

# New Bulky Program for All Oakland Residents

## What's New?

**Tenants may now directly schedule a bulky curbside pickup without property manager involvement.**

Tenants can now schedule curbside bulky pickup by contacting Waste Management of Alameda County (WMAC) directly and without going through their property managers. Additionally, tenants may schedule appointments to drop-off bulky items and other items at the Davis Street Resource Recovery Complex in San Leandro. Tenants can call WMAC at 1-888-WM-BULKY to schedule a curbside bulky pickup or a bulky drop-off appointment. Each unit can receive one bulky curbside pickup and one bulky drop-off appointment each calendar year.



## More Capacity

Every unit in the building can set out up to **4 cubic yards** of bulky waste for each individually scheduled curbside pickup appointment. Bulky waste includes furniture, bagged trash, and other items that do not fit into the curbside cart or bin. In addition to the 4 cubic yards, residents can set out a limited number of large items like appliances, mattresses, electronics and tires. See reverse side for a list of acceptable items. **Please post or share the back side of this flyer with your residents.**

Property managers can still schedule bulky pickup services for their property. WMAC provides managers and tenants instructions to help make this new program a success. Visit [OaklandRecycles.com/Bulky](https://OaklandRecycles.com/Bulky) for complete set out instructions.

## How it Works



Tenant calls or schedules an appointment online for a bulky curbside pickup\*.



Tenant information is gathered, including email (if possible), address and unit number. The property's account is looked up and verified.



A confirmation with setout instructions is sent by email or postcard to both you and the tenant. The postcard or email will contain the tenant's name, unit number and date of pickup.

**TIP:** Work with your tenants on the best location for setting out bulky items.

## Update Your WMAC Account Contact Information!

Please make sure your property manager contact information is current, including a valid email address\*.

Call 510-613-8710 or visit [wm.com/mypreferences](https://wm.com/mypreferences).

\*Curbside bulky pickup confirmation will be emailed to the address associated with your account.

\*Property managers will not be contacted if a tenant schedules a bulky drop-off appointment.

# CITY OF OAKLAND APARTMENT & CONDO RESIDENT BULKY JUNK DISPOSAL PROGRAM

Tenants may now directly schedule a bulky drop-off or curbside pickup without property manager involvement.



## NEW SERVICE! BULKY DROP-OFF

Schedule a one-time drop-off of up to four cubic yards of bulky waste at the Davis Street Resource Recovery Complex in San Leandro - for FREE.



## CURBSIDE PICKUP

NEW TO YOU! Directly schedule with WMAC an appointment to get rid of up to four cubic yards of waste, plus a limited number of large items - for FREE.

1

Call **1-888-WM-Bulky**  
(1-888-962-8559) or visit  
[OaklandRecycles.com/Bulky](http://OaklandRecycles.com/Bulky)

2

Mark your appointment on your calendar.  
A confirmation with detailed instructions will be  
emailed or mailed to you.

We highly recommend providing a valid email address when making appointments to ensure immediate confirmation with further instructions and informational links.

## APARTMENT/CONDO BULKY JUNK CURBSIDE PICKUP INSTRUCTIONS

Place items at the curb by 6 a.m. on the day of your appointment to ensure collection. Do not place items curbside more than one day before your scheduled pick up date or you may be subject to a City fine. Do not place more than the allowed amount. Please see list of acceptable and unacceptable items.

## WHAT CAN I SET OUT?

### Large Items:

(Please keep separate from other items)

- 1 appliance
- 2 mattress or box springs
- 2 automobile tires or smaller (rims ok)
- 2 computer monitors, CPUs or TVs
- Consumer electronics

### Additional Accepted Items:

- Scrap metal
- Cardboard (flattened & bundled)
- Plant debris (paper bagged)
- Branches (4ft long, 6 in. wide limit) and clean wood (must be bundled)

**Up to 4 cubic yard of trash**  
(3 ft x 3 ft x 12 ft, approx.)

### Can include:

- Furniture and carpets
- Non-hazardous items (box or bag loose items),
- Painted wood/doors, home remodeling debris



## NOT ALLOWED:

No hazardous or medical waste. No rocks, dirt or concrete. Nothing over 75lbs except appliances and furniture.

For hazardous waste, visit [StopWaste.org/HHW](http://StopWaste.org/HHW) or call (800) 606-6606.