICES VIOLENCE PREVENTION OVERSIGHT COMMISSION

WHEREAS, Section 601 of the City Charter provides that members of City boards and commissions shall be appointed by the Mayor subject to confirmation by the affirmative vote of five members of the City Council; and

WHEREAS, the 2014 Oakland Public Safety and Services Violence Prevention Act (the "Safety and Services Act") adopted by the voters of Oakland, November 4, 2014 in the General Municipal Election creates the Public Safety and Services Violence Prevention Oversight Commission to evaluate, inquire, and review the administration, coordination, and evaluation of strategies and practices mandated by the Safety and Services Act; and

WHEREAS, the Safety and Act specifies that the Public Safety and Services Violence Prevention Oversight Commission shall consist of nine (9) members, one member recommended by the Mayor and one member recommended by each City Council member, with all Commission members being appointed by the Mayor and confirmed by the City Council in accordance with City Charter Section 601; and

WHEREAS, the Safety and Services Act specifies that at least two (2) members will have experience working with service-eligible populations, two (2) members will reflect the service-eligible populations, and two (2) members will have professional law enforcement or criminal justice background while all other members will have general experience in criminal justice, public health, social services, research and evaluation, finance, audits, and/or public policy; and

WHEREAS, the City Council adopted Ordinance No. 13303 C.M.S. establishing that Public Safety and Services Oversight Commission members serve two-year terms, and no more than three consecutive terms; and

WHEREAS, Mayor Libby Schaff has appointed Yoana Tchoukleva to serve a two-year term on the Public Safety and Services Oversight Commission, subject to confirmation by the City Council; now therefore be it

RESOLVED: That pursuant to City Charter Section 601, the City Council hereby confirms the Mayor’s reappointment of:

Yoana Tchoukleva, to the Public Safety and Services Violence Prevention Oversight Commission, serving as the District Four representative for the term beginning April 21, 2021 and ending April 20, 2023, filling the seat previously held by Edwillis Wright.

IN COUNCIL, OAKLAND, CALIFORNIA,

PASSED BY THE FOLLOWING VOTE:

AYES - FIFE, GALLO, KALB, KAPLAN, REID, TAYLOR, THAO AND
PRESIDENT FORTUNATO BAS

NOES –

ABSENT –

ABSTENTION –

ATTEST: _____
ASHA REED
City Clerk and Clerk of the Council of the
City of Oakland, California

**OAKLAND PUBLIC SAFETY AND SERVICES
OVERSIGHT COMMISSION**

RESOLUTION NO. 6-27-22 - 1

ADOPT A RESOLUTION DETERMINING THAT CONDUCTING IN-PERSON MEETINGS OF THE PUBLIC SAFETY AND SERVICES OVERSIGHT COMMISSION AND ITS COMMITTEES WOULD PRESENT IMMINENT RISKS TO ATTENDEES' HEALTH, AND ELECTING TO CONTINUE CONDUCTING MEETINGS USING TELECONFERENCING IN ACCORDANCE WITH CALIFORNIA GOVERNMENT CODE SECTION 54953(e), A PROVISION OF AB-361.

WHEREAS, on March 4, 2020, Governor Gavin Newsom declared a state of emergency related to COVID-19, pursuant to Government Code Section 8625, and such declaration has not been lifted or rescinded. See <https://www.gov.ca.gov/wp-content/uploads/2020/03/3.4.20-Coronavirus-SOE-Proclamation.pdf>

WHEREAS, on March 9, 2020, the City Administrator in their capacity as the Director of the Emergency Operations Center (EOC), issued a proclamation of local emergency due to the spread of COVID-19 in Oakland, and on March 12, 2020, the City Council passed Resolution No. 88075 C.M.S. ratifying the proclamation of local emergency pursuant to Oakland Municipal Code (O.M.C.) section 8.50.050(C); and

WHEREAS, City Council Resolution No. 88075 remains in full force and effect to date; and

WHEREAS, the Centers for Disease Control (CDC) recommends physical distancing of at least six (6) feet whenever possible, avoiding crowds, and avoiding spaces that do not offer fresh air from the outdoors, particularly for people who are not fully vaccinated or who are at higher risk of getting very sick from COVID-19. See <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>;

WHEREAS, the CDC recommends that people who live with unvaccinated people avoid activities that make physical distancing hard. See <https://www.cdc.gov/coronavirus/2019-ncov/your-health/about-covid-19/caring-for-children/families.html>;

WHEREAS, the CDC recommends that older adults limit in-person interactions as much as possible, particularly when indoors. See <https://www.cdc.gov/aging/covid19/covid19-older-adults.html>;

ITEM #3

WHEREAS, the CDC, the California Department of Public Health, and the Alameda County Public Health Department all recommend that people experiencing COVID-19 symptoms stay home. *See* <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>;

WHEREAS, persons without symptoms may be able to spread the COVID-19 virus. *See* <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>;

WHEREAS, fully vaccinated persons who become infected with the COVID-19 Delta variant can spread the virus to others. *See* <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated.html>;

WHEREAS, the City's public-meeting facilities are indoor facilities that do not designed to ensure circulation of fresh / outdoor air, particularly during periods of cold and/or rainy weather, and were not designed to ensure that attendees can remain six (6) feet apart; now therefore be it:

WHEREAS, holding in-person meetings would encourage community members to come to City facilities to participate in local government, and some of them would be at high risk of getting very sick from COVID-19 and/or would live with someone who is at high risk; and

WHEREAS, in-person meetings would tempt community members who are experiencing COVID-19 symptoms to leave their homes in order to come to City facilities and participate in local government; and

WHEREAS, attendees would use ride-share services and/or public transit to travel to in-person meetings, thereby putting them in close and prolonged contact with additional people outside of their households; now therefore be it:

RESOLVED: that the Public Safety and Services Oversight Commission finds and determines that the foregoing recitals are true and correct and hereby adopts and incorporates them into this Resolution; and be it

FURTHER RESOLVED: that, based on these determinations and consistent with federal, state and local health guidance, the Public Safety and Services Oversight Commission determines that conducting in-person meetings would pose imminent risks to the health of attendees; and be it

FURTHER RESOLVED: that the Public Safety and Services Oversight Commission firmly believes that the community's health and safety seriously and the community's right to participate in local government, are both critically important, and is committed to balancing the two by continuing to use teleconferencing to conduct public meetings, in accordance with California Government Code Section 54953(e), a provision of AB-361; and be it

FURTHER RESOLVED: that the Public Safety and Services Oversight Commission will renew these (or similar) findings at least every thirty (30) days in accordance with California

ITEM #3

Government Code section 54953(e) until the state of emergency related to COVID-19 has been lifted, or the Public Safety and Services Oversight Commission finds that in-person meetings no longer pose imminent risks to the health of attendees, whichever is occurs first.

SAFETY AND SERVICES OVERSIGHT COMMISSION

SSOC created by the Public Safety and Services Violence Prevention Act of 2014

DRAFT REGULAR MEETING MINUTES

MONDAY, MAY 23, 2022 - 6:30 PM

VIRTUAL ZOOM MEETING

ITEM 1. CALL TO ORDER

Meeting was called to order at 6:33pm by Vice Chair Hawthorn

ITEM 2. ROLL CALL

Present: Commissioner Omar Farmer
Commissioner Paula Hawthorne
Commissioner Michael Wallace
Commissioner Billy Dixon
Commissioner Beth Hodess
Commissioner Sydney Thomas

Excused: Chairperson Carlotta Brown - Excused
Commissioner Nikki Dinh - Excused

3. SSOC - AB 361 Resolution – Roll Call – All Approved

4. Approval of Meeting Minutes

a) April 25, 2022 – Roll Call – Motion by Commissioner Hawthorn, 2nd
by Commissioner Hodess - Approved as submitted

5. Open Forum – No Speakers

6. Oakland Police Department - Roland Holmgren, Captain of Police
Oakland Police Department- VCOC provided the SSOC with an overview
of the Violent Crime Operations Center (VCOC) slide deck included with
meeting materials. Commissioner Farmer why an officer stated that
CRT's were no longer in place. Capt. Holmgren responded all patrol
lineups will be trained on the VCOC to ensure that all levels of the
organization are aware of the work of the VCOC. Commissioner Farmer
inquired on the reporting structure of CRO's - Capt. Beere responded
that CRO's report Bureau of Field Operations and not CRT's. CRO
program will be maintained. Commissioner Farmer also asked about the
"Scorecards" as a way to monitor the metrics of CRO's on crime
prevention.

SAFETY AND SERVICES OVERSIGHT COMMISSION

DRAFT REGULAR MEETING MINUTES

MONDAY, MAY 23, 2022 - 6:30 PM

Capt. Holmgren stated that there are no “scorecards” for CRO’s but is used for Ceasefire.

Commissioner Thomas – will the title of the CRO/CRT’s change and how will it affect Measure Z funding? Do the CRO/CRT’s believe that the VCOC is working? CRT are now called “OP’s 1, 2 & 3” but are still CRT’s. Capt. Holmgren believes that the VCOC is going well.

Acting Deputy Chief Beere responded to questions from Commissioners on CRO staffing, current academies and recruiting efforts and provided details on the Press Release included in the agenda materials.

7. **Department of Violence Prevention** – DVP Chief Cespedes, provided information on the status of the Apricot 360 Data Management System returning to the Privacy Advisory Commission on June 2, 2022.

DVP Funding Recommendations – presentation on their proposed grant agreements to community-based organizations in the amount of \$19.35 million.

Commissioner’s approved the request on the condition that additional information be provided to the Commission and the Public Safety Committee.

Motion made to approve provisionally the funding recommendations from the DVP for 2022 – 2023 Measure Z funding and to form an Ad Hoc Committee of Commissioners Hodess, Hawthorn and Farmer to prepare a letter to the PSC that states that the approval is provisionally accepted based on the request to provide additional information to the SSOC and the PSC. Vote – 4 Ayes - 2 Nays - Motion passes.

8. **Adoption of Verified Response System** - Commissioner Farmer provided information on the request for the SSOC to support the Adoption of a Verified Response System and to change the current policy. Motion that the SSOC supports the Reimagining Public Safety Taskforce recommendation #53 - Adoption of a “Verified Response” standard for dispatch of patrol officers to burglary alarms – made by Commissioner Wallace, 2nd by Vice Chair Hawthorn – All Approved.

SAFETY AND SERVICES OVERSIGHT COMMISSION

DRAFT REGULAR MEETING MINUTES

MONDAY, MAY 23, 2022 - 6:30 PM

9. **Police Commission Ad Hoc Committee on OPD
Community Policing Update** - Commissioner Farmer – noted that the Ad Hoc committee has ended. And will go to the Police Commission on May 26, 2022
10. **Strategic Planning Ad Hoc Committee Update –**
 - a) **Farmer, Hodess , Dixon and Thomas**
Commissioner Farmer noted that the Committee meets every other Tuesday at 6:00pm
11. **Schedule Planning and Pending Agenda Items**
 - a) **DVP Data Management System**
 - b) **Strategic Planning Ad Hoc Committee**
 - c) **Oakland Fire Department**
12. **Adjournment – Motion to adjourn by Commissioner Hodess, 2nd by Commissioner Dixon at 9:48pm**



AGENDA REPORT

TO: Public Safety and Services Oversight Commission (SSOC)

FROM: Reginald D. Freeman
Fire Chief

SUBJECT: FY 21/22 Q2 and Q3 Measure Z Expenditure Report

DATE: June 20, 2022

Approval

Date:

RECOMMENDATION

Staff Recommends the Public Safety Services Oversight Committee (SSOC) Accept The Oakland Fire Department’s FY 21/22 Q2 and Q3 Measure Z Expenditure Report On Fire Department Activities To Achieve Measure Z Goals.

BACKGROUND / LEGISLATIVE HISTORY

In 2014, voters approved funding to augment basic police and fire services and funded violence prevention and intervention programs. The 2014 Oakland Public Safety and Services Violence Prevention Act (Measure Z) as it relates to the Oakland Fire Department (OFD) provides for:

- **Maintain adequate personnel resources to respond to fire and medical emergencies** through the hiring of sworn personnel and maintaining of staffing as identified in the International Association of Firefighters (IAFF), Local 55 Memorandum of Understanding (MOU).
- **Improve fire 9-1-1 response times** through the monitoring of turnout times, the review and revision of Fire Dispatch policies and practices and improvement of district familiarization within the fire companies.
- **Reduce homicides** through the training of personnel in areas such as Mass Casualty Incidents, Active Shooter, unified response with the Oakland Police Department (OPD) to violent incidents, medical training centered on treatments to stop the bleeding i.e. tourniquets, sucking chest wound seals, and TXA intravenous drugs.

Measure Z provides two million dollars (\$2,000,000) for the Oakland Fire Department.

ANALYSIS AND POLICY ALTERNATIVES

Purpose, Objectives and Authorized Uses of Measure Z Funds

The taxes imposed under Measure Z are “solely for the purpose of raising revenue necessary to maintain police and fire services and violence prevention strategies, to address violent crime and to improve public safety in the City of Oakland.” (Measure Z: Section 1, Part B).

Measure Z further provides that “The tax proceeds raised by these special taxes may be used only to pay for any costs or expenses to or arising from efforts to achieve the following objectives and desired outcomes:

- Reduce homicides, robberies, burglaries, and gun-related violence;
- Improve police and fire emergency 911 response times and other police services; and
- Invest in violence intervention and prevention strategies that provide support for at risk youth and young adults to interrupt the cycle of violence and recidivism.” (Measure Z: Section 3, Part A)

With respect to Fire Services, Measure Z states that funds shall be used to maintain adequate personnel resources to respond to fire and medical emergencies including, but not limited to, response to homicides and gun related violence and investigate fire causes”. Measure Z funds provide the Fire Department the necessary resources to maintain minimum staffing levels and ensure we can appropriately respond to all manner of emergencies, including violent crime and traumatic injuries, in a timely manner.

Maintain Adequate Personnel Resources

OFD operates twenty-five (25) fire stations located throughout the city, twenty-four (24) hours per day, seven (7) days per week. OFD is responsible for fire and medical dispatch, fire prevention, fire suppression, mitigation, emergency medical response, specialized rescue operations, fire investigation, emergency management, and fire code inspection within the city.

Currently, OFD has five hundred and nine (509.00) Full-Time Equivalent (FTE) sworn personnel and one hundred forty-two and twenty-three hundredths (142.23) FTE civilian personnel authorized, for a total of six hundred fifty-one and twenty-three hundredths (651.23) FTE.

Currently, OFD has 486 FTE sworn personnel and 180.28 FTE civilian personnel, for a total of 666.28 FTEs. 14 of the 486 FTE sworn personnel are assigned to 40-hr staff positions.

There are seventeen (17.00) FTE 40-Hour staff positions; and there are four hundred and ninety-two (492.00) FTE 48-Hour shift positions totaling five hundred and nine (509.00) FTE sworn personnel. Operationally, OFD fire suppression shift staff are organized into three (3) shifts referred to as A, B and C Shift. Shift positions operate on a 48/96 schedule whereby members work two (2) shifts (48-Hours) followed by four (4) days off.

Fire Suppression Minimum Staffing

The Memorandum of Understanding (MOU) between the City of Oakland (City) and International Association of Fire Fighters, Local 55 (Local 55), guides working conditions of the represented OFD sworn personnel. Additionally, OFD provides Aircraft Rescue Firefighting (ARFF) Services at the Oakland International Airport under the terms of an MOU between the City and the Port of Oakland (Port).

Section 4.2.4 of the MOU between the City and Local 55 identified through the year 2027, daily minimum staffing levels for "Fire Suppression Staffing" of OFD sworn personnel. The MOU minimum staffing sets a daily number of sworn staff, broken out by specific ranks, which must be in the field at any given time. The total suppression staffing equates to one hundred and thirty-seven (137.00) FTE sworn personnel per shift and four hundred and eleven (411.00) FTE sworn personnel to cover all three (3) shifts. This staffing level includes the ARFF staffing requirements of a minimum of six (6.00) FTE sworn personnel one (1.00) FTE Captain and five (5.00) FTE Firefighters).

Fiscal Impact

The Fire Department has utilized \$1,500,000 of the \$2,000,000 allocated thru Measure Z for FY21-22, as of September 30th, 2022. The remaining \$500,000 budgeted by the department per quarter will be utilized by June 30th, 2022.

CONCLUSION

Measure Z funds support the Department's efforts to achieve its operation goals, which are to:

- Maintain staffing levels to meet emergency response requirements as well as provisions of MOU between the City and Oakland Firefighters Local 55;
- Deliver high quality services when responding to emergency calls within 7 minutes, 90 percent of the time from when Fire Dispatch first receives the call to arrival on-scene. We remain in full compliance with this mandate from the National Fire Projection Association.
- Create 911 records in the Fire Dispatch record system for the annual call volume of 60,000 emergency calls;
 - See the OFD [2021 Annual Report](#) with detail on call volume broken down by fire house and a run total for each apparatus utilized by the department.
- Effectively manage vegetation in wildfire assessment district to improve safety and defensibility;
- Provide commercial inspection service to maintain integrity of building stock and to better protect residents;

- Participate in training exercises and regional drills to hone skills and be aware of best practices in the profession; and
- Improved district familiarization with the fire companies so they know the best routes/alternate routes within their response areas.

Launch of the MACRO Pilot Program to address non-emergency, non-violent 911 calls

The Mobile Assistance Community Responders of Oakland (MACRO) Program is a community response program for non-violent, non-emergency 911 calls. The purpose of MACRO is to meet the needs of the community with a compassionate care first response model grounded in empathy, service, and community. MACRO's goal is to reduce responses by police, resulting in fewer arrests and negative interactions, and increased access to community-based services and resources for impacted individuals and families, and most especially for Black, Indigenous, and People of Color (BIPOC).

Background: In 2019, City Council allocated \$40,000 to research the feasibility of launching a program in Oakland modeled after Eugene Oregon Crisis Assistance Helping Out On The Streets (CAHOOTS) model, widely recognized as a non-law enforcement mobile crisis intervention that has seen significant success since its inception 31 years ago.

With the support of the Urban Strategies Council (USC), several stakeholder groups and community members, including people in Oakland's most impacted communities, engaged in nine months of analysis to determine the best pathway forward. This work resulted in a recommendation for a pilot program in two geographic areas of Oakland.

The Oakland City Council determined during the March 2, 2021 City Council meeting that the City should house the 18-month pilot of the Mobile Assistance Community Responders of Oakland (MACRO) program within the Fire Department. The Council subsequently adopted a Resolution No. 88553 (**Attachment A**) to this effect on March 16, 2021.

After several months of planning and coordination with various departments in the City, MACRO was officially launched on April 9, 2022.

Intended MACRO Outcomes

- Decreased negative outcomes from law enforcement response to nonviolent 911 emergency calls, especially among Black, Indigenous and People of Color (BIPOC);
- Increased connections to community-based services for people in crisis, especially among Black, Indigenous, and People of Color;
- Redirection of MACRO-identified 911 calls to an alternative community response system;

Reduced Oakland Police Department & Oakland Fire Department expenses and call volume related to 911 nonviolent calls involving people with behavioral health, substance use, and unsheltered individuals.

What geographic areas will MACRO cover?

The pilot will initially launch in East and West Oakland.

- East Oakland MACRO Zone: High Street to the San Leandro Border Below Hwy 580 to the Estuary
- West Oakland MACRO Zone: Brush Street and West Grand to the Estuary

How many MACRO teams will be deployed and what will they respond to?

At the outset, there are three teams working two shifts during the 18-month pilot. Offering 16 hours of service from (7 am – 11 pm). Funding is available to initially have three teams on two shifts, seven days a week with functioning hours of 07:00-3:00 pm and 3:00-11:00 pm, respectively.

The incident calls or “call types” will be focused on non-emergency, non-violent, low acuity “quality of life” calls. Meetings between OPD & OFD were convened to review incident types and trends for days/times for service call history in the geographic identified areas for the pilot.

MACRO Crews will respond to low acuity quality of life calls in three categories: (1) Behavioral Health Issues (2) Individual Well-Being (3) Community Disturbance:

Behavioral Health Issues

- Mental Health Concern (Low)
- Mental Health Challenge (Moderate)
- Indecent Exposure (Limited)

Individual Well Being

- Wellness Check
- Sleeper
- Found Senile

Community Disturbance

- Intoxicated Group / Drunk in Public
- Noise Complaint (Auto, Music, etc.)
- Disorderly Juvenile (Individual or Group)
- Panhandling (Non-Aggressive)

When Should I call MACRO?

It is important to call MACRO at the onset of a behavioral health issue or when there is initial concern for a person's mental health & well-being. The earlier a MACRO team can begin an intervention the better chances are to de-escalate the challenge before an individual is in crisis.

When will MACRO be available to ALL of Oakland?

After thorough evaluation of the community's needs, addressing any safety issues, and a clear contingency plan, OFD will consider and plan for a 24/7 deployment with full city-wide coverage either toward the end of the pilot or once the pilot completes and all relevant data has been analyzed. The Fire Department will pursue utilizing at minimum 12 months' worth of data to quantify hourly call volumes to plan for appropriate citywide staffing.

Please see the recent MACRO Impact Report for May 22-28 (**Attachment B**) for a snapshot of the type of incidents the pilot program is responsive to thus far.

The Fire Department and City leaders are confident that the MACRO program will become a long-term solution to addressing a gap in intervention services provided by the city and county, as well as a trusted "fourth first responder" entity (alongside police, fire, ambulance services) that the community will find extremely beneficial, as the city continues to reimagine public safety.

ACTION REQUESTED OF THE SSOC

Staff Recommends The Public Safety Services Oversight Committee (SSOC) Accept The Oakland Fire Department's FY 21/22 Q2 and Q3 Measure Z Expenditure Report On Fire Department Activities To Achieve Measure Z Goals.

For questions regarding this report, please contact Michael Hunt, Chief of Staff, by phone at 510-238-6353.

Respectfully submitted,

Dr. REGINALD D. FREEMAN
Fire Chief, City of Oakland

Attachment A: MACRO Resolution No. 88553

Attachment B: MACRO Pilot Program Impact Report for May 22-28, 2022



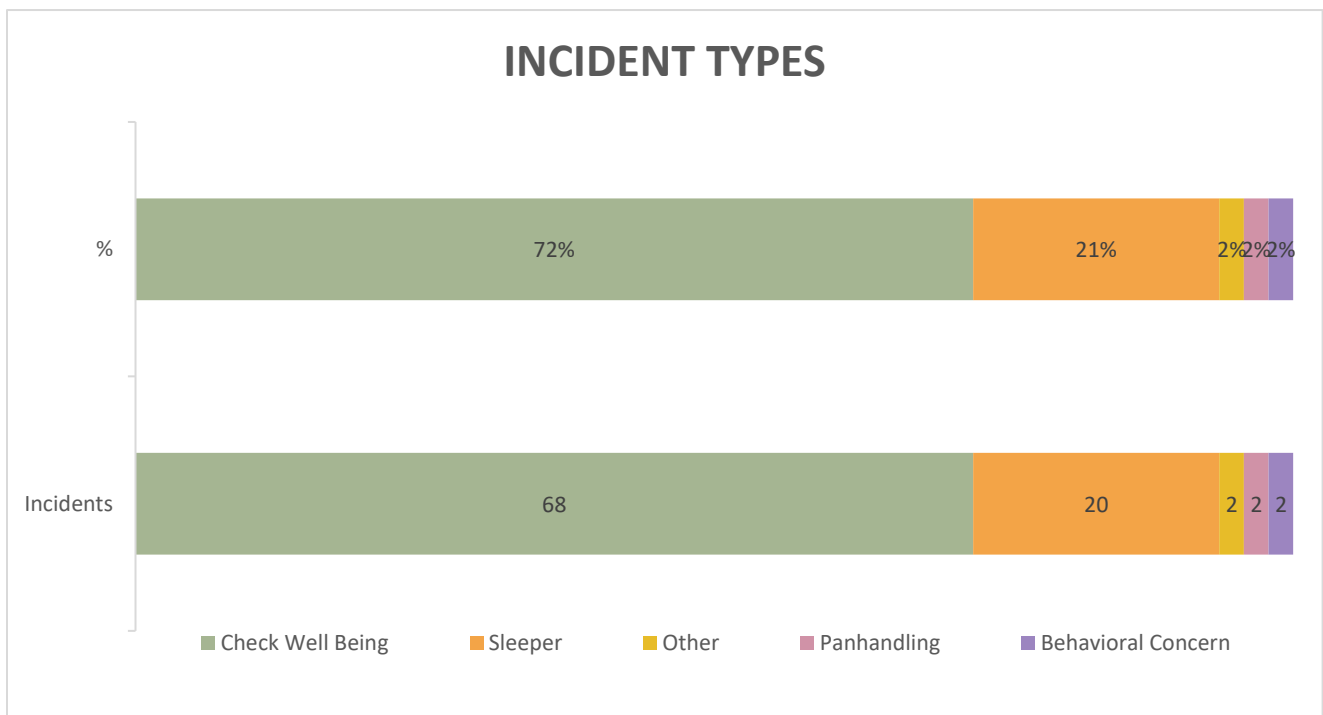
MACRO Impact from 5/22/22-5/28/22

96 Total Contacts [Approx. 14/day]

Source of Calls

On-View: MACRO Crews survey the pilot programs designated impact zones to self-dispatch, by identifying and making contact with individuals that may require MACRO support. The purpose of this practice to build familiarity with the population and the impact zones MACRO will serve. In addition, On-view interventions have been focused on identifying an incident before it becomes a call into emergency services (Police, Fire, or Medical).

	Incidents	%
Check Well Being	68	72%
Sleeper	20	21%
Other	2	2%
Panhandling	2	2%
Behavioral Concern	2	2%
Total	94	100%





CITY OF
OAKLAND

MACRO

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MACRO Impact from 5/22/22-5/28/22

96 Total Contacts [Approx. 14/day]

Incident Definitions:

Wellness Check: MACRO Responders identify people at risk of harm and seek to help the person minimize or decrease any safeguarding risks. Crews ascertain whether the individual is alive, breathing and conscious but are limited to providing basic medical care, calling for medical transport, and offering information on organizations that can provide further services.

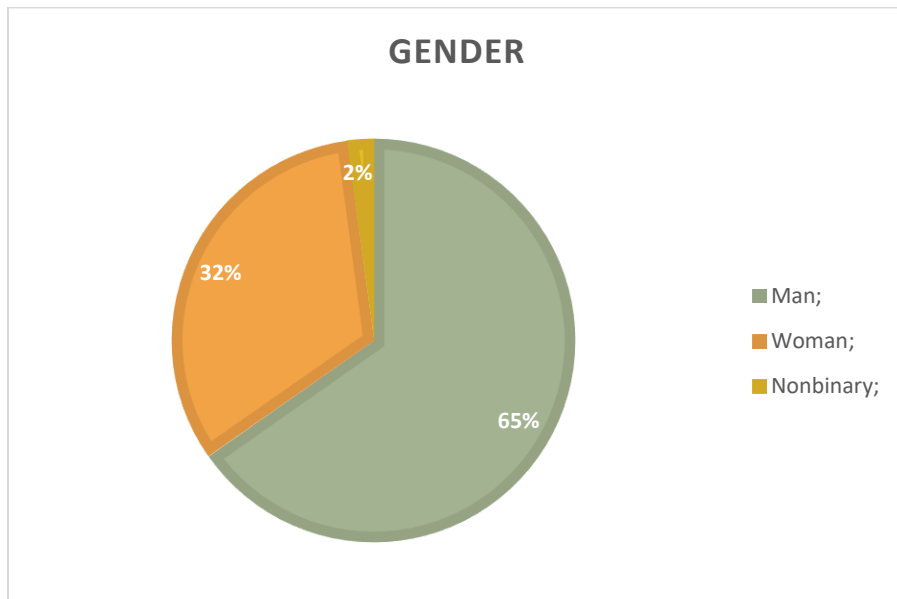
Sleeper: A **Wellness Check** performed with an individual who is first identified as sleeping.

Behavioral Health Concern: A person struggling with their behavioral health brought on by stress, addiction, depression, anxiety, relationship problems, grief, mood disorders, or other psychological concerns that interfere with their behaviors or cognition.

Indecent Exposure: The exposure of one's body, especially the genitals or a woman's breasts, in a public place or in a way considered offensive.

Panhandling: Any solicitation made in person upon any street or public place in which a person requests an immediate donation from another person. The term does not include passively standing or sitting.

Demographic of those Served:

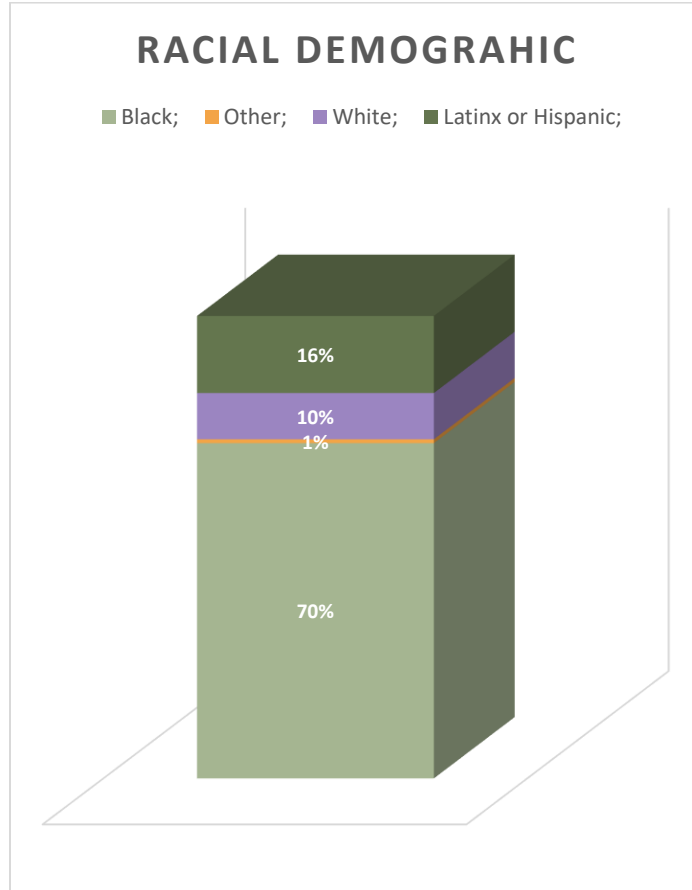


Please direct questions to Dena Delaviz at ddelaviz@oaklandca.gov.



MACRO Impact from 5/22/22-5/28/22

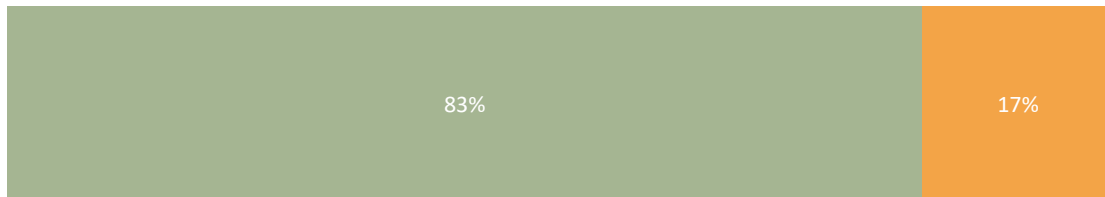
96 Total Contacts [Approx. 14/day]



- 4% Declined to State their Race

MEDICAL INSURANCE STATUS

■ No Medical Insurance ■ MediCal ■ Medicare ■ Private Medical Insurance





CITY OF
OAKLAND

MACRO

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MACRO Impact from 5/22/22-5/28/22

96 Total Contacts [Approx. 14/day]

Reference Number	Date	Narrative
799	5/22/22 9:34AM	MACRO team followed up with person's status on having used prior referral to West Oakland Health Clinic for care regarding two hernias. Person updated team that he is planning on going to clinic tomorrow morning.
817	5/23/22 12:04PM	MACRO 4 ON SCENE FOR A RECIPIENT WHO TALKED ABOUT WANTING TRANSPORT TODAY. MACRO 4 CALLED CARES NAVIGATION CENTER AND THEY SAID THEY ARE READY FOR RECIPIENT. MACRO 4 GAVE RECIPIENT ONE WATER, 2 SNACKS. RECIPIENT GOT INTO VAN AND WAS TRANSPORTED TO CARES. RECIPIENT WAS CHECKED INTO CARES BY MACRO TEAM. RECIPIENT WAS VERY THANKFUL TO MACRO 4 TEAM FOR TRANSPORT. MACRO CALL COMPLETE.
820	5/23/22 1:47PM	While MACRO team was leaving area near CARES facility, community member requested assistance someone. MACRO team made contact and person identified themselves and gave DOB. Individual accepted snack and hydration electrolyte pack. Individual requested vitals check. Person was in apparent good health and good spirits.
823	5/23/22 2:26PM	MACRO team observed a domestic incident. Team called the OPD at the request of the participant. OPD was notified; EMT did an assessment, no further medical attention was needed. Cops arrived on scene; MACRO team did a warm hand off.
851	5/25/22 3:03PM	MACRO arrived on scene for sleeper found in prone position in rear of gas station lot. MACRO EMT assessed responsiveness verbally, with no response. Person awoke via trap pinch and was presented as AXO 2 GCS 14 and somnolent when speaking and could not stand without assistance. Person was perceived to have c/c of ALOC and 911 ambulance transport was requested. Handover report given to Fire upon arrival and MACRO team was released by Fire Engine.



CITY ATTORNEY'S OFFICE

OAKLAND CITY COUNCIL

RESOLUTION NO. _____ C.M.S.

INTRODUCED BY COUNCILMEMBER DAN KALB AND
COUNCIL PRESIDENT NIKKI FORTUNATO BAS

RESOLUTION DIRECTING THE CITY ADMINISTRATOR TO EXPLORE AND IMPLEMENT OPTION(S) FOR EXPEDITING THE ONE-YEAR PILOT PHASE OF THE MOBILE ASSISTANCE COMMUNITY RESPONDERS OF OAKLAND (MACRO) PROGRAM, INCLUDING BUT NOT LIMITED TO: (1) CONTRACTING WITH THE COUNTY OF ALAMEDA, FOR COUNTY MENTAL HEALTH SPECIALISTS, CIVILIAN EMERGENCY MEDICAL TECHNICIANS (EMTS) AND OTHER COUNTY STAFF, AND/OR EXPEDITIOUSLY HIRING AND TRAINING LIMITED-DURATION CITY STAFF; (2) DIRECTING THE CITY ADMINISTRATOR TO RETURN TO COUNCIL WITH MONTHLY PROGRESS REPORTS, PRESENT TO THE COUNCIL ANY LEGISLATION NECESSARY TO EXPEDITE THE MACRO PROGRAM, INCLUDING STAFFING AND BUDGETING FOR IMPLEMENTING THE PROGRAM, AFTER CONSIDERING URBAN STRATEGIES COUNCIL'S RECOMMENDATIONS AND RECEIVING INPUT FROM LABOR REPRESENTATIVES, CITY DEPARTMENTS, AND COMMUNITY ORGANIZATIONS AND MEMBERS; (3) DIRECTING THE CITY ADMINISTRATOR TO CONTRACT FOR AN EVALUATION OF THE INITIAL PHASE OF MACRO; (4) DIRECTING THE CITY ADMINISTRATOR TO RETURN BY APRIL 20, 2021 WITH THE APPROPRIATE LEGISLATION TO ALLOCATE OR APPROPRIATE FUNDS, FOR 1.0 FULL TIME EQUIVALENT POSITION IN THE MACRO PROGRAM TO MANAGE THE PROGRAM; AND (5) DIRECTING THE CITY ADMINISTRATOR TO RETURN TO THE COUNCIL, AFTER COMMUNITY INPUT, WITH RECOMMENDATIONS FOR ADDING ADDITIONAL CATEGORIES OF CALLS FOR SERVICE AFTER THE INITIAL PHASE

WHEREAS, in the 2019-2020 Mid-cycle budget, the Oakland City Council included Forty Thousand dollars (\$40,000) for Urban Strategies Council to research the feasibility of a CAHOOTS-like program in Oakland, and after a year of consultations with stakeholders, including the most impacted community members, Urban Strategies provided a comprehensive analysis and recommendations of the contours of a pilot program in two Oakland areas, recommending a launch that will cost approximately Three Million Ninety Thousand Dollars (\$3,090,000); and

WHEREAS, the structure of the proposed pilot program includes: a more appropriate, non-police response to non-violent/non-felony calls; a model unique to Oakland; a proposal that improves Oakland Police Department (OPD) response time to urgent calls; a design based on community members helping their own communities; a program that can save the City money and lives while the community demands a call to reinvest in the community and allow for the police to spend more time solving crime; and

WHEREAS, the issues of police misconduct, excessive use of force and their accountability to the communities they serve are at the forefront of public and political debate as America recently witnessed the murder of George Floyd and learned of the details of Breonna Taylor’s homicide by police. Community efforts to address these types of issues in Oakland have a long history –Black and Brown residents have historically distrusted the police and engaged in resistance and struggle to envision new approaches to public safety and police/community relations; and

WHEREAS, as many times as police are called for cases with individuals who have mental health issues, a police response can go seriously wrong and even lead to death. Interactions with police add unnecessary stress and tension to a difficult situation and frequently have a delayed response. Recently, community activism has focused on one specific area of concern: how police respond to 911 non-violent and mental health- related calls; and

WHEREAS, in 2020, the Department of Violence Prevention (DVP) conducted a competitive Request for Qualifications (RFQ) process to identify an experienced, appropriate service provider to implement the MACRO pilot program and received five proposals in response to the RFQ. Following an evaluation of the responses to the RFQ, in January and February 2021, the proposal from Bay Area Community Services Incorporated obtained the highest score for the implementation of the MACRO Pilot Project in accord with Specification No. 239506; and

WHEREAS, before the March 2 meeting of the City Council, the three highest scoring applicants that responded to the RFQ withdrew their proposals to implement the MACRO pilot program; and

WHEREAS, at the March 2 meeting of the City Council, Council President Bas made a motion seconded by Councilmember Kalb authorizing and directing the City Administrator to explore options for expediting the one-year pilot phase of the MACRO program within the Fire Department, including but not limited to (1) contracting with the County of Alameda, including but not limited to county mental health specialists, and/or (2) expeditiously hiring and training limited-duration employees within the Fire Department’s newly designated Division, and/or (3) entering into professional services agreement(s) with one or more nonprofits qualified in mental health outreach; and (4) directing the City Administrator to return to the Council on March 16 to report his progress and recommend legislation he needs to expedite the MACRO pilot, including for staffing and budgeting of the designated Division, after considering the Urban Strategies Council (USC) recommendations and input from Labor Representatives and City departments as appropriate; and (5) directing the City Administrator to retain an independent consultant to evaluate the initial phase of MACRO and to develop recommendations, with community input, for adding additional categories of calls for services after the initial phase (the “March 2, 2021 Motion”); and

WHEREAS, while the MACRO program will be established in the Fire Department pursuant to Chapter 2.29 of the Oakland Municipal Code, and may initially include a combination of limited duration employees and a contract with the County, it is the desire and the goal of the Council that the MACRO civilian crisis response program become a city program with permanent city employees, and that the City Administrator work diligently to create any necessary permanent job classifications to facilitate ultimately housing the program in-house.

WHEREAS, community engagement and input are essential to MACRO's effectiveness, and many community and labor organizations have been engaged in the process of developing MACRO thus far; and

WHEREAS, training of the MACRO team is essential to its effectiveness, and such training should advance the goal of MACRO to create a transformative alternative response to police, where community members that have been at the center of violence (as victims or perpetrators) are considered for hire as responders. Training should be led by community organizations and experts with, expertise and qualifications in mental health response, de-escalation, and working with Oakland's most impacted communities including individuals who have been involved in the criminal legal system, unsheltered individuals, domestic violence survivors, youth, survivors of state violence, among others, and should be representative of the communities being served; and

WHEREAS, MACRO shall continue to engage community and labor organizations as it develops to ensure input and involvement of the most impacted communities; and

WHEREAS, the City Council intends to create an Advisory Board for the purpose of serving as an advisory partner to the Oakland Fire Department in developing MACRO, which members shall include, but not be limited to, experts in the provision of emergency and/or crisis and/or mental health services who have experience working with Oakland's most impacted communities, including individuals who have been involved with the criminal legal system, unsheltered individuals, domestic violence survivors, youth, survivors of state violence; and members shall be representative of the communities being served; and

WHEREAS, other cities have successfully launched similar programs; for example, Olympia, WA, Portland, OR, and Albuquerque, NM have undertaken similar programs using in-house staffing models to provide civilian response; and

WHEREAS, cities including San Francisco and Los Angeles have partnered with private foundations to resource these alternative response programs, and Oakland should seek private partners to invest in this important work in our city; now, therefore, be it

RESOLVED, MACRO shall center the input from the most impacted communities in Oakland, including individuals who have been involved in the criminal legal system, unsheltered individuals, domestic violence survivors, youth, and survivors of state violence, among others; and be it

FURTHER RESOLVED, that the City Administrator shall explore and implement option(s) for expediting the one-year pilot phase of MACRO, including but not limited to contracting with the County of Alameda, for county mental health specialists, civilian emergency

medical technicians (EMTs) and other county agencies, and/or expeditiously hiring and training limited duration city employees; and be it

FURTHER RESOLVED, that the City Council directs the City Administrator to return by April 20, 2021 with the appropriate legislation to allocate or appropriate funds, whichever is required, for 1.0 Full Time Equivalent (FTE) in the MACRO program to manage it; and be it

FURTHER RESOLVED, that the City Administrator shall return to Council with monthly progress reports and present to the City Council any legislation necessary to expedite the MACRO program, including for staffing and budgeting to implement the program, after considering Urban Strategies Council's recommendations and receiving input from labor representatives, City Departments, and community organizations and members; and be it

FURTHER RESOLVED, that the City Administrator shall retain an independent consultant to evaluate the initial phase of MACRO; and be it

FURTHER RESOLVED, that the City Administrator shall return to the Council, after community input, with recommendations for adding additional categories of calls for service after the initial phase; and be it

FURTHER RESOLVED, that this Resolution shall supersede Council's March 2, 2021 Motion to the extent the Motion conflicts with or is inconsistent with this Resolution.

IN COUNCIL, OAKLAND, CALIFORNIA,

PASSED BY THE FOLLOWING VOTE:

AYES - FIFE, GALLO, KALB, KAPLAN, REID, TAYLOR, THAO AND
PRESIDENT FORTUNATO BAS

NOES –

ABSENT –

ABSTENTION –

ATTEST: _____

ASHA REED
City Clerk and Clerk of the Council of the
City of Oakland, California