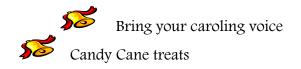
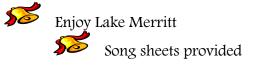


Enjoy some time in our Holiday room with hot cider and cookies before beginning your voyage around Lake Merritt. Experience a unique view of Oakland as your Water Sleigh glides past the 18<sup>th</sup> Street Fountain & Holiday Cove before returning to the Boating Center.

Thursday & Friday ToursDecember 5th,6th,12th,13th,19th & 20th from 4pm to 8pm\*Saturday & Sunday ToursDecember 7th, 8th,14th,15th,21st & 22nd from 3pm to 8pm\*Monday & Tuesday ToursDecember 23rd & 24th from 3pm to 8pm\*

\*6pm tours available for individual participants. Other tours are whole boat charter only.





# Water Sleigh \$8/person \$120 Private Charter (capacity 17)

For more information, call 510~238~2196 Tours Depart: Lake Merritt Boating Center ~*inside Lakeside Park* 568 Bellevue Avenue, Oakland, CA 94610

**TO REGISTER:** Come by the Lake Merritt Boating Center **OR** visit https://cityofoakland.perfectmind.com to register online. If you don't have an account, click on "Not a Member Yet? Create an Account" then "Manage Login" to set your password. Alternately, visit **www.sailoakland.com** and select "Register for Sailing and Boating" to print a registration form and send it in! Cash/Check/Visa & Master Card accepted.

Refund policy: refund amounts are set by City Council in the City of Oakland Master Fee Schedule and are 25% of program fee if 31 or more days in advance, 50% if 11-30 days in advance, and 100% if 10 or fewer days in advance. Cancellation due to weather is at the discretion of Boating Staff & full refunds will be issued. *NO Outside Food or Drink Permitted*.



ADA INCLUSION STATEMENT: The City of Oakland Parks, Recreation & Youth Development (OPRYD) is fully committed to compliance with the provisions of the Americans with Disabilities Act. Please make accommodation requests at least 10 days prior to an event. Direct all inquiries concerning program and disability accommodation to the OPRYD Inclusive Recreation Coordinator at (510) 597-5064 or email <a href="mailto:bposada@oaklandca.gov">bposada@oaklandca.gov</a>, or call 711 for California Relay Service.

# Holiday Caroling Frequently Asked Questions:

# When does registration open?

 Registration opens October 15<sup>th</sup> each year on-line at cityofoakland.perfectmind.com

# What type of weather cancels the event? If it's raining a little do we still go?

- As long as it's not pouring rain, very windy, or a thunderstorm, we are able to go caroling. It is up to the driver's discretion. If WE decide it is unsafe to go out, refunds will be given.

# Why no outside food or drink? We have been allowed in the past!

- Very strict no outside food or drink allowed in the holiday room. We do not have available staff to clean up after each party. Please enjoy our hot cider, water, and holiday cookies. If you are looking for a larger party space, you can reserve the upstairs Sailboat House event space to hold a party of your own.

## When should our party arrive, what if it's raining?

-Please arrive on the hour! If it is raining, we can open up a waiting room for your party. The Holiday room must be refreshed after each group and may not be ready before your reservation.

## Can we bring our own songs?

-Yes! Our song book is 50 songs long but we love hearing new ones and may even add it to our song book!

## Can we leave our belongings in the holiday room?

- No. All belongings are to be taken on the boat with you. The next reservation will be using the holiday room when you return from your trip.

## Do we have to sign a waiver?

- Yes. Each person must be signed in for the liability and medical waiver. Parents/guardians sign for children under 18.

## How long will my tour be?

- The first 20 minutes will be spent in the Holiday room enjoying cider and cookies while everyone arrives and briefed on the rules. 40 minutes will be spent caroling on the water.

## How early should we arrive?

-Arrive on time, on the hour. We will not be ready for your group prior to your reservation.

Will the driver be dressed like Santa?

-Not necessarily, although there will be a seasonally dressed driver for your sleigh.

#### Who needs to wear a lifejacket?

-All youth under 13 years of age must wear lifejackets. We provide them on the boat for everyone and they are located underneath the seats. We always encourage everyone to wear lifejackets while on board.

#### If we have a baby or infant, do they count as a passenger?

-Yes. State laws limit us to the number of people (of any age) on the boat's capacity plate.

#### Can I book all the tickets for the 6 pm tour?

-No. We reserve those tours for smaller groups so that everyone can have an opportunity to enjoy the caroling program. Maximum of 5 tickets sold per party for 6pm tours. Call back <u>after Thanksgiving</u> and you can see if there is still space. If so than you can purchase more tickets for your group.