

Housing Applicants:

An easier pathway for residents with criminal records to reintegrate and access housing. A strengthening of tenant rights through legal protection.

For Filing a Complaint:

The City of Oakland Housing and Community Development Department will be administering complaints regarding the ordinance.

- Filing a Complaint is available for applicants or tenants with criminal records who believe: Your rights have been violated by a housing provider under the terms of the Fair Chance Access to Housing Ordinance during the application, leasing, or tenancy process.
- Filing a Complaint is also available if you are a close family member of someone with a criminal record and you believe you were prevented by a housing provider from adding a family member with a criminal history to your household on the basis of their criminal record or faced other adverse action from your housing provider.

Mail a completed complaint form to:

City of Oakland Housing Resource Center
250 Frank Ogawa Plaza, Suite 6301, Oakland,
CA 94612 / (510) 238-6182

Complaint forms may be emailed to housingassistance@oaklandca.gov