

EMPLOYEE

BENEFITS 2021 GUIDE



CITY OF OAKLAND

Full-Time &
Permanent Part-Time Employees

Employee Benefits Guide

FULL-TIME & PERMANENT PART-TIME EMPLOYEES

2021

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If you (and/or your dependents) have Medicare or you will become eligible for Medicare in the next 12 months, a Federal law gives you more choices about your prescription drug coverage.

Please see page 38 for more details.

The information in this brochure is a general outline of the benefits offered under the City of Oakland's benefits program. Specific details and plan limitations are provided in the Summary Plan Descriptions (SPD), which is based on the official Plan Documents that may include policies, contracts and plan procedures. The SPD and Plan Documents contain all the specific provisions of the plans. In the event that the information in this brochure differs from the Plan Documents, the Plan Documents will prevail.

Employee Benefits Package Overview

- CalPERS Medical
- Dental
- Vision
- Medical Waiver Plan – Cash-In-Lieu
- Flexible Spending Accounts
- Commuter Benefits
- Group & Supplemental Life Insurance
- Employee Assistance Program (EAP)
- Guaranteed Ride Home (GRH)
- Pension Benefits
- Deferred Compensation



Contact Information

Benefits Contacts

You may contact the below benefit carriers or visit the following websites to confirm eligibility and verify coverage:

Employee Benefits Program	Benefits Representative	Contact Information
Benefits Coordinator	Tami Honda	510.238.6891 thonda@oaklandca.gov
Benefits Enrollment Questions New Hire Benefit Enrollment	Adrienne Cooper	510.238.6474 benefitsadmin@oaklandca.gov
COBRA	Denise Carter	510.238.7446 dcarter@oaklandca.gov
	Administrator: Navia Benefits Solutions	877.920.9675 cobra@naviabenefits.com
Deferred Compensation	Michael McGhee ICMA-RC (Investment Option Inquiry Only)	510.238.6485 mmcghee@icmarc.org
	Michael Akanji	510.238.7445 makanji@oaklandca.gov
Medical, Dental & Vision	Lisa Lavatai Departments: All Departments (excluding Police and Fire)	510.238.6769 benefitsadmin@oaklandca.gov
	Adrienne Cooper Departments: Fire and Police	510.238.6474 benefitsadmin@oaklandca.gov
Other Benefits		
<ul style="list-style-type: none"> Flexible Spending Arrangement Program Health Care FSA Day Care FSA Commuter Benefits 	Denise Carter	510.238.7446 dcarter@oaklandca.gov
<ul style="list-style-type: none"> Life Insurance (Non-Sworn) The Hartford 	Denise Carter	510.238.7446 dcarter@oaklandca.gov
<ul style="list-style-type: none"> Family Medical Leave Act (FMLA) Pregnancy Disability and Bonding The Hartford <ul style="list-style-type: none"> Disability Insurance Long Term & Short Term (Non-Sworn) 	Donella Williams	510.238.6488 dwilliams3@oaklandca.gov
Guaranteed Ride Home	Tami Honda	510.238.6891 thonda@oaklandca.gov
Non-PERS Kaiser	Tami Honda	510.238.6891 thonda@oaklandca.gov

Contact Information (continued)

Risk Contacts

Employee Benefits Program	Benefits Representative	Contact Information
Risk Administration	Andrew Lathrop – Manager	510.238.7165 alathrop@oaklandca.gov
<ul style="list-style-type: none">Administrative SupportSafety Shoe Program, Health and Wellness	Erika Turner	510.238.7660 eturner@oaklandca.gov
<ul style="list-style-type: none">Employee Assistance ProgramThreat AssessmentCAL/OSHA Programs	Greg Elliott	510.238.4993 gelliott@oaklandca.gov
<ul style="list-style-type: none">ErgonomicsSafety, Health & WellnessVDT Glasses	Lana Chan	510.238.7971 LChan2@oaklandca.gov
<ul style="list-style-type: none">Risk – Contracts & Insurance	Michael Bailey	510.986.2898 mbailey@oaklandca.gov
<ul style="list-style-type: none">Workers' CompensationFair Employment Housing Act (FEHA)Americans with Disabilities Act (ADA)	Mary Baptiste	510.238.2270 mbaptiste@oaklandca.gov
<ul style="list-style-type: none">Family Medical Leave Act FMLAState Disability Insurance (1021)Paid Family Leave (Non-sworn)Unemployment (EDD)	Michael Akanji	510.238.7445 makanji@oaklandca.gov



Contact Information (continued)

You may also contact the below benefit carriers or visit the following websites to confirm eligibility and verify coverage:

Employee Benefits Program	Phone Number	Web Site
Medical		
• CalPERS	888.225.7377	https://my.calpers.ca.gov
Dental		
• Delta Dental – Group No. 00558	800.765.6003	www.deltadentalins.com
• DeltaCare – Group No. 76003	800.422.4234	www.deltadentalins.com
Vision		
• Vision Service Plan – Group No. 00 826401	800.877.7195	www.vsp.com
Health Care and Day Care FSA		
• Navia Health Care FSA & Day Care FSA	800.669.3539	https://www.naviabenefits.com or customerservice@naviabenefits.com
COBRA Administration		
• Navia COBRA	877.920.9675	cobra@naviabenefits.com
Commuter Benefits		
• GoNavia Commuter Benefits	800.669.3539	https://www.naviabenefits.com
• Guaranteed Ride Home Program	510.433.0320	ridehome@alamedactc.org
Life and Disability Insurance		
• The Hartford - Life Insurance & Disability Insurance Long & Short Term	800.523.2233	www.thehartford.com
Employee Assistance Program (EAP)		
• Claremont EAP	800.834.3773	www.claremonteap.com
Deferred Comp		
• ICMA-RC	800.669.7400	https://www.icmarc.org/city-of-oakland-457-plan.html



2021 Payroll Calendar

JANUARY							FEBRUARY							MARCH						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
					1	2		1	2	3	4	5	6		1	2	3	4	5	6
3	4	5	6	7	8	9	7	8	9	10	11	12	13	7	8	9	10	11	12	13
10	11	12	13	14	15	16	14	15	16	17	18	19	20	14	15	16	17	18	19	20
17	18	19	20	21	22	23	21	22	23	24	25	26	27	21	22	23	24	25	26	27
24	25	26	27	28	29	30	28							28	29	30	31			
31																				
APRIL							MAY							JUNE						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
				1	2	3							1		1	2	3	4	5	
4	5	6	7	8	9	10	2	3	4	5	6	7	8	6	7	8	9	10	11	12
11	12	13	14	15	16	17	9	10	11	12	13	14	15	13	14	15	16	17	18	19
18	19	20	21	22	23	24	16	17	18	19	20	21	22	20	21	22	23	24	25	26
25	26	27	28	29	30		23	24	25	26	27	28	29	27	28	29	30			
							30	31												
JULY							AUGUST							SEPTEMBER						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
				1	2	3	1	2	3	4	5	6	7 8			1	2	3	4	
4	5	6	7	8	9	10	9	10	11	12	13	14	15	5	6	7	8	9	10	11
11	12	13	14	15	16	17	16	17	18	19	20	21	22	12	13	14	15	16	17	18
18	19	20	21	22	23	24	23	24	25	26	27	28	29	19	20	21	22	23	24	25
25	26	27	28	29	30	31	30	31						26	27	28	29	30		
OCTOBER							NOVEMBER							DECEMBER						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
					1	2		1	2	3	4	5	6			1	2	3	4	
3	4	5	6	7	8	9	7	8	9	10	11	12	13	5	6	7	8	9	10	11
10	11	12	13	14	15	16	14	15	16	17	18	19	20	12	13	14	15	16	17	18
17	18	19	20	21	22	23	21	22	23	24	25	26	27	19	20	21	22	23	24	25
24	25	26	27	28	29	30	28	29	30					26	27	28	29	30	31	
31																				

2021 Holiday Schedule

2021 Holiday	Date		Day of the Week
	Month	Day	
New Year's Day	January	01	Friday
Dr. Martin Luther King, Jr. Day	January	18	Monday
Lincoln's Birthday	February	12	Friday
President's Day	February	15	Monday
Memorial Day	May	31	Monday
Independence Day	July	04	Sunday
Labor Day	September	06	Monday
Admissions Day	September	09	Thursday
Veterans Day	November	11	Thursday
Thanksgiving Day	November	25	Thursday
Day After Thanksgiving	November	26	Friday
Christmas Day	December	25	Saturday

Holidays that fall on Saturday, Sunday or Regular Day Off

In the event that a designated holiday falls upon a normal day off which is either a Saturday; as to an employee who works a Monday through Friday workweek, or the first day off a normal scheduled two day off, as to an employee whose workweek is one other than Monday through Friday, shall thereafter receive one (1) additional day of vacation.

In the event that a designated holiday falls upon a normal day off which is either a Sunday; as to an employee who works a Monday through Friday workweek, or the second day off a normal scheduled two day off, as to an employee whose workweek is one other than Monday through Friday, shall receive the next following day off.

Christmas Eve and New Year's Eve

An employee whose regular workweek is Monday through Friday, and December 24th and December 31st occur on a Saturday or Sunday, or employees that are required to work on both December 24th and December 31st shall be entitled to one of the following:

- One half of the work-shift as paid time off on both the Friday preceding Christmas Eve and the Friday preceding New Year's Eve (when December 24th and December 31st falls on a Saturday or Sunday) or One half of the work-shift on both the above days; **or**
- One full work-shift as paid time off on either the Friday preceding Christmas Eve or the Friday preceding New Year's Eve (when December 24th and December 31st falls on a Saturday or Sunday) or One full work-shift as paid time off on either of the above days.

Local 1021

- **One half of the work shift as paid time off on two of the following:** December 24th, December 26th, December 31st, or January 2nd; **or**
- One full work shift as paid time off on December 24th, December 26th, December 31st, or January 2nd.

Rates: Full-Time Employees

Monthly Medical Plan Rates for Eligible Permanent Full-Time Employees (excludes Sworn Fire)

Effective January 1, 2021

Medical Plans	REGION 1 Counties: Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, Del Norte, El Dorado, Glenn, Humboldt, Lake, Lassen, Marin, Mariposa, Mendocino, Merced, Modoc, Mono, Monterey, Napa, Nevada, Placer, Plumas, Sacramento, San Benito, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Sutter, Tehama, Trinity, Tuolumne, Yolo, and Yuba					
	Monthly Premium Cost			Monthly Employee Contribution		
	Employee Only	Employee + 1	Employee + 2 or more	Employee Only	Employee + 1	Employee + 2 or more
Anthem EPO Del Norte	\$935.84	\$1,871.68	\$2,433.18	\$122.20	\$244.40	\$317.72
Anthem Select HMO	\$925.60	\$1,851.20	\$2,406.56	\$111.96	\$223.92	\$291.10
Anthem Traditional HMO	\$1,307.86	\$2,615.72	\$3,400.44	\$494.22	\$988.44	\$1,284.98
Blue Shield Access+ HMO	\$1,170.08	\$2,340.16	\$3,042.21	\$356.44	\$712.88	\$926.75
Blue Shield Access EPO	\$1,170.08	\$2,340.16	\$3,042.21	\$356.44	\$712.88	\$926.75
Blue Shield Trio	\$880.50	\$1,761.00	\$2,289.30	\$66.86	\$133.72	\$173.84
Health Net SmartCare HMO	\$1,120.21	\$2,240.42	\$2,912.55	\$306.57	\$613.14	\$797.09
Kaiser (CA) HMO	\$813.64	\$1,627.28	\$2,115.46	\$0.00	\$0.00	\$0.00
PERS Choice	\$935.84	\$1,871.68	\$2,433.18	\$122.20	\$244.40	\$317.72
PERS Select	\$566.67	\$1,133.34	\$1,473.34	\$0.00	\$0.00	\$0.00
PERSCare	\$1,294.69	\$2,589.38	\$3,366.19	\$481.05	\$962.10	\$1,250.73
PORAC (POLICE ONLY)	\$799.00	\$1,725.00	\$2,199.00	\$0.00	\$97.72	\$83.54
United HealthCare HMO	\$941.17	\$1,882.34	\$2,447.04	\$127.53	\$255.06	\$331.58
Western Health Advantage	\$757.02	\$1,514.04	\$1,968.25	\$0.00	\$0.00	\$0.00

Medical Plans	REGION 2 Fresno, Imperial, Inyo, Kern, Kings, Madera, Orange, San Diego, San Luis Obispo, Santa Barbara, Tulare, and Ventura					
	Monthly Premium Cost			Monthly Employee Contribution		
	Employee Only	Employee + 1	Employee + 2 or more	Employee Only	Employee + 1	Employee + 2 or more
Anthem Select HMO	\$674.69	\$1,349.38	\$1,754.19	\$0.00	\$0.00	\$0.00
Anthem Traditional HMO	\$1,046.04	\$2,092.08	\$2,719.70	\$232.40	\$464.80	\$604.24
Blue Shield Access+ HMO	\$938.96	\$1,877.92	\$2,441.30	\$125.32	\$250.64	\$325.84
Blue Shield Trio	\$722.56	\$1,445.12	\$1,878.66	\$0.00	\$0.00	\$0.00
Health Net Salud y Mas	\$458.66	\$917.32	\$1,192.52	\$0.00	\$0.00	\$0.00
Health Net SmartCare HMO	\$769.11	\$1,538.22	\$1,999.69	\$0.00	\$0.00	\$0.00
Kaiser (CA) HMO	\$669.77	\$1,339.54	\$1,741.40	\$0.00	\$0.00	\$0.00
PERS Choice	\$783.19	\$1,566.38	\$2,036.29	\$0.00	\$0.00	\$0.00
PERS Select	\$476.92	\$953.84	\$1,239.99	\$0.00	\$0.00	\$0.00
PERSCare	\$1,115.68	\$2,231.36	\$2,900.77	\$302.04	\$604.08	\$785.31
PORAC (POLICE ONLY)	\$749.00	\$1,499.00	\$1,960.00	\$0.00	\$0.00	\$0.00
Sharp	\$632.27	\$1,264.54	\$1,643.90	\$0.00	\$0.00	\$0.00
United HealthCare HMO	\$723.84	\$1,447.68	\$1,881.98	\$0.00	\$0.00	\$0.00

IMPORTANT NOTE - You must verify the plan is available in your home or work zip code area.

Rates: Full-Time Employees (continued)

Monthly Medical Plan Rates for Eligible Permanent Full-Time Employees (excludes Sworn Fire)

Effective January 1, 2021

Medical Plans	REGION 3 Los Angeles, Riverside, San Bernardino					
	Monthly Premium Cost			Monthly Employee Contribution		
	Employee Only	Employee + 1	Employee + 2 or more	Employee Only	Employee + 1	Employee + 2 or more
Anthem Select HMO	\$639.10	\$1,278.20	\$1,661.66	\$0.00	\$0.00	\$0.00
Anthem Traditional HMO	\$984.21	\$1,968.42	\$2,558.95	\$170.57	\$341.14	\$443.49
Blue Shield Access+ HMO	\$834.88	\$1,669.76	\$2,170.69	\$21.24	\$42.48	\$55.23
Blue Shield Trio	\$660.49	\$1,320.98	\$1,717.27	\$0.00	\$0.00	\$0.00
Health Net Salud y Mas	\$412.88	\$825.76	\$1,073.49	\$0.00	\$0.00	\$0.00
Health Net SmartCare HMO	\$691.48	\$1,382.96	\$1,797.85	\$0.00	\$0.00	\$0.00
Kaiser (CA) HMO	\$669.84	\$1,339.69	\$1,741.60	\$0.00	\$0.00	\$0.00
PERS Choice	\$761.23	\$1,522.46	\$1,979.20	\$0.00	\$0.00	\$0.00
PERS Select	\$459.94	\$919.88	\$1,195.84	\$0.00	\$0.00	\$0.00
PERSCare	\$1,036.07	\$2,072.14	\$2,693.78	\$222.43	\$444.86	\$578.32
PORAC (POLICE ONLY)	\$725.00	\$1,450.00	\$1,894.00	\$0.00	\$0.00	\$0.00
United HealthCare HMO	\$720.89	\$1,441.78	\$1,874.31	\$0.00	\$0.00	\$0.00

IMPORTANT NOTE - You must verify the plan is available in your home or work zip code area.



The information described on this page is only intended to be a summary of benefits. It does not describe or include all benefit provisions, limitations, exclusions, or qualifications for coverage. Please review plan documents for full details. If there are any conflicts with information provided on this page, the plan documents will prevail.

Rates: Full-Time Employees (continued)

Monthly Medical Plan Rates for Eligible Permanent Full-Time Employees (excludes Sworn Fire)

Effective January 1, 2021

Medical Plans	REGION - OUT OF STATE					
	Monthly Premium Cost			Monthly Employee Contribution		
	Employee Only	Employee + 1	Employee + 2 or more	Employee Only	Employee + 1	Employee + 2 or more
PERS Choice	\$760.17	\$1,520.34	\$1,976.44	\$0.00	\$0.00	\$0.00
PERSCare	\$1,008.08	\$2,016.16	\$2,621.01	\$194.44	\$388.88	\$505.55
PORAC (POLICE ONLY)	\$899.00	\$1,850.00	\$2,223.00	\$85.36	\$222.72	\$107.54

IMPORTANT NOTE - You must verify the plan is available in your home or work zip code area.

Dental & Vision Rates

Benefit Plan	Employee Only	Employee + 1	Employee + Family
Delta Dental PPO			
<ul style="list-style-type: none"> City's Contribution: \$101.20 Total Premium Cost: \$101.20 	\$0	\$0	\$0
DeltaCare HMO			
<ul style="list-style-type: none"> City's Contribution: \$33.56 Total Premium Cost: \$33.56 	\$0	\$0	\$0
Vision Service Plan			
<ul style="list-style-type: none"> Employee Only <ul style="list-style-type: none"> City's Contribution: \$8.66 Total Premium Cost: \$8.66 	\$0	-	-
<ul style="list-style-type: none"> Employee + 1 <ul style="list-style-type: none"> City's Contribution: \$17.32 Total Premium Cost: \$17.32 	-	\$0	-
<ul style="list-style-type: none"> Employee + Family <ul style="list-style-type: none"> City's Contribution: \$20.33 Total Premium Cost: \$20.33 	-	-	\$0

Rates: Permanent Part-Time Employees

Monthly Medical Plan Rates for Eligible Permanent Part-Time Employees

Effective January 1, 2021

Medical Plans	REGION 1 Counties: Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, Del Norte, El Dorado, Glenn, Humboldt, Lake, Lassen, Marin, Mariposa, Mendocino, Merced, Modoc, Mono, Monterey, Napa, Nevada, Placer, Plumas, Sacramento, San Benito, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Sutter, Tehama, Trinity, Tuolumne, Yolo, and Yuba					
	Monthly Premium Cost			Monthly Employee Contribution		
	Employee Only	Employee + 1	Employee + 2 or more	Employee Only	Employee + 1	Employee + 2 or more
Anthem EPO Del Norte	\$935.84	\$1,871.68	\$2,433.18	\$325.61	\$651.22	\$846.59
Anthem Select HMO	\$925.60	\$1,851.20	\$2,406.56	\$315.37	\$630.74	\$819.97
Anthem Traditional HMO	\$1,307.86	\$2,615.72	\$3,400.44	\$697.63	\$1,395.26	\$1,813.85
Blue Shield Access+ HMO	\$1,170.08	\$2,340.16	\$3,042.21	\$559.85	\$1,119.70	\$1,455.62
Blue Shield Access EPO	\$1,170.08	\$2,340.16	\$3,042.21	\$559.85	\$1,119.70	\$1,455.62
Blue Shield Trio	\$880.50	\$1,761.00	\$2,289.30	\$270.27	\$540.54	\$702.71
Health Net SmartCare HMO	\$1,120.21	\$2,240.42	\$2,912.55	\$509.98	\$1,019.96	\$1,325.96
Kaiser (CA) HMO	\$813.64	\$1,627.28	\$2,115.46	\$203.41	\$406.82	\$528.87
PERS Choice	\$935.84	\$1,871.68	\$2,433.18	\$325.61	\$651.22	\$846.59
PERS Select	\$566.67	\$1,133.34	\$1,473.34	\$0.00	\$0.00	\$0.00
PERSCare	\$1,294.69	\$2,589.38	\$3,366.19	\$684.46	\$1,368.92	\$1,779.60
United HealthCare HMO	\$941.17	\$1,882.34	\$2,447.04	\$330.94	\$661.88	\$860.45
Western Health Advantage	\$757.02	\$1,514.04	\$1,968.25	\$146.79	\$293.58	\$381.66

Medical Plans	REGION 2 Fresno, Imperial, Inyo, Kern, Kings, Madera, Orange, San Diego, San Luis Obispo, Santa Barbara, Tulare, and Ventura					
	Monthly Premium Cost			Monthly Employee Contribution		
	Employee Only	Employee + 1	Employee + 2 or more	Employee Only	Employee + 1	Employee + 2 or more
Anthem Select HMO	\$674.69	\$1,349.38	\$1,754.19	\$64.46	\$128.92	\$167.60
Anthem Traditional HMO	\$1,046.04	\$2,092.08	\$2,719.70	\$435.81	\$871.62	\$1,133.11
Blue Shield Access+ HMO	\$938.96	\$1,877.92	\$2,441.30	\$328.73	\$657.46	\$854.71
Blue Shield Trio	\$722.56	\$1,445.12	\$1,878.66	\$112.33	\$224.66	\$292.07
Health Net Salud y Mas	\$458.66	\$917.32	\$1,192.52	\$0.00	\$0.00	\$0.00
Health Net SmartCare HMO	\$769.11	\$1,538.22	\$1,999.69	\$158.88	\$317.76	\$413.10
Kaiser (CA) HMO	\$669.77	\$1,339.54	\$1,741.40	\$59.54	\$119.08	\$154.81
PERS Choice	\$783.19	\$1,566.38	\$2,036.29	\$172.96	\$345.92	\$449.70
PERS Select	\$476.92	\$953.84	\$1,239.99	\$0.00	\$0.00	\$0.00
PERSCare	\$1,115.68	\$2,231.36	\$2,900.77	\$505.45	\$1,010.90	\$1,314.18
Sharp	\$632.27	\$1,264.54	\$1,643.90	\$22.04	\$44.08	\$57.31
United HealthCare HMO	\$723.84	\$1,447.68	\$1,881.98	\$113.61	\$227.22	\$295.39

IMPORTANT NOTE - You must verify the plan is available in your home or work zip code area.

Rates: Permanent Part-Time Employees (continued)

Monthly Medical Plan Rates for Eligible Permanent Part-Time Employees

Effective January 1, 2021

Medical Plans	REGION 3 Los Angeles, Riverside, San Bernardino					
	Monthly Premium Cost			Monthly Employee Contribution		
	Employee Only	Employee + 1	Employee + 2 or more	Employee Only	Employee + 1	Employee + 2 or more
Anthem Select HMO	\$639.10	\$1,278.20	\$1,661.66	\$28.87	\$57.74	\$75.07
Anthem Traditional HMO	\$984.21	\$1,968.42	\$2,558.95	\$373.98	\$747.96	\$972.36
Blue Shield Access+ HMO	\$834.88	\$1,669.76	\$2,170.69	\$224.65	\$449.30	\$584.10
Blue Shield Trio	\$660.49	\$1,320.98	\$1,717.27	\$50.26	\$100.52	\$130.68
Health Net Salud y Mas	\$412.88	\$825.76	\$1,073.49	\$0.00	\$0.00	\$0.00
Health Net SmartCare HMO	\$691.48	\$1,382.96	\$1,797.85	\$81.25	\$162.50	\$211.26
Kaiser (CA) HMO	\$669.84	\$1,339.69	\$1,741.60	\$59.61	\$119.23	\$155.01
PERS Choice	\$761.23	\$1,522.46	\$1,979.20	\$151.00	\$302.00	\$392.61
PERS Select	\$459.94	\$919.88	\$1,195.84	\$0.00	\$0.00	\$0.00
PERSCare	\$1,036.07	\$2,072.14	\$2,693.78	\$425.84	\$851.68	\$1,107.19
United HealthCare HMO	\$720.89	\$1,441.78	\$1,874.31	\$110.66	\$221.32	\$287.72

IMPORTANT NOTE - You must verify the plan is available in your home or work zip code area.

Permanent Part-Time Employees with 75% City Subsidy

Benefit Plan	Employee Only	Employee + 1	Employee + Family
	Employee Share	Employee + 1 Share	Employee + 2 or more Share
Delta Dental PPO			
<ul style="list-style-type: none"> City's Contribution: \$75.90 Total Premium Cost: \$101.20 	\$25.30	\$25.30	\$25.30
DeltaCare HMO			
<ul style="list-style-type: none"> City's Contribution: \$25.17 Total Premium Cost: \$33.56 	\$8.39	\$8.39	\$8.39
Vision Service Plan			
<ul style="list-style-type: none"> Employee Only <ul style="list-style-type: none"> City's Contribution: \$6.50 Total Premium Cost: \$8.66 	\$2.16	–	–
<ul style="list-style-type: none"> Employee + 1 <ul style="list-style-type: none"> City's Contribution: \$12.99 Total Premium Cost: \$17.32 		\$4.33	
<ul style="list-style-type: none"> Employee + Family <ul style="list-style-type: none"> City's Contribution: \$15.25 Total Premium Cost: \$20.33 	–	–	\$5.08

The information described on this page is only intended to be a summary of benefits. It does not describe or include all benefit provisions, limitations, exclusions, or qualifications for coverage. Please review plan documents for full details. If there are any conflicts with information provided on this page, the plan documents will prevail.

Introduction

As City of Oakland employees, you and your family are entitled to a number of benefits. This benefits guide contains information on all of the benefits you are entitled to as an employee of the City of Oakland.

In order to activate your benefits, complete and submit the following:

- CalPERS Beneficiary Designation Form
- City of Oakland Employee Benefits Record (EBR)

Optional Benefit Forms

- Flexible Spending Plan Enrollment form
- Cafeteria Plan Election form (Medical Waiver)
- Optional Life & Voluntary AD&D Insurance form
- Spouse and child coverage available to employees who are enrolled
- Evidence of Insurability form (Required only if enrolling in Life Insurance coverage that exceeds \$100,000)
- Pre-designation of Personal Physician

You have 60 days from the date of your initial appointment to enroll or decline coverage for yourself and eligible family members. Benefits will begin on the 1st of the month after you submit your paperwork and appropriate documentation to the Human Resources Management and Risk Benefits Division. If you do not enroll during the initial 60 days and have not experienced a qualifying life event, your enrollment will be subject to a 90-day waiting period or the following Open Enrollment period, whichever comes first.

Any questions you may have regarding the enclosed information can be referred to the corresponding representative listed in your "Benefits Telephone Directory" found at the beginning of this guide or emailed to BenefitsAdmin@oaklandca.gov.

Benefit Choices

The City recognizes that your benefits are an important part of the reason you choose to work here. The City provides high quality benefits at a reasonable cost to you. You can choose between different medical plans to meet your individual and family needs. Since you have some choices to make, it is important to understand the various programs. That is why this Handbook is being provided for you. There are also individual brochures for each of the benefit plans available in the Human Resources department. Benefits provided by the City for eligible employees include a choice of CalPERS medical plans, a dental plan, a vision plan, group life insurance coverage, group disability and optional voluntary benefits.



Eligibility

Employees

The City of Oakland offers Medical, Dental, Vision, Group Life/AD&D, and Supplemental Coverage to full-time and permanent part-time employees and their eligible dependents.

Employees may opt out of coverage with proof of other group coverage.

To elect the medical waiver plan you must:

- Complete the Medical Wavier Form
- Complete the Employee Benefits Record Form
- Provide proof of other coverage in the form of a letter. Insurance cards are not accepted. Medical Waiver Premium

The Medical Waiver Premium amounts are based off your represented unit. Please refer to your MOU for premium amounts.



Dependents

When enrolling dependents, appropriate documentation and/or proof of dependent status is required by the City and will be requested by Human Resources.

Accepted forms of proof include Marriage and Birth Certificates, Tax Returns, Local City Government or State Issued Declaration of Domestic Partnership, Adoption Certificate or Proof of Legal Guardianship.

For purposes of medical plan coverage, the following dependents are eligible:

- A spouse who is not currently enrolled as an employee in a Public Employees Retirement System (PERS)-administered medical plan
- A registered domestic partner
- Certified disabled child age 26 or older
- Child (up to age 26) for whom you have a parent-child relationship (restrictions apply)
- Adopted Child

For purposes of non-sworn dental and vision plan coverage, eligible dependents are as follows:

- A spouse
- Child (up to age 19, or age 25 with student status) for whom you have a parent-child relationship (restrictions apply)
- Adopted Child
- Certified disabled child, age 25 or older
- A registered domestic partner of an employee

Active Employment

Employees who are eligible to participate in the medical and dental group insurance plans are full-time employees, permanent part-time employees, and limited-duration employees with an appointment of six (6) months or longer.

Employees who are eligible to participate in the vision plan are all non-sworn unrepresented employees and represented employees as provided for in the individual Memoranda of Understanding.

Enrollment

Open Enrollment

Once a year, usually during the fall, the City of Oakland holds an Open Enrollment period. During this time, you may change to a different medical plan, enroll in the dental plan, the vision plan or choose the cash in lieu option (waiver). You may also add or delete dependents to your medical, dental or vision plan.

Supporting documentation will be required by Human Resources to add or delete new dependents.

Enrollment Instructions

When you are hired, you will receive this Employee Benefits Guide describing your different benefits. Additional brochures are available at the City of Oakland. Your coverage will start on the first of the month following the date your enrollment paperwork is received (**provided you submit your enrollment forms within 60 days of the enrollment period**).

Here are some basic guidelines you need to keep in mind when going over these choices:

1. Review the section of this Guide on medical plans to determine which medical plan suits your health and financial needs.
2. Determine your life insurance needs and decide if you wish to buy additional coverage above what is provided by the City.
3. Review additional voluntary benefits offered by the City to determine whether they meet your needs.
4. If you have medical coverage through another source, such as a spouse, you may want to consider the benefit waiver option. Proof of other group coverage will be required in order to qualify for this option.

The following forms must be provided in order to commence your benefits (please attach required copies of documents for dependents):

- Employee Benefits Record (EBR) form
- CalPERS Beneficiary Designation form

Online enrollment is required for Parking and Transit Programs, and the Guaranteed Ride Home.

Please submit your forms and required documents to the Benefits Unit, 150 Frank Ogawa Plaza, 2nd Floor front counter or you can fax your forms to 510.238.6560.

All benefits information and forms can be found on the City of Oakland website at www.oaklandca.gov/benefits or at 150 Frank H. Ogawa Plaza, 2nd Floor (Human Resources Front Counter) Oakland, CA 94612.

Change in Beneficiaries

Certain events in your life such as marriage, divorce, or a death in the family can affect who you name as your designated beneficiary for certain benefits. You may change your beneficiary(ies) at any time. If you wish to do so, you can obtain most beneficiary forms from Human Resources.

You can designate a beneficiary for:

- Deferred Compensation
- Life Insurance
- Retirement - CalPERS

Changes in Coverage

Qualifying Events

You may experience certain events during the plan year that would allow you to change you or your dependent's medical coverage. If any of the following events occur, you must change your benefit coverage within 60 days of the event:

- Change in your legal marital or domestic partner status, including marriage, death of your spouse/domestic partner, divorce, legal separation or annulment.
- Change in the number of your dependents, including birth, adoption, placement for adoption or death of your dependent.
- Change in your employment status, including termination or commencement of employment of you, your spouse, your domestic partner or your dependent.
- Change in work schedule for you or your spouse/domestic partner, including an increase or decrease in the number of hours of employment, a switch between full-time and part-time status, a strike, lockout or commencement or return from an unpaid leave of absence.
- Your dependent satisfies or no longer meets the eligibility requirements for dependents.
- A change in the place of residence or worksite of you or your spouse/domestic partner (this move must affect your coverage options).
- You, your spouse/domestic partner or your dependents lose COBRA coverage.
- You, your spouse/domestic partner or your dependents enroll for Medicare or Medicaid or lose coverage under Medicare or Medicaid.
- A significant change in benefit or cost of coverage for you or your spouse/domestic partner.
- Your spouse/domestic partner employer provides the opportunity to enroll or change benefits during an open enrollment period.

Special Enrollment Rights as Provided by HIPAA

- You initially declined coverage under the plan because you had coverage under another plan and subsequently incurred a loss of coverage under the other plan.
- Occurrence of certain events such as birth, adoption, placement for adoption or marriage.



2021 Summary of Benefits and Coverage Notice

Choosing your health plan is an important decision. To assist you with this process, each health plan available through the California Public Employees' Retirement System has produced a Summary of Benefits and Coverage (SBC). In addition, the federal government has compiled a glossary of common health insurance terms. Together, these documents provide important information to help you better understand your health benefit coverage and more easily compare health plan options.

To view the SBCs and glossary online, visit www.calpers.ca.gov* under the Plans and Rates section (subsection Health Plans), or visit any of the health plan websites below. To request a free paper copy of the SBC and glossary, please contact each health plan directly.

Anthem Blue Cross HMO & EPO

855.839.4524

www.anthem.com/ca/calpershmo

Blue Shield of California

800.334.5847

www.blueshieldca.com/calpers

California Association of Highway Patrolmen**

800.734.2247

www.thecalhp.org

California Correctional Peace Officers Association**

800.257.6213

www.ccpoabtf.org

Health Net of California

888.926.4921

www.healthnet.com/calpers

Kaiser Permanente

800.464.4000

www.kp.org/calpers

Peace Officers Research Association of California**

800.288.6928

<http://ibt.porac.org>

PERS Select, PERS Choice, and PERSCare

877.737.7776

www.anthem.com/ca/calpers

Sharp Health Plan

855.995.5004

www.sharphealthplan.com/calpers

UnitedHealthcare

877.359.3714

www.uhc.com/calpers

Western Health Advantage

888.942.7377

www.westernhealth.com/calpers

* <https://www.calpers.ca.gov/page/active-members/health-benefits/plans-and-rates>

** To enroll in these health plans, you must belong to the specific employee association and pay applicable dues.

Medical – CalPERS

The City of Oakland offers several different medical plan options; Health Maintenance Organizations (HMO) or Preferred Provider Organizations (PPO) for all full-time and permanent part-time employees and their eligible dependents.

Health Maintenance Organizations (HMOs)

HMOs allow you to receive comprehensive coverage at set prices, called copays.

- **Doctors/Other Medical Care Providers.** You can only use doctors, hospitals, and pharmacies that participate in the HMO network. Doctors who participate in the HMO network are called in-network providers. There is no coverage if you go to out-of-network providers, except for emergency services.
- **Annual Deductible.** You don't need to pay an annual deductible before the plan begins to pay for a portion of covered medical services.
- **Copays.** When you receive medical care, you pay a set dollar amount called a copay.
- **Annual Out-of-Pocket Maximum.** The HMO plans include an annual out-of-pocket maximum. This is the maximum amount you must pay out of your own pocket for copays during the plan year. Once you reach the out-of-pocket maximum, the plan pays 100% of covered charges for the remainder of the plan year.

Preferred Provider Organization (PPO)

The PPO plan allows you to use any provider you choose.

- **Doctors/Health Care Providers.** You can choose any doctor you want, and you can go to any hospital or pharmacy. However, you'll pay less when you use a provider or facility that participates in-network.
- **Preventive Care.** Preventive care is 100% covered when you use in-network providers. Visit healthcare.gov/preventive-care-benefits/ for a complete list of preventive care benefits required to be covered at 100% per the Affordable Care Act.
- **Annual Deductible.** You generally pay an annual deductible before the plan begins to pay for a portion of covered medical services.
- **Paying for Care. When you receive medical care, there are two ways you pay for services:**
 - **Copays.** When you go to an in-network doctor for an office visit, go to the emergency room, or pick up a prescription, you pay a set dollar amount called a copay. (You may need to pay the annual deductible first before the copay applies.)
 - **Coinsurance.** When you receive any other medical services, you pay a percentage of the cost of the service and the plan pays the remaining percentage. This is called coinsurance. (You will need to pay the annual deductible first before coinsurance applies.)
- **Annual Out-of-Pocket Maximum.** The PPO includes an out-of-pocket maximum. This is the maximum amount you must pay out of your own pocket (under the applicable coinsurance percentage) after meeting the deductible. Once you reach the out-of-pocket maximum, the plan pays 100% of in-network charges for the remainder of the plan year. Please note that your out-of-pocket maximum will be lower when you use in-network providers.

2021 CalPERS – EPO & HMO Basic Plans

For more details about the benefits provided by a specific plan, refer to that plan's Evidence of Coverage (EOC) booklet.

Benefits	Anthem Blue Cross	Blue Shield	Health Net	Kaiser Permanente	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance	Western Health Advantage HMO
	EPO Select HMO Traditional HMO	Access+ HMO & Access+ EPO Trio HMO	Salud y Más & SmartCare				
Calendar Year Deductible							
• Individual	N/A	N/A	N/A	N/A	N/A	N/A	N/A
• Family	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Maximum Calendar Year Copay or Coinsurance <i>(excluding pharmacy)</i>							
• Individual	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)
• Family	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)
Hospital <i>(including Mental Health and Substance Abuse)</i>							
• Deductible <i>(per admission)</i>	N/A	N/A	N/A	N/A	N/A	N/A	N/A
• Inpatient	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
• Outpatient Facility/ Surgery Services	No Charge	No Charge	No Charge	\$15	No Charge	No Charge	No Charge
Emergency Services							
• Emergency Room Deductible	N/A	N/A	N/A	N/A	N/A	N/A	N/A
• Emergency <i>(copay waived if admitted as an inpatient or for observation as an outpatient)</i>	\$50	\$50	\$50	\$50	\$50	\$50	\$50
• Non-Emergency <i>(copay waived if admitted as an inpatient or for observation as an outpatient)</i>	\$50	\$50	\$50	\$50	\$50	\$50	\$50

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2021 CalPERS – EPO & HMO Basic Plans (continued)

For more details about the benefits provided by a specific plan, refer to that plan's Evidence of Coverage (EOC) booklet.

Benefits	Anthem Blue Cross	Blue Shield	Health Net	Kaiser Permanente	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance	Western Health Advantage HMO
	EPO Select HMO Traditional HMO	Access+ HMO & Access+ EPO Trio HMO	Salud y Más & SmartCare				
Physician Services (including Mental Health and Substance Abuse)							
• Office Visits (copay for each service provided)	\$15	\$15	\$15	\$15	\$15	\$15	\$15
• Inpatient Visits	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
• Outpatient Visits	\$15	\$15	\$15	\$15	\$15	\$15	\$15
• Urgent Care Visits	\$15	\$15	\$15	\$15	\$15	\$15	\$15
• Preventive Services	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
• Surgery/Anesthesia	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Diagnostic X-Ray/Lab							
	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Prescription Drugs							
• Deductible	N/A	N/A	N/A	N/A	N/A	N/A	N/A
• Retail Pharmacy (not to exceed 30-day supply)	Generic: \$5 Brand Formulary: \$20 Non-Formulary: \$50	Generic: \$5 Brand Formulary: \$20 Non-Formulary: \$50	Generic: \$5 Brand Formulary: \$20 Non-Formulary: \$50	Generic: \$5 Brand: \$20	Generic: \$5 Brand Formulary: \$20 Non-Formulary: \$50	Generic: \$5 Brand Formulary: \$20 Non-Formulary: \$50	Generic: \$5 Brand Formulary: \$20 Non-Formulary: \$50
• Retail Preferred Pharmacy Maintenance Medications	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	N/A	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100
• Mail Order Pharmacy Program (not to exceed 90-day supply for maintenance drugs)	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand: \$40 (31-100 day supply)	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100	Generic: \$10 Brand Formulary: \$40 Non-Formulary: \$100
• Mail order maximum copayment per person per calendar year	\$1,000	\$1,000	\$1,000	N/A	\$1,000	\$1,000	\$1,000

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2021 CalPERS – EPO & HMO Basic Plans (continued)

For more details about the benefits provided by a specific plan, refer to that plan's Evidence of Coverage (EOC) booklet.

Benefits	Anthem Blue Cross	Blue Shield	Health Net	Kaiser Permanente	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance	Western Health Advantage HMO
	EPO Select HMO Traditional HMO	Access+ HMO & Access+ EPO Trio HMO	Salud y Más & SmartCare				
Durable Medical Equipment							
	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Infertility Testing/Treatment							
	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges
Occupational /Physical /Speech Therapy							
• Inpatient (hospital or skilled nursing facility)	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
• Outpatient (office and home visits)	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Diabetes Services							
• Glucose monitors	Coverage Varies	No Charge	Coverage Varies	No Charge	Coverage Varies	Coverage Varies	Coverage Varies
• Self-management training	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Acupuncture							
	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)
Chiropractic							
	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)

The information described on this page is only intended to be a summary of benefits. It does not describe or include all benefit provisions, limitations, exclusions, or qualifications for coverage. Please review plan documents for full details. If there are any conflicts with information provided on this page, the plan documents will prevail.

2021 CalPERS – PPO Basic Plans

For more details about the benefits provided by a specific plan, refer to that plan's Evidence of Coverage (EOC) booklet.

Benefits	PERS Select		PERS Choice		PERSCare		PORAC (Association Plan)	
	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO
Calendar Year Deductible								
• Individual	\$1,000 ^{1,3}		\$500 ³		\$500 ³		\$300	\$600
• Family	\$2,000 ^{1,3}		\$1,000 ³		\$1,000 ³		\$900	\$1,800
Maximum Calendar Year Copay or Coinsurance <i>(excluding pharmacy)</i>								
• Individual	\$3,000 <small>(coinsurance)</small>	Unlimited	\$3,000 <small>(coinsurance)</small>	Unlimited	\$2,000 <small>(coinsurance)</small>	Unlimited	\$2,000	Unlimited
• Family	\$6,000 <small>(coinsurance)</small>	Unlimited	\$6,000 <small>(coinsurance)</small>	Unlimited	\$4,000 <small>(coinsurance)</small>	Unlimited	\$4,000	Unlimited
Hospital <i>(including Mental Health and Substance Abuse)</i>								
• Deductible <i>(per admission)</i>	N/A		N/A		\$250		N/A	
• Inpatient	20% ²	40% ⁴	20%	40% ⁴	10%	40% ⁴	20%	20% ⁴
• Outpatient Facility/ Surgery Services	20%	40% ⁴	20%	40% ⁴	10%	40% ⁴	20%	20% ⁴
Emergency Services								
• Emergency Room Deductible	\$50 <small>(applies to hospital emergency room facility charge only)</small>		\$50 <small>(applies to hospital emergency room charges only)</small>		\$50 <small>(applies to hospital emergency room charges only)</small>		N/A	
• Emergency	20% <small>(applies to other services such as physician, x-ray, lab, etc.)</small>		20% <small>(applies to other services such as physician, x-ray, lab, etc.)</small>		10% <small>(applies to other services such as physician, x-ray, lab, etc.)</small>		20%	
• Non-Emergency	20%	40%	20%	40%	10%	40%	50% <small>(for non-emergency services provided by hospital emergency room)</small>	
	<small>(payment for physician charges only; emergency room facility charge is not covered)</small>		<small>(payment for physician charges only; emergency room facility charge is not covered)</small>		<small>(payment for physician charges only; emergency room facility charge is not covered)</small>			

¹ Incentives available to reduce individual deductible (max. \$500) or family deductible (max. \$1,000) include: getting a biometric screening (\$100 credit); receiving a flu shot (\$100 credit); getting a non-smoking certification (\$100 credit); getting a virtual second opinion (\$100 credit); and getting a condition care certification (\$100 credit).

² Coinsurance waived for deliveries if enrolled in Future Moms Program.

³ Deductible is transferable between PERS Select, PERS Choice, and PERS Care.

⁴ Of the allowable amount as defined in the EOC.

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2021 CalPERS – PPO Basic Plans (continued)

For more details about the benefits provided by a specific plan, refer to that plan's Evidence of Coverage (EOC) booklet.

Benefits	PERS Select		PERS Choice		PERSCare		PORAC (Association Plan)	
	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO
Physician Services (including Mental Health and Substance Abuse)								
• Office Visits (copay for each service provided)	\$35 ¹	40% ³	\$20 ²	40% ³	\$20 ²	40% ³	\$10/\$35 ²	20% ³
• Inpatient Visits	20%	40% ³	20%	40% ³	10%	40% ³	20%	20% ³
• Outpatient Visits	\$35	40% ³	\$20	40% ³	\$20	40% ³	20%	20% ³
• Urgent Care Visits	\$35	40% ³	\$35	40% ³	\$35	40% ³	\$35	20% ³
• Preventive Services	No Charge	40% ³	No Charge	40% ³	No Charge	40% ³	No Charge	
• Surgery/Anesthesia	20%	40% ³	20%	40% ³	10%	40% ³	20%	20% ³
Diagnostic X-Ray/Lab								
	20%	40% ³	20%	40% ³	10%	40% ³	20%	20% ³
Prescription Drugs								
• Deductible	N/A		N/A		N/A		N/A	
• Retail Pharmacy (not to exceed 30-day supply)	Generic: \$5 Formulary: \$20 Non-Formulary: \$50		Generic: \$5 Formulary: \$20 Non-Formulary: \$50		Generic: \$5 Formulary: \$20 Non-Formulary: \$50		Generic: \$10 Brand Formulary: \$25 Non-Formulary: \$45 Compound: \$45	
• Retail Preferred Pharmacy Maintenance Medications	Generic: \$10 Preferred: \$40 Non-Preferred: \$100		Generic: \$10 Preferred: \$40 Non-Preferred: \$100		Generic: \$10 Preferred: \$40 Non-Preferred: \$100		N/A	
• Mail Order Pharmacy Program (not to exceed 90-day supply for maintenance drugs)	Generic: \$10 Preferred: \$40 Non-Preferred: \$100		Generic: \$10 Preferred: \$40 Non-Preferred: \$100		Generic: \$10 Preferred: \$40 Non-Preferred: \$100		Generic: \$20 Brand Formulary: \$40 Non-Formulary: \$75	N/A
• Mail order maximum copayment per person per calendar year	\$1,000		\$1,000		\$1,000		N/A	

¹ Reduced to \$10 if enrolled with personal doctor.

² \$35 for specialist visit.

³ Of the allowable amount as defined in the EOC

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2021 CalPERS – PPO Basic Plans (continued)

For more details about the benefits provided by a specific plan, refer to that plan's Evidence of Coverage (EOC) booklet.

Benefits	PERS Select		PERS Choice		PERSCare		PORAC (Association Plan)	
	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO
Durable Medical Equipment								
	20%	40% ²	20%	40% ²	10%	40% ²	20%	20% ²
	(pre-certification required for equipment)		(pre-certification required for equipment)		(pre-certification required for equipment \$1,000 or more)			
Infertility Testing/Treatment								
	50%		50%		50%		50%	50% ²
Occupational / Physical / Speech Therapy								
• Inpatient (hospital or skilled nursing facility)	No Charge		No Charge		No Charge		\$20 occupational/speech; no charge	20% ²
• Outpatient (office and home visits)	20%	40%; Occupational therapy: 20%	20%	40%; Occupational therapy: 20%	10%	40%; Occupational therapy: 10%	\$20	20% ²
	(Pre-certification required for more than 24 visits)		(Pre-certification required for more than 24 visits)		(Pre-certification required for more than 24 visits)			
Diabetes Services								
• Glucose monitors	Coverage Varies		Coverage Varies		Coverage Varies		Coverage Varies	
• Self-management training	\$20 ¹	40% ²	\$20 ¹	40% ²	\$20 ¹	40% ²	\$20	60% ²
Acupuncture								
	\$15/visit	40% ²	\$15/visit	40% ²	\$15/visit	40% ²	\$15 (10% for all other services)	20% ²
	(acupuncture/chiropractic; combined 20 visits per calendar year)		(acupuncture/chiropractic; combined 20 visits per calendar year)		(acupuncture/chiropractic; combined 20 visits per calendar year)			
Chiropractic								
	\$15/visit	40% ²	\$15/visit	40% ²	\$15/visit	40% ²	\$15/up to 20 visits	20% ²
	(acupuncture/chiropractic; combined 20 visits per calendar year)		(acupuncture/chiropractic; combined 20 visits per calendar year)		(acupuncture/chiropractic; combined 20 visits per calendar year)			

¹ 35 for specialist visit.

² Of the allowable amount as defined in the EOC

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Dental

When it comes to choosing a dental plan, you want benefits that fit the needs of you and your family. Delta Dental PPO and DeltaCare USA both offer comprehensive dental coverage, quality care and excellent customer service. The City allows non-sworn full-time and permanent part-time employee and their eligible dependents to elect from one of the two plan offerings.

DeltaCare USA

Delta Care USA is our prepaid plan that features set copayments, no annual deductibles and no maximums for covered benefits. In most states, enrollees must select a primary care dentist in the DeltaCare USA network from whom they receive treatment as in a traditional dental HMO.

Delta Dental PPO

Delta Dental PPO, our preferred provider organization (PPO) plan, provides access to the largest PPO dentist network in the U.S. Delta Dental PPO dentists agree to accept reduced fees for covered procedures when treating PPO patients. This means your out-of-pocket costs are usually lower when you visit a PPO dentist than when you visit a non-Delta Dental dentist, but you have the freedom to visit any licensed dentist, anywhere in the world.



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Dental (continued)

DeltaCare USA

With the DeltaCare Plan, you receive care from your assigned dentist and are informed of copay amounts ahead of time.

Dental PPO

Although the percentages of Benefits are the same no matter which dentist you choose, your out-of-pocket expenses may be greater if you choose a non-Delta Dental PPO Dentist.

Plan Benefits	DeltaCare USA	Delta Dental PPO	
		In-Network	Out-of-Network
General Plan Information			
• Annual Deductible			
– Individual	\$0	\$25	\$25
– Family	\$0	\$75	\$75
• Waived for Preventive	N/A	No	No
• Annual Plan Maximum	N/A	\$1,500	\$1,500
• Lifetime Orthodontia Plan Maximum	N/A	\$2,000	\$2,000
Diagnostic and Preventive Services			
• Diagnostic and Preventive	\$0 – \$45 copay	100%	100%
• Oral Exams	100% covered	100%	100%
• Bitewing X-rays	100% covered	100%	100%
• Full Mouth X-rays	100% covered every 24 months	100%	100%
• Cleaning and Scaling	100% covered every six months	100%	100%
• Prophylaxis Treatments	100% covered every six months	100%	100%
• Fluoride Treatments	100% covered	100%	100%
• Space Maintainers	\$10 copay	100%	100%
• Sealants	\$5 copay; limited to permanent molars through age 15	100%	100%
Basic Services			\$0
• Basic	\$0 – \$220 copay	100%	80%
• Oral Surgery (Extractions and Other Surgical Procedures)	\$0 – \$90 copay	100%	80%
• Endodontic Treatment	\$0 – \$220 copay	100%	80%
• Periodontic Treatment	\$0 – \$195 copay	100%	80%
• Re-linings and Re-basings of Existing Removable Dentures	\$0 – \$35 copay	100%	80%
• Repair or Re-cementing of Crowns, Inlays, Onlays, Dentures or Bridgework	\$0 – \$75 copay	100%	80%

For more information on Delta Dental please visit deltadentalins.com.

To look up a dental provider please visit deltadental.com/DentistSearch/DentistSearchController.ccl.

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Dental (continued)



Plan Benefits	DeltaCare USA	Delta Dental PPO	
		In-Network	Out-of-Network
Major Services			
• Major	\$0 – \$195 copay	60%	60%
• Crowns, Jackets and Cast Restorations	\$0 – \$195 copay	60%	60%
• TMJ	Not covered	Not covered	Not covered
• Prosthodontic Benefits (<i>Fixed Bridges, Partial/Complete Dentures</i>)	\$0 – \$195 copay	60%	60%
• Implants	Not covered	Not covered; see plan document	Not covered; see plan document
Orthodontia Services			
• Orthodontia	\$0 – \$2,000 copay; see plan document for limitations	50%	50%
• Dependent Children	Covered; \$0 – \$2,000 copay for children up to age 19	Covered	Covered
• Adults (<i>and Covered Full-time Students, if eligible</i>)	Covered; \$0 – \$2,000 copay for adults and dependent adult children over age 19	Covered	Covered
• Adult Lifetime Maximum	N/A	\$2,000	\$2,000

For more information on Delta Dental please visit deltadentalins.com.

To look up a dental provider please visit deltadental.com/DentistSearch/DentistSearchController.ccl.

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Vision

The City offers a vision plan through VSP. The plan pays benefits and offers discounts for most vision care expenses you incur while covered by the plan, subject to the maximum amounts shown below. Vision coverage is available for non-sworn full-time and permanent part-time employees and their eligible dependents. If you use VSP providers, your costs for most services and materials are limited to the applicable copays. To find more information on VSP or to locate a provider, please visit vsp.com.

Plan Benefits	Vision Service Plan	
	In-Network	Out-of-Network
General Plan Information		
• Exam	\$10 copay, combined with materials copay	Up to \$50 allowance
• Materials	\$10 copay, combined with materials copay	Up to \$70 allowance
Benefit Frequency		
• Exam	12 months	12 months
• Lenses	12 months	12 months
• Frames	12 months	12 months
• Contacts	12 months	12 months
Covered Services		
• Single Vision Lens	Covered after copay	Up to \$50
• Bifocal Lens	Covered after copay	Up to \$75
• Trifocal Lenses	Covered after copay	Up to \$100
• Lenticular	Covered after copay	Up to \$125
• Basic Progressive	\$50 copay	Up to \$75
Lens Options		
• UV Coating	\$14 copay	Not covered
• Tint (<i>Solid and Gradient</i>)	100%	Up to \$5
• Scratch Resistance	\$15 copay	Not covered
• Basic Polycarbonate	\$23 copay for single vision \$28 copay for multifocal	Not covered
• Standard Anti-Reflective	\$37 copay	Not covered
• Other Add-Ons and Services	Discounts available	Not covered
Contact Lenses		
• Medically Necessary	Covered after copay	Up to \$210 allowance
• Elective	Up to \$105 allowance	Up to \$105 allowance
• Frames	Up to \$105 allowance	Up to \$70 allowance
Other Services		
• Corrective Vision Services (<i>Laser Surgery</i>)	Discount available	Not covered
• Second Pair of Glasses	Discount available	Not covered

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Group Life and AD&D/Supplemental Life

Basic Life

The City of Oakland provides Group Life and Accidental Death and Dismemberment Insurance for full-time and permanent part-time employees through The Hartford. This benefit is fully paid for by the City of Oakland. Eligible employees are all non-sworn full-time, permanent part-time, and limited duration employees in a covered class who work at least 975 hours per year for the City on a regular basis.

- **The policy value for all eligible non-sworn full-time employees:** 100% of the person's annual earnings, (rounded to the next highest \$1,000 of benefit) to a maximum of \$200,000.
- **The policy value for all eligible permanent part-time employees:** An amount equal to 50% of what the person's annual earnings would be if the person worked full time (rounded to the next highest \$1,000 of benefit) to a maximum of \$100,000.
- **Temporary Part-time Local 1021 unit members:** The City provides a three-thousand dollar (\$3,000) death benefit for each such unit member.

Don't Forget to Name a Beneficiary

A beneficiary is the person or persons who will be paid if you die while covered by the plan. A person becomes your beneficiary only if you have named them when you enrolled. If you are married and not naming your spouse as the beneficiary, the spouse must sign an acknowledgement. You may change your beneficiary at any time by completing a new form and returning it to Human Resources.

Supplemental Life

Supplemental life insurance is available only for non-sworn full-time and permanent part-time employees and their eligible dependents. Employees can purchase supplemental life insurance in increments of \$25,000 to a maximum of \$500,000. If an employee enrolls when they are newly eligible or during an annual enrollment period, a Guaranteed Issue amount up to \$100,000 is available without Evidence of Insurability (health questions).

The employee may also purchase coverage for their Spouse in the amount of \$20,000 and for dependent children up to age 26 in the amount of \$15,000.

Supplemental life insurance is fully paid for by the employee through monthly payroll deductions.

Disability

Short Term Disability (STD) and SDI

This benefit allows you to continue receiving a percentage of your salary in the event you become ill or injured and cannot perform your regularly assigned duties. This benefit is paid for by the City of Oakland.

The City provides two plans: State Disability Insurance (SDI) - Local 1021 & 1245 employees, or The Hartford - Local 21, CMEA & Unrepresented employees. Plan eligibility is based upon your represented unit.

Long Term Disability (LTD)

The City of Oakland offers LTD benefits through The Hartford. This coverage is available for full-time and part-time employees who works at least 18.50 hours per week on a regularly scheduled basis for Local 21, CMEA & Unrepresented employees. For eligible employees, this benefit is offered at no cost. Employees are able to receive the lesser of 60% of their basic monthly earnings to a maximum of \$4,500 per month.

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Other Benefits

Employee Assistance Program (EAP)

This program is offered by the City of Oakland to help employees and their families cope with difficult personal issues. The Employee Assistance Program (EAP) has counselors on staff, as well as referrals to outside resources. It is offered off-site and is strictly confidential.

Why this Service?

Personal concerns can impact your work performance and overall functioning. The EAP helps you resolve personal issues before they become more serious and difficult to manage.

Who provides the EAP?

Claremont is a firm of select professionals who can help you with life's challenges. You will be referred to a conveniently located counselor or resource with expertise in your area of concern.

Counseling Visits

The EAP offers free short-term counseling visits for almost any personal issue. Claremont will work with you to find the most appropriate counselor to meet your needs.

- Marital/relationship issues
- Parenting/family issues
- Work concerns
- Depression
- Anxiety
- Stress
- Substance abuse
- Other issue impacting your quality of life

Work/Life Referrals

Work/Life consultants can provide you with referrals and information for services such as:

- Child care
- Elder care
- Pet care
- Adoption assistance
- School/college assistance
- Health and wellness
- Convenience referrals

Legal Consultation

Attorneys are available to answer your legal questions, either in-person or over the phone. Up to 30 minutes of free consultation per incident is provided. On-going services, if required, are offered at a discount. The EAP can assist with legal issues such as:

- Divorce
- Child custody
- Real estate
- Personal injury
- Criminal law
- Free sample will kits

Financial Consultation

The EAP offers telephonic consultation on a variety of important financial issues, including:

- Budgeting
- Debt management
- Financial planning
- First time home buyer program
- Tax questions
- Identity fraud service
- Free credit report/review

For more information, please call 800.834.3733 or visit claremonteap.com.

Other Benefits (continued)

Flexible Spending Accounts (FSA)

The City offers a tax-free benefit plan that provides you with ways to save up to thousands of dollars per year by offering the option to pay for certain types of expenses with pre-tax payroll deductions. If you choose to participate, you will reduce your taxable income.

What is the maximum I can elect?

For 2021, the maximum contribution amount is \$2,750.

How do I use the Medical FSA?

The Medical Expense FSA allows you to set aside tax-free dollars that will reimburse you for qualifying medical, dental and vision expenses incurred during the plan year. Incurred means the service must be performed during the plan year. Qualified expenses include most medically necessary out-of-pocket medical, dental, and vision related expenses. Insurance premiums of any kind including, Medicare, individual health insurance, long-term care, warranties, or membership fees that are not directly related to care are not eligible for reimbursement through the Medical FSA.

Can I be reimbursed through FSA for medical expenses incurred by my family members?

Yes! You may save taxes on all qualified medical expenses incurred by you, your spouse, and your dependent children. You may NOT be reimbursed for expenses incurred by a domestic partner unless your domestic partner is your federal tax dependent.

Your plan allows reimbursement for qualified expenses that you incur for an eligible adult child up to the age 26.

How do I access my benefits?

Accessing your benefits couldn't be easier, just swipe your Navia Benefit Card to pay for eligible health care expenses. Funds come directly out of your Health FSA and are paid to the provider. Some swipes require us to verify the expense, so hang on to your receipts. If we need to see it, we will send you an email or notification via our smartphone app.

You can also submit Health Care FSA and Day Care FSA claims online, through our smartphone app for Android and iPhone, email, fax or mail. Claims are processed within a few days and reimbursements are issued according to your employer's reimbursement schedule. Be sure to include documentation that clearly shows the date, type and cost of the service.

Submitting claims is easier than ever using FlexConnect

The FlexConnect feature connects your FSA to your insurance plans and seamlessly creates a claim with proper documentation direct from your insurance carrier. All you have to do is click "reimburse me" and the claim is expedited for payment. Sign up for FlexConnect today.

Get more with the MyNavia mobile app

The MyNavia app is free to download on both iPhone and Android. You can manage your benefits and view important details right from the convenience of your phone.

The medical FSA account is pre-funded, meaning your entire annual election amount is available for reimbursement at any time during the plan year, regardless of the amount you have contributed from your paycheck.

Election and Claim Filing Period

Open Enrollment period is a great time to look at your benefits and estimate your out-of-pocket expenses. Be sure to only elect an amount that you know you will use during your plan year. At the end of the plan year you will have a claim filing period to turn in any leftover claims for your benefits. Money left in the plan after the end of the claim filing period and 2 ½ month Grace Period is subject to the Use-or-Lose rule and cannot be refunded to you.

Grace Period

Your plan also has a special 2 ½ month Grace Period after the end of the plan year. This feature gives you an additional 2 ½ months to incur expenses against your Health Care and Day Care arrangements. All expenses incurred during the grace period will automatically deduct out of the prior year's arrangement, and any remaining balance will then be applied to the current plan year.

Other Benefits (continued)

Navia Benefits Card

Rather than filing a claim and waiting for reimbursement, you can use the debit card to pay your provider directly for qualified health care expenses. The card is accepted at participating merchants using the Inventory Information Approval System (IIAS) and at medical care merchants using the Master-Card® system. Be sure to hang on to your receipts in case we need to see them to verify the expense eligibility. If we need to see a receipt, you will notice an alert on your mobile app and we will send you an email reminder.

Accessing Your Benefits

Navia wants to make accessing your benefits as simple and efficient as possible.

- **Online Account Access:** Order additional debit cards, update bank and address information and see up to date details of your benefits.
- **Online Claims Submission:** Upload your documentation, complete the online wizard, and voila! A reimbursement will be on its way within a few days.
- **Mobile App:** MyNavia allows you to simply snap a photo and submit for reimbursement direct from your mobile device.
- **Flexconnect:** Sync your various medical, dental and vision benefits with your FSA plan for a quick and easy reimbursement. No need to submit documentation, we'll get it from the insurance carrier.

How do I enroll in the FSA plan?

You will make your Flexible Spending Account election during Open Enrollment each year. You can obtain copies of enrollment information and instructions from the City.

The following is a sample of permitted expenses:

- | | |
|--------------------------------|---------------------------------------|
| • Acupuncture | • Hearing aids |
| • Allergy treatments | • Insulin & insulin supplies |
| • Chiropractic | • Insurance copays and deductibles |
| • Contact lenses & supplies | • Laboratory fees |
| • Dental (non-cosmetic) | • Therapy |
| • Doctor office visits & exams | • Psychiatric care |
| • Glasses (prescription) | • Prescriptions (medically necessary) |

Transit/Parking Commuter Benefits Program

Commuting to work each day can be expensive. The commuter benefit program offered by the City of Oakland through Navia will help you save money on your commuting costs. The GoNavia Program allows you to pay for work related transportation costs with pre-tax dollars.

This is a month to month benefit; employees may opt in and out or change commuter benefit election amounts from month to month, based on their transit and parking needs.

What is the maximum monthly pre-tax benefit permitted allowed?

- The maximum amount that the City of Oakland will deduct from your pay each month is equal to the maximum tax-free limit authorized by the IRS for that year.
- For 2021 the pre-tax parking limit is \$270 per month.
- For 2021, the pre-tax transit and van pooling limit is \$270 per month.

The City of Oakland is committed to preserving the environment and wants to encourage employees to contribute to these efforts by taking public transportation whenever practical. Together we can save money and the environment at the same time!

For information about how to enroll in the Commuter Benefit online, please visit the HR department for an online instruction guide.

Dependent Care Assistance Program

This option enables you to decrease your tax liability while setting aside funds to pay for child or elder care expenses. After expenses are incurred, you can submit receipts for reimbursement from a flexible spending account. The maximum annual contribution is \$5,000 for a family or \$2,500 each for you and your spouse.

Other Benefits (continued)

Deferred Compensation

Full-time and permanent employees can elect to participate in the voluntary retirement plan, a 457(b), this reduces the employee's taxable income while providing savings for retirement. An employee can contribute as little as \$10 per pay period up to the maximum IRS allowable limit per plan year. The City does not contribute or match the employee's contribution.

Our 457 plan also allows you to add Roth assets now for tax-free income later. Is the Roth right for you? It's a trade-off. You don't get an up-front tax benefit for Roth contributions like you do with pre-tax contributions. And converting pre-tax assets to Roth requires that you pay up-front taxes. But in exchange, Roth assets can provide tax-free income in retirement.

Retirement

In lieu of Social Security, the City of Oakland pays into the California Public Employees' Retirement System (PERS). All full-time and permanent part-time employees must make retirement contributions through bi-weekly deductions.

Rates of contributions are based on the employees' represented unit.

- Retirement benefit amounts are calculated using the employee's service credit, benefit factor and final compensation. The current retirement formulas for non-sworn (miscellaneous) employees are:
 - **Tier One (Classic Members):** Classic Formula 2.7 @ age 55; final compensation will be based on any 12 highest consecutive months.
 - **Tier Two (new City of Oakland hires as of June 8, 2012):** Classic Formula 2.5% @ age 55; final compensation will be based on the average of three consecutive years prior to retirement date.
 - **Tier Three (new hires as of January 1, 2013):** New Formula 2% @ age 62; final compensation will be based on the average of three consecutive years prior to retirement date.

- An employee becomes vested in retirement system after five years of service.
- Employees in Tier One and Tier Two are eligible to retire as early as age 50. Employees in Tier Three are eligible to retire at age 52. Early retirement is subject to proration of retirement rates stated above.
- The required employee contribution towards retirement for Tier One and Tier Two employees is 8% of base salary. Tier Three employees have a 6.75% contribution rate. This amount is deducted from your paycheck. The funds paid by the employee go into an account and earn interest. If you separate from employment for reasons other than retirement, you are entitled to withdraw these funds if vested, leave them in the account and defer retirement.
- Employees who have service credit with other CalPERS agencies or have service in a reciprocal member agency will receive retirement benefits for those years based on the respective agency's retirement formula and final compensation.
- Retirees may receive a cost of living adjustment up to 2% per year.
- Employees retiring from the City of Oakland are entitled to automatically continue their medical coverage with CalPERS. Non-sworn employees who have at least 10 years of service with the City of Oakland may be eligible to have their medical subsidized by the City. This benefit is subject to the employee's Memorandum of Understanding (MOU).
- Employees interested in learning more about their retirement may contact CalPERS directly at 888.225.7377 or visit the CalPERS website at calpers.ca.gov. Alternatively, employees may also contact the City of Oakland's Retirement Office at 510.238.6479 or 510.238.6480, weekdays from 8:30 AM to 5:00 PM.

Unemployment Insurance

This benefit, which is offered through the State of California's Employment Development Department (EDD), allows you to receive funds in the event you become unemployed.

Other Benefits (continued)

Guaranteed Ride Home (GRH)

The Alameda County Guaranteed Ride Home (GRH) Program provides a free ride home from work for employees who do not drive alone to work when unexpected circumstances arise. The GRH program is free for employees who work in Alameda County and use sustainable forms of transportation including walking, biking, taking transit or ridesharing. When a registered employee uses a sustainable mode to travel to work and experiences a personal or family emergency while at work, they can take a taxi or rental car ride home and be reimbursed for the cost of the ride.

This program allows commuters to feel comfortable taking the bus, train or ferry, carpooling, vanpooling, walking, or bicycling to work, knowing that they will have a ride home in case of an emergency.

All permanent part-time or full-time employees 18 years of age or older who work in Alameda County are eligible to participate.



When can I take a Guaranteed ride home?

Registered employees may request reimbursement for eligible expenses if they take a trip home in a qualified emergency situation and have used an alternative mode that day.

The following circumstances are considered qualifying emergency situations in the GRH program and must occur on the date of the GRH trip:

- Participant or an immediate family member suffers an illness, injury, or severe crisis.
- Participant is asked by supervisor to work unscheduled overtime. Supervisor verification will be required as part of reimbursement request.
- Participant ridesharing vehicle breaks down or the driver has to leave early.
- Participant has a break-in, flood, or fire at residence.
- Participant's commute bicycle breaks down on the way to or from work and cannot be repaired at participant's work site.

In addition, participants must have used an alternative mode on the day they take the ride for which they will seek reimbursement through the GRH program. Eligible alternative commute modes include:

- **Public transportation including:** BART, AC Transit, ACE, Wheels, Union City Transit, ferry (WETA) and Amtrak
- Employer-provided shuttle or van service
- Carpool or Vanpool
- Bicycle
- Walk
- Uber
- Lyft

Enrollment can be completed online at grh.alamedactc.org. For questions, please contact Guaranteed Ride Home (GRH) at 510.433.0320 or ridehome@alamedactc.org.

Important Notices

Newborns' and Mothers' Health Protection Act (NMHPA)

Benefits for pregnancy hospital stay (for delivery) for a mother and her newborn generally may not be restricted to less than 48 hours following a vaginal delivery or 96 hours following a cesarean section. Also, any utilization review requirements for inpatient hospital admissions will not apply for this minimum length of stay and early discharge is only permitted if the attending health care provider, in consultation with the mother, decides an earlier discharge is appropriate.

Women's Health and Cancer Rights Act (WHCRA) Annual Notice

Your plan, as required by the Women's Health and Cancer Rights Act of 1998, provides benefits for mastectomy-related services including all stages of reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy, including lymphedema. For more information, you should review the Summary Plan Description or call your Plan Administrator at 510.238.7446 for more information.

Patient Protections

The medical plan requires the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. Until you make this designation, the plan will designate one for you. For information on how to select a primary care provider, and for a list of the participating primary care providers, please contact your carrier.

For children, you may designate a pediatrician as the primary care provider.

You do not need prior authorization from the plan or any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, please contact your carrier.

Networks/Claims/Appeals

The major medical plans described in this booklet have provider networks with CalPERS. The listing of provider networks will be available to you automatically and free of charge. A list of network providers can be accessed immediately by using the Internet address found in the Summary of Benefits and Coverage that relates to the Plan. You have a right to appeal denials of claims, and a right to a response within a reasonable amount of time. Claims that are not submitted within a reasonable time may be denied. Please review your Summary Plan Description or contact the Plan Administrator for more details.

COBRA Continuation Coverage

This notice has important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. **This notice explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect your right to get it.** When you become eligible for COBRA, you may also become eligible for other coverage options that may cost less than COBRA continuation coverage.

The right to COBRA continuation coverage was created by federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you and other members of your family when group health coverage would otherwise end. For more information about your rights and obligations under the Plan and federal law, you should review the Plan's Summary Plan Description or contact the Plan Administrator.

You may have other options available to you when you lose group health coverage. For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace. By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse's plan), even if that plan generally does not accept late enrollees.

Important Notices (continued)

WHAT IS COBRA CONTINUATION COVERAGE?

COBRA continuation coverage is a continuation of Plan coverage when it would otherwise end because of a life event. This is also called a “Qualifying Event.” Specific Qualifying Events are listed later in this notice. After a Qualifying Event, COBRA continuation coverage must be offered to each person who is a “Qualified Beneficiary.” You, your spouse, and your dependent children could become Qualified Beneficiaries if coverage under the Plan is lost because of the Qualifying Event. Under the Plan, Qualified Beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you are an employee, you will become a Qualified Beneficiary if you lose coverage under the Plan because of the following Qualifying Events:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you are the spouse of an employee, you will become a Qualified Beneficiary if you lose your coverage under the Plan because of the following Qualifying Events:

- Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than their gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or,
- You become divorced or legally separated from your spouse.

Your dependent children will become Qualified Beneficiaries if they lose coverage under the Plan because of the following Qualifying Events:

- The parent-employee dies;
- The parent-employee's employment ends for any reason other than their gross misconduct;
- The parent-employee becomes entitled to Medicare benefits (Part A, Part B, or both);
- The parents become divorced or legally separated; or,
- The child stops being eligible for coverage under the Plan as a “dependent child.”

WHEN IS COBRA CONTINUATION COVERAGE AVAILABLE?

The Plan will offer COBRA continuation coverage to Qualified Beneficiaries only after the Plan Administrator has been notified that a Qualifying Event has occurred. The employer must notify the Plan Administrator of the following Qualifying Events:

- The end of employment or reduction of hours of employment;
- Death of the employee; or,
- The employee's becoming entitled to Medicare benefits (under Part A, Part B, or both).

For all other Qualifying Events (e.g., divorce or legal separation of the employee and spouse, or a dependent child's losing eligibility for coverage as a dependent child, etc.), you must notify the Plan Administrator within 60 days after the Qualifying Event occurs. You must provide this notice to your employer.

Life insurance, accidental death and dismemberment benefits, and weekly income or long-term disability benefits (if part of the employer's plan), are not eligible for continuation under COBRA.

NOTICE AND ELECTION PROCEDURES

Each type of notice or election to be provided by a covered employee or a Qualified Beneficiary under this COBRA Continuation Coverage Section must be in writing, must be signed and dated, and must be mailed or hand-delivered to the Plan Administrator, properly addressed, no later than the date specified in the election form, and properly addressed to the Plan Administrator.

Each notice must include all of the following items: the covered employee's full name, address, phone number and Social Security Number; the full name, address, phone number and Social Security Number of each affected dependent, as well as each dependent's relationship to the covered employee; a description of the Qualifying Event or disability determination that has occurred; the date the Qualifying Event or disability determination occurred; a copy of the Social Security Administration's written disability determination, if applicable; and the name of this Plan. The Plan Administrator may establish specific forms that must be used to provide a notice or election.

ELECTION AND ELECTION PERIOD

COBRA continuation coverage may be elected during the period beginning on the date Plan coverage would otherwise terminate due to a Qualifying Event and ending on the later of the following: (1) 60 days after coverage ends due to a Qualifying Event, or (2) 60 days after the notice of the COBRA continuation coverage rights is provided to the Qualified Beneficiary.

Important Notices (continued)

If, during the election period, a Qualified Beneficiary waives COBRA continuation coverage rights, the waiver can be revoked at any time before the end of the election period. Revocation of the waiver will be an election of COBRA continuation coverage. However, if a waiver is revoked, coverage need not be provided retroactively (that is, from the date of the loss of coverage until the waiver is revoked). Waivers and revocations of waivers are considered to be made on the date they are sent to the employer or Plan Administrator.

HOW IS COBRA CONTINUATION COVERAGE PROVIDED?

Once the Plan Administrator receives notice that a Qualifying Event has occurred, COBRA continuation coverage will be offered to each of the Qualified Beneficiaries. Each Qualified Beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation on behalf of their dependent children.

COBRA continuation coverage is a temporary continuation of coverage that generally lasts for 18 months due to employment termination or reduction of hours of work. Certain Qualifying Events, or a second Qualifying Event during the initial period of coverage, may permit a beneficiary to receive a maximum of 36 months of coverage.

DISABILITY EXTENSION OF THE 18-MONTH PERIOD OF COBRA CONTINUATION COVERAGE

If you or anyone in your family covered under the Plan is determined by Social Security to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to get up to an additional 11 months of COBRA continuation coverage, for a maximum of 29 months. This disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of COBRA continuation coverage. (See Notice and Election Procedures.)

SECOND QUALIFYING EVENT EXTENSION OF 18-MONTH PERIOD OF COBRA CONTINUATION COVERAGE

If your family experiences another Qualifying Event during the 18 months of COBRA continuation of coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation of coverage, for a maximum of 36 months, if the Plan is properly notified about the second Qualifying Event. This extension may be available to the spouse and any dependent children receiving COBRA continuation of coverage if the employee or former employee dies; becomes entitled to Medicare (Part A, Part B, or both); gets divorced or legally separated; or if the dependent child stops being eligible under the Plan as a dependent child. This extension is only available if the second Qualifying Event would have caused the spouse or the dependent child to lose coverage under the Plan had the first Qualifying Event not occurred. (See Notice and Election Procedures.)

OTHER OPTIONS BESIDES COBRA CONTINUATION COVERAGE

Instead of enrolling in COBRA continuation coverage, there may be other coverage options for you and your family through the Health Insurance Marketplace, Medicaid, Children's Health Insurance Program (CHIP) or other group health plan coverage options (such as a spouse's plan) through what is called a "special enrollment period." Some of these options may cost less than COBRA continuation coverage. You can learn more about many of these options at www.healthcare.gov.

ENROLLMENT IN MEDICARE INSTEAD OF COBRA

In general, if you don't enroll in Medicare Part A or B when you are first eligible because you are still employed, after the Medicare initial enrollment period, you have an 8-month special enrollment period¹ to sign up for Medicare Part A or B, beginning on the earlier of:

- The month after your employment ends; or
- The month after group health plan coverage based on current employment ends.

¹ <https://www.medicare.gov/sign-up-change-plans/how-do-i-get-parts-a-b/part-a-part-b-sign-up-periods>

Important Notices (continued)

If you don't enroll in Medicare and elect COBRA continuation coverage instead, you may have to pay a Part B late enrollment penalty and you may have a gap in coverage if you decide you want Part B later. If you elect COBRA continuation coverage and later enroll in Medicare Part A or B before the COBRA continuation coverage ends, the Plan may terminate your continuation coverage. However, if Medicare Part A or B is effective on or before the date of the COBRA election, COBRA coverage may not be discontinued on account of Medicare entitlement, even if you enroll in the other part of Medicare after the date of the election of COBRA coverage.

If you are enrolled in both COBRA continuation coverage and Medicare, Medicare will generally pay first (primary payer) and COBRA continuation coverage will pay second. Certain plans may pay as if secondary to Medicare, even if you are not enrolled in Medicare.

For more information visit <https://www.medicare.gov/medicare-and-you>.

IF YOU HAVE QUESTIONS

For more information about the Marketplace, visit www.healthcare.gov.

The U.S. Department of Health and Human Services (HHS), through the Centers for Medicare & Medicaid Services (CMS), has jurisdiction with respect to the COBRA continuation coverage requirements of the Public Health Service Act (PHSA) that apply to state and local government employers, including counties, municipalities, public school districts, and the group health plans that they sponsor (Public Sector COBRA). COBRA can be a daunting and complex area of federal law. If you have any questions or issues regarding Public Sector COBRA, you may contact the Plan Administrator or email HHS at phig@cms.hhs.gov.

KEEP YOUR PLAN INFORMED OF ADDRESS CHANGES

To protect your family's rights, let the Plan Administrator know about any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

EFFECTIVE DATE OF COVERAGE

COBRA continuation coverage, if elected within the period allowed for such election, is effective retroactively to the date coverage would otherwise have terminated due to the Qualifying Event, and the Qualified Beneficiary will be charged for coverage in this retroactive period.

COST OF CONTINUATION COVERAGE

The cost of COBRA continuation coverage will not exceed 102% of the Plan's full cost of coverage during the same period for similarly situated non-COBRA beneficiaries to whom a Qualifying Event has not occurred. The "full cost" includes any part of the cost which is paid by the employer for non-COBRA beneficiaries.

The initial payment must be made within 45 days after the date of the COBRA election by the Qualified Beneficiary. Payment must cover the period of coverage from the date of the COBRA election retroactive to the date of loss of coverage due to the Qualifying Event (or date a COBRA waiver was revoked, if applicable). The first and subsequent payments must be submitted and made payable to the Plan Administrator or COBRA Administrator. Payments for successive periods of coverage are due on the first of each month thereafter, with a 30-day grace period allowed for payment. Where an employee organization or any other entity that provides Plan benefits on behalf of the Plan Administrator permits a billing grace period greater than the 30 days stated above, such period shall apply in lieu of the 30 days. Payment is considered to be made on the date it is sent to the Plan or Plan Administrator.

The Plan will allow the payment for COBRA continuation coverage to be made in monthly installments, but the Plan can also allow for payment at other intervals. The Plan is not obligated to send monthly premium notices.

The Plan will notify the Qualified Beneficiary, in writing, of any termination of COBRA coverage based on the criteria stated in this Section that occurs prior to the end of the Qualified Beneficiary's applicable maximum coverage period. Notice will be given within 30 days of the Plan's decision to terminate.

Such notice shall include the reason that continuation coverage has terminated earlier than the end of the maximum coverage period for such Qualifying Event and the date of termination of continuation coverage.

See the Summary Plan Description or contact the Plan Administrator for more information.

Important Notices (continued)

Flexible Spending Accounts (FSAs) – Termination and Claims Submission Deadlines

Note: If you lose eligibility for any reason during the Plan Year, your contributions to your Health and/or Dependent Care FSAs will end as of the date your eligibility terminates. You may submit claims for reimbursement from your FSAs for expenses incurred during the Plan Year prior to your eligibility termination. You must submit claims for reimbursement from your Health and/or Dependent Care FSAs no later than 90 days after the date your eligibility terminates. Any balance remaining in your FSAs will be forfeited after claims submitted prior to this date have been processed.

Special Enrollment Rights Notice

CHANGES TO YOUR HEALTH PLAN ELECTIONS

Once you make your benefits elections, they cannot be changed until the next Open Enrollment. Open Enrollment is held once a year.

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if there is a loss of other coverage. However, you must request enrollment no later than 30 days after that other coverage ends.

If you declined coverage while Medicaid or the Children's Health Insurance Program (CHIP) is in effect, you may be able to enroll yourself and/or your dependents in this plan if you or your dependents lose eligibility for that other coverage. However, you must request enrollment no later than 60 days after Medicaid or CHIP coverage ends.

If you or your dependents become eligible for Medicaid or CHIP premium assistance, you may be able to enroll yourself and/or your dependents into this plan. However, you must request enrollment no later than 60 days after the determination for eligibility for such assistance.

If you have a change in family status such as a new dependent resulting from marriage, birth, adoption or placement for adoption, divorce (including legal separation and annulment), death, or Qualified Medical Child Support Order, you may be able to enroll yourself and / or your dependents. However, you must request enrollment no later than 30 days after the marriage, birth, adoption or placement for adoption or divorce (including legal separation and annulment).

For information about Special Enrollment Rights, please contact:

Denise Carter
Human Resources
510.238.7446

Medicare Part D – Important Notice About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with the City of Oakland and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- **Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.**
- **CalPERS has determined that the prescription drug coverage offered by City of Oakland Medical Plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.**

WHEN CAN YOU JOIN A MEDICARE DRUG PLAN?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

Important Notices (continued)

WHAT HAPPENS TO YOUR CURRENT COVERAGE IF YOU DECIDE TO JOIN A MEDICARE DRUG PLAN?

If you decide to join a Medicare drug plan, your current City of Oakland coverage will not be affected. If you keep this coverage and elect Medicare, the City of Oakland coverage will coordinate with Part D coverage.

If you do decide to join a Medicare drug plan and drop your current City of Oakland coverage, be aware that you and your dependents will be able to get this coverage back.

WHEN WILL YOU PAY A HIGHER PREMIUM (PENALTY) TO JOIN A MEDICARE DRUG PLAN?

You should also know that if you drop or lose your current coverage with the City of Oakland and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without Creditable Coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (i.e., a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

FOR MORE INFORMATION ABOUT THIS NOTICE OR YOUR CURRENT PRESCRIPTION DRUG COVERAGE

Contact the person listed below for further information. **Note:** You will get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through the City of Oakland changes. You also may request a copy of this notice at any time.

FOR MORE INFORMATION ABOUT YOUR OPTIONS UNDER MEDICARE PRESCRIPTION DRUG COVERAGE

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You will get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

FOR MORE INFORMATION ABOUT MEDICARE PRESCRIPTION DRUG COVERAGE

- Visit www.medicare.gov
- Call your State Health Insurance Assistance Program (see your copy of the Medicare & You handbook for their telephone number) for personalized help.
- Call 800.MEDICARE (800.633.4227). TTY users should call 877.486.2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 800.772.1213 (TTY 800.325.0778).

REMEMBER

Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained Creditable Coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date: January 1, 2021

Name of Entity / Sender: City of Oakland

Contact: Denise Carter, Human Resources

Address: 150 Frank Ogawa Plaza, 3rd Floor
Oakland, CA 94612

Phone: 510.238.7446

Availability of Health Insurance Portability and Accountability Act (HIPAA) Notice of Privacy Practices

The City of Oakland Group Health Plan (Plan) maintains a Notice of Privacy Practices that provides information to individuals whose protected health information (PHI) will be used or maintained by the Plan. If you would like a copy of the Plan's Notice of Privacy Practices, please contact Human Resources.

Important Notices (continued)

Important Notice Regarding Wellness Information

The City of Oakland's Wellness Program is a voluntary program available to all employees and is subject to federal law including the Americans with Disabilities Act and the Genetic Information Nondiscrimination Act.

If you choose to participate, you may be asked to complete a voluntary health risk assessment that asks questions about your health-related activities and behaviors and whether you have or had certain medical conditions. You may also be asked to complete a voluntary biometric screening which includes receiving screening results for your blood glucose, total cholesterol, blood pressure, and height and weight to determine Body Mass Index (BMI).

The information gathered from your health risk assessment and/or biometric screening will be used to provide you with information to help you understand your current health, potential risks, and may also be used to offer you services through the wellness program. You are also encouraged to share your results or concerns with your own doctor.

The law requires us to maintain the privacy and security of your personally identifiable health information. Although the wellness program and City of Oakland may use aggregate, non-employee specific information to design a program to address health risks in the workplace, your personal identifiable information will never be disclosed publicly or to your employer. Medical information that personally identifies you in connection with the wellness program will not be disclosed to your supervisors or managers and will never be used to make decisions regarding your employment. Anyone (e.g., a registered nurse, a doctor, health coach, etc.) who receives information about you for purposes of providing you services as part of the wellness program will abide by the same confidentiality requirements.

All medical information obtained through the wellness program will be maintained in a secure and confidential manner.

If you have any questions or concerns, please contact Lana Chan at LChan2@oaklandca.gov and Erika Turner at ETurner@oaklandca.gov.

Important Notices (continued)

Health Insurance Marketplace Coverage Options and Your Health Coverage

PART A: GENERAL INFORMATION

This notice provides you with information about the City of Oakland in the event you wish to apply for coverage on the Health Insurance Marketplace. All the information you need from Human Resources is listed in this notice. If you wish to have someone assist you in the application process or have questions about subsidies that you may be eligible to receive, (for California residents only) you can contact KeenanDirect at 855.653.3626 or at www.KeenanDirect.com, or (for everyone) contact the Health Insurance Marketplace directly at www.Healthcare.gov.

WHAT IS THE HEALTH INSURANCE MARKETPLACE?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget by offering “one-stop shopping” to find and compare private health insurance options. You may also be eligible for a tax credit that lowers your monthly premium right away. Open Enrollment for health insurance coverage through Covered California will begin October 15, 2020, and is anticipated to end on the following January 31. Open Enrollment for most other states will begin on November 1 and close on December 15 of each year.

CAN I SAVE MONEY ON MY HEALTH INSURANCE PREMIUMS IN THE MARKETPLACE?

You may qualify to save money and lower your monthly premium, but only if your employer does not offer you coverage, offers medical coverage that is not “Affordable,” or does not provide “Minimum Value.” If the lowest cost plan from your employer that would cover you (and not any other members of your family) is more than 9.83% (for 2021) of your household income for the year, then that coverage is not Affordable. Moreover, if the medical coverage offered covers less than 60% of the benefits costs, then the plan does not provide Minimum Value.

DOES EMPLOYER HEALTH COVERAGE AFFECT ELIGIBILITY FOR PREMIUM SAVINGS THROUGH THE MARKETPLACE?

Yes. If you have an offer of medical coverage from your employer that is both Affordable and provides Minimum Value, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer’s medical plan.

Note: If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution (if any) to the employer-offered medical coverage. Also, this employer contribution, as well as your employee contribution to employer-offered coverage, is often excluded from income for federal and state income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis.

PART B: EXCHANGE APPLICATION INFORMATION

In the event you wish to apply for coverage on the Exchange, all the information you need from Human Resources is listed below. If you are located in California and wish to have someone assist you in the application process or have questions about subsidies that you may be eligible to receive, you can contact KeenanDirect at 855.653.3626 or at www.KeenanDirect.com.

3. Employer name City of Oakland	4. Employer Identification Number (EIN) 94-6000384	
5. Employer address 150 Frank Ogawa Plaza, 3 rd Floor	6. Employer phone number 510.238.4749	
7. City Oakland	8. State CA	9. ZIP code 94612
10. Who can we contact about employee health coverage at this job? Denise Carter, Human Resources		
11. Phone number (if different from above) 510.238.7446	12. Email address dcarter@oakland.com	

Important Notices (continued)

Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your State may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs, but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 877.KIDS.NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your State if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 866.444.EBSA (3272).

If you live in one of the following States, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2020. Contact your State for more information on eligibility.

ALABAMA – Medicaid
Website: <http://myalhipp.com/>
Phone: 855.692.5447

ALASKA – Medicaid
The AK Health Insurance Premium Payment Program
Website: <http://myakhipp.com/>
Phone: 866.251.4861
Email: CustomerService@MyAKHIPP.com
Medicaid Eligibility:
<http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx>

ARKANSAS – Medicaid
Website: <http://myarhipp.com/>
Phone: 855.MyARHIPP (855.692.7447)

CALIFORNIA – Medicaid
Website:
www.dhcs.ca.gov/services/Pages/TPLRD_CAU_cont.aspx
Phone: 916.440.5676

COLORADO – Health First Colorado
Colorado's Medicaid Program & Child Health Plan Plus (CHIP+) Healthy First Colorado Website:
<https://www.healthfirstcolorado.com/>
Health First Colorado Member Contact Center: 800.221.3943
TTY: Colorado relay 711
CHIP+: <https://www.colorado.gov/pacific/hcpf/child-health-plan-plus>
CHIP+ Customer Service: 800.359.1991
TTY: Colorado relay 711
Health Insurance Buy-In Program (HIBI):
<https://www.colorado.gov/pacific/hcpf/health-insurance-buy-program>
HIBI Customer Service: 855.692.6442

FLORIDA – Medicaid
Website:
<http://www.flmedicaidprecovery.com/flmedicaidprecovery.com/hipp/index.html>
Phone: 877.357.3268

GEORGIA – Medicaid
Website: <http://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp/>
Phone: 678.564.1162, ext. 2131

INDIANA – Medicaid
Healthy Indiana Plan for low-income adults 19-64
Website: <http://www.in.gov/fssa/hip/>
Phone: 877.438.4479
All other Medicaid
Website: <https://www.in.gov/medicaid/>
Phone: 800.457.4584

IOWA – Medicaid and CHIP (Hawki)
Medicaid Website: <https://dhs.iowa.gov/ime/members>
Medicaid Phone: 800.338.8366
Hawki Website: <http://dhs.iowa.gov/Hawki>
Phone: 800.257.8563

KANSAS – Medicaid
Website: <http://www.kdheks.gov/hcf/default.htm>
Phone: 800.792.4884

KENTUCKY – Medicaid
Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website:
<https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx>
Phone: 855.459.6328
Email: KIHIPPPROGRAM@ky.gov
KCHIP Website: <https://kidshealth.ky.gov/Pages/index.aspx>
Phone: 877.524.4718
Kentucky Medicaid Website: <https://chfs.ky.gov>

LOUISIANA – Medicaid
Website: www.medicaid.la.gov or www.ldh.la.gov/lahipp
Phone: 888.342.6207 (Medicaid hotline) or 855.618.5488 (LaHIPP)

Important Notices (continued)

MAINE – Medicaid

Enrollment Website:

<https://www.maine.gov/dhhs/ofi/applications-forms>

Phone: 800.442.6003 | TTY: Maine relay 711

Private Health Insurance Premium Webpage:

<https://www.maine.gov/dhhs/ofi/applications-forms>

Phone: 800.977.6740 | TTY: Maine relay 711

MASSACHUSETTS – Medicaid and CHIP

Website:

<http://www.mass.gov/eohhs/gov/departments/masshealth/>

Phone: 800.862.4840

MINNESOTA – Medicaid

Website: <https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp>

Phone: 800.657.3739

MISSOURI – Medicaid

Website:

<https://www.dss.mo.gov/mhd/participants/pages/hipp.htm>

Phone: 573.751.2005

MONTANA – Medicaid

Website: <http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP>

Phone: 800.694.3084

NEBRASKA – Medicaid

Website: <http://www.ACCESSNebraska.ne.gov>

Phone: 855.632.7633

Lincoln: 402.473.7000

Omaha: 402.595.1178

NEVADA – Medicaid

Medicaid Website: <https://dhcfp.nv.gov/>

Medicaid Phone: 800.992.0900

NEW HAMPSHIRE – Medicaid

Website: <http://www.dhhs.nh.gov/oii/documents/hippapp.pdf>

Phone: 603.271.5218

Toll-Free for the HIPP program: 800.852.3345, ext. 5218

NEW JERSEY – Medicaid and CHIP

Medicaid Website:

<http://www.state.nj.us/humanservices/dmahs/clients/medicaid/>

Medicaid Phone: 609.631.2392

CHIP Website: <http://www.njfamilycare.org/index.html>

CHIP Phone: 800.701.0710

NEW YORK – Medicaid

Website: https://www.health.ny.gov/health_care/medicaid/

Phone: 800.541.2831

NORTH CAROLINA – Medicaid

Website: <https://medicaid.ncdhhs.gov/>

Phone: 919.855.4100

NORTH DAKOTA – Medicaid

Website: <http://www.nd.gov/dhs/services/medicalserv/medicaid/>

Phone: 844.854.4825

OKLAHOMA – Medicaid and CHIP

Website: <http://www.insureoklahoma.org>

Phone: 888.365.3742

OREGON – Medicaid

Websites: <http://healthcare.oregon.gov/Pages/index.aspx>

<http://www.oregonhealthcare.gov/index-es.html>

Phone: 800.699.9075

PENNSYLVANIA – Medicaid

Website:

<https://www.dhs.pa.gov/providers/Providers/Pages/Medical/HIPP-Program.aspx>

Phone: 800.692.7462

RHODE ISLAND – Medicaid and CHIP

Website: <http://www.eohhs.ri.gov/>

Phone: 855.697.4347, or 401.462.0311 (Direct Rlte Share Line)

SOUTH CAROLINA – Medicaid

Website: <https://www.scdhhs.gov>

Phone: 888.549.0820

SOUTH DAKOTA – Medicaid

Website: <http://dss.sd.gov>

Phone: 888.828.0059

TEXAS – Medicaid

Website: <http://gethipptexas.com/>

Phone: 800.440.0493

UTAH – Medicaid and CHIP

Medicaid Website: <https://medicaid.utah.gov/>

CHIP Website: <http://health.utah.gov/chip>

Phone: 877.543.7669

VERMONT – Medicaid

Website: <http://www.greenmountaincare.org/>

Phone: 800.250.8427

VIRGINIA – Medicaid and CHIP

Website: <https://www.coverva.org/hipp/>

Medicaid Phone: 800.432.5924

CHIP Phone: 855.242.8282

WASHINGTON – Medicaid

Website: <https://www.hca.wa.gov/>

Phone: 800.562.3022

WEST VIRGINIA – Medicaid

Website: <http://mywvhipp.com/>

Toll-free phone: 855.MyWVHIPP (855.699.8447)

WISCONSIN – Medicaid and CHIP

Website:

<https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm>

Phone: 800.362.3002

WYOMING – Medicaid

Website: <https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/>

Phone: 800.251.1269

To see if any other states have added a premium assistance program since July 31, 2020, or for more information on special enrollment rights, contact either:

U.S. Department of Labor

Employee Benefits Security Administration

www.dol.gov/agencies/ebsa

866.444.EBSA (3272)

U.S. Department of Health and Human Services

Centers for Medicare & Medicaid Services

www.cms.hhs.gov

877.267.2323, Menu Option 4, Ext. 61565

